**Name: Sindhu**

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**Sr. Salesforce Lightning Developer**

**PROFESSIONAL SUMMARY:**

* Over 10+ years of IT experience across various domains and over 8 years of experience in Salesforce.com CRM platform using administration, development, integration, deployment, communities, lightning component development and 2 years of experience in Java.
* Involved in various stages of Software Development Life Cycle (SDLC) including functional analysis, requirement gathering, prototyping, coding, testing, deployment and maintenance of standalone object-oriented enterprise applications in Agile/Scrum development methodology.
* Experience Sales Force developer in Developing Apex Classes, Triggers and Visual force Pages, Lightning Component bundles, Salesforce Lightning Design System and Lightning App Builder.
* Implemented multi-channel service desk including email to case, web to case, CTI integration using Ingenious open CTI, live agent setup, case escalation and assignment rules.
* Expertise in Apex programming language, Apex triggers, Apex Scheduler, Batch Apex, Apex Web service.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application using the Eclipse IDE.
* Customized and used the external Java Scripts in a Lightning web components (LWC).
* Developed custom UI suing CSS, HTML, Visualforce components and used JQuery, Java Script for front-end validation.
* Worked with Product owner, UX, Development and JIRA scrum master teams to design a new Service Cloud platform for Party City.
* Expert level skills in migrating components from one Sandbox to another Sandbox using ANT, Jenkins, Tortoise GIT, Tortoise SVN, Change Sets and Force.com IDE.
* Highly proficient with Sales Cloud, Service Cloud, Service Max web service, Force.com, Community Portal, Chatter, Knowledge One and App-exchange on Sales force.
* Pervasive experience in performing the administrative and development related tasks like consigning Roles, creating Profiles, Visual Force pages, Validation Rules, Users, Custom Reports, Workflows, Email Alerts, Page Layouts and developing the presentation layer in Visual force and business logic in the Apex Programming by creating/using the Classes, Triggers, Standard Controllers, Custom Controllers, Controller Extensions, S-Controls and Web Services API.
* Hands on experience with external systems by developing custom Apex SOAP, RESTful classes for inbound class and written Apex callout for invoking outbound applications.
* Strong in SFDC Functional areas - Accounts and Contacts, Case Management, Leads, Campaigns, Opportunities, Dashboards and Reports.
* Expertise at administrative tasks such as User management, creating Profiles, Roles and Permission Sets, Workflow, Tasks and Events, Email notification and templates, Reports and Dashboard.
* Involved in Setting up Sales Cloud Queues, web-to-lead setup, lead conversion mappings, assignment rules, auto response rules etc.)
* Involved in Setting up Service Cloud (Creating queues, Web-to-case setup, auto assignment rules, auto response rules, escalation rules).
* Designed, and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.
* Experience in developing User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers, etc.
* Experience in working with Debug Apex Scripts using Debug Logs and System Log Console to catch Exceptions and execute Governor Limits.
* Good experience with SQL, HTML, XML, CSS and JavaScript.
* Excellent knowledge in Force.com Apex Classes, Apex triggers, Visual Force, Batch Apex, Salesforce Integration, REST, SOAP based Web Services, Force.com API, Salesforce AppExchange.
* Involved in Data Mapping and Migration of data from legacy systems to Salesforce.com.
* Used Java Script for performing client-side validations and designed Custom components, used then in Visual force pages along with AJAX for partial page refresh.
* Excellent knowledge in querying salesforce.com database using SOQL & SOSL queries using Force.com explorer.
* Strong experience in designing, testing and implement S-Docs templates.
* Hands on experience working on data migration tools and data management tools like Apex data loader, import wizard, Force.com, excel connecter, and configuration data loader Eclipse
* Hands on experience on working with ETL Tools like Apex data loader, data loader and Jitter Bit Data Loader.
* Worked on automation of Journey Builder to develop that personalized relationship for a large customer base.
* Extensive knowledge in AMP Script, a Salesforce Exact Target Marketing Cloud to dynamically insert content into emails, landing pages, mobile and push notifications
* A result-driven, analytical and coherent software developer with excellent skills in programming languages like Java, C#, C++, J2EE, j2SE and web technologies like HTML5, XML, JSP, AJAX, Spring MVC Framework and JavaScript.
* Creating Lightning Components and used Salesforce SLDS to convert existing Visual force pages to lightning components.
* Configured the Contract management and revenue management with using of Apttus CPQ.
* Good in migrating data from various systems into Salesforce CRM using ETL tools - Informatica on Demand, Cast Iron (CI), AutoSys experience, to synchronize data between Sales.com and web service endpoints. Data Junction (Pervasive), Excel connector and DQC.
* Good in dealing with functionalities related to sales cloud & service cloud, Marketing cloud, Community Cloud, Custom Cloud and Analytics Cloud.
* Managed the overall flow of Salesforce automation process and successfully enforced a smooth build and deployment through the aid of tools like Jenkins, Apache ANT migration tool.
* Involved in design development test and implementation phases of Software Development Life Cycle and Agile Development with focus in Object Oriented Programming.
* Experience in using different tools like GIT, Bitbucket, JIRA and Remedy.
* Strong Experience in creating, managing Applications, Custom Objects, Custom Tabs, Fields, Relationships, Page Layouts, Record Types, Validation Rules, Email Templates, Report Types, Workflow Rules and Approval Process, SOQL, SOSL and Governor Limits.
* Knowledge in configuring product and pricing setup using CPQ/Product consoles formatted and migrated the user data into Lightning Experience.
* Expertise in advanced APEX/Visualforce development, including high volume data processing, managed packages, community portals, SSO, Canvas applications and metadata API.
* Worked on customization of visual force to have lightening experience for desktop and mobile applications.
* Performed Sales Cloud configurations and used its features such as Lead Management, Email integration, Sales Forecasting, and Wave Analytics.
* Strong in Aura Lightning framework with Applications, Components, Controllers, Stylesheets
* Basic knowledge in Omni channel Routing, in contact, Workforce Optimization, Analytics, and Automation.
* Experience with customization of Salesforce Communities and platforms Exact Target, Apttus CPQ, and CLM.
* Executed Wave Analytics, created datasets, dashboards and apps for Opportunity, Accounts and Cases.

**CERTIFICATIONS:**

* Salesforce Certified Developer

**Technical Skills:**

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| --- | --- |
| CRM tools | Force.com, sales cloud, service cloud, Marketing cloud |
| Salesforce.com Development | Apex language, Apex Triggers, Apex Classes, Controllers & Extensions, Apex REST & SOAP web services, SOQL, SOSL, Visual force (Pages, Components & Controllers) |
| Salesforce.com Administration | Reports & Dashboards, Validation rules, users, roles, profiles, deployment (change sets), workflow rules, approval process, sandbox refreshments, apex data loader, import wizard, packages, custom apps, custom labels, sharing settings, communication templates |
| Lightning Development | Salesforce lightning design system, lightning components, aura framework, Java Script controllers, server-side controllers |
| Tools/Utilities | Eclipse, Force.com Eclipse IDE Plug-in, Force.com Explorer, Force.com Data Loader, Force.com Excel Connector, Force.com Platform (Sandbox, and Production) |
| Languages | Apex, Ajax, Java, JSP, XML, HTML, CSS, Bootstrap |
| Databases | Force.com DB, Microsoft SQL Server 2000/2005/ 2008 |

**WORK EXPERIENCE:**

**Client: PCM, Denver, CO Aug 2019- Till Date**

**Role: Sr. Salesforce Lightning Developer.**

**Responsibilities:**

* Working on a Large-scale & complex Salesforce development projects along with integrating date from other systems/Repositories.
* Responsible for requirements gathering from business users and prepare technical requirement specification document Implemented Agile Methodologies in developing SDLC.
* Salesforce Configurations across all the Standard objects like Accounts, Contacts, and Cases etc.
* Managed Salesforce platform for 1300+ end-users
* Developed lightning pages and displayed it in community builder.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Good hands on practice with the new Lightning System Design which helps to quickly and easily create modern enterprise apps using Lightning App Builder and Lightning Components Performed.
* Designed, Implemented and deployed the Service Cloud with various custom built Page layouts, Custom tabs, Custom Apps to suit to the needs of the application also created various Profiles to enable the Service Cloud specific to them.
* Used Apttus (CPQ) for Salesforce to configure, price and quote new deals, add-on sales and renewals.
* Triggered interface events by user interactions, which includes Lightning Component framework and also involved in building Lightning Components using the aura framework.
* Used Lightning framework to integrate with legacy systems like SAP, Microsoft and oracle.
* Working Knowledge on Sales Cloud, Service Cloud, Custom Cloud and Apex Programming on Force.com Platform.
* Created various Record Types Support Processes Assignment Rules Public Groups Queues Custom Settings Sites Time-Based Workflows etc.
* Used data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard,
* Involved in migrating the data from Oracle database to Salesforce application using Apex Data Loader.
* Responsible for developing the ETL for consolidated reporting from Salesforce, Legacy DB and other data sources into Salesforce Wave.
* Involved in Setting up Sales Cloud Queues, web-to-lead setup, lead conversion mappings, assignment rules, auto response rules etc.)
* Perform Data analysis, data migration, development, integration and migrations including relational databases, data warehouses, ETL, Business intelligence and online analytical processing.
* Developed custom UI suing CSS, HTML, Visualforce components and used JQuery, Java Script for front-end validation.
* Designed, setup and maintained Salesforce standard objects, custom objects and junction objects, while also structuring user roles, security profiles and workflow rule.
* Added Lightning Component to Lighting Pages and Record Pages. Have worked on Apex classes, Visual force Pages, Controller classes and Apex Triggers for various functional needs in the application.
* Designed and developed various Visual force Pages, Apex Classes, Controller Classes, Extensions and Apex Triggers for functional needs in the various applications.
* Created Various Validation Rules & Workflows specific to limited user groups by filtering out through their Profiles while working on Service Cloud.
* Designed very complex Visual force pages using JavaScript, CSS, HTML, JQuery and Controllers.
* Implemented Quote-to-Cash solution using APTTUS CPQ. Depth understanding of the APTTUS CPQ, APTTUS CLM data model and functionality.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production.
* Integrated Lightning components, Lightning Apps, Apex classes in my Salesforce org with the GitHub.
* Developed robust Lightning Pages using Aura Framework and placed them on the community builder.
* Strong knowledge and working experience on various methodologies such as Scrum, Jira, Rally or Agile Accelerator and Waterfall model.
* Developed Apex triggers, classes to achieve user's desired functionality and have written the dependent test classes.
* Organized Marketing Campaigns Campaign Hierarchies Lead Queries Assignment Rules Web-to-Lead and Auto-Response rules.
* Involved in querying sales force tables using SOQL & SOSL queries using Force.com Explorer.
* Experience with Continuous Integration and Continuous Delivery tools like Jenkins, Jira, bit bucket and Perforce/GIT.
* Created custom objects, custom VF page layouts, triggers, validation rules by using Apex as per Customer requirement
* Strong Integrations experience of Heroku and Salesforce with enterprise applications using APIs
* Deployed Apex using Force.com IDE, Force.com Migration Tool and built Web Services API.
* Used salesforce Marketing Cloud (Lead Pardot) and Marketta for marketing automation and analytics software for email, mobile, social and online marketing.
* Used Omni-channel to assign leads to sales people.
* Used Omni-channel for creating cases, chats, sos video calls, social posts, orders and custom objects.
* Experience in using source control Git, Copado & Blue canvas. Used Visual studio code and Eclipse IDE
* Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visual force pages to develop custom business logic.
* Created various Record Types, Support Processes, Assignment Rules, Public Groups, Queues, Custom Settings, Sites and Time-Based Workflows etc.
* Used complex SOQL Queries in the Codes and also in the tools like Data Loader to Extract, Insert or Update vast data (millions of records) from/into custom objects & Standard objects.
* Implemented system integration/SOA solutions with Java/j2ee, webservices, IBM DataPower, IBM WebSphere ESB, WebSphere application server, JMS, IBM MQ series to provide efficient and secure layer of communication.
* Developed solutions with IBM data power and WebSphere ESB to communicate with legacy system which resulted into powerful integration between different systems.
* Used Flosum tool for deployments, also have good experience working with GitHub and Jenkins.
* Responsible for my Project deployments for all the releases and for Post deployment Testing.
* Developed documentation for the project using SharePoint.
* Responsible for guiding QA and UAT teams for testing the assigned Projects for all the releases both in Sandbox and Production Orgs.
* Followed Agile methodology for the execution of day-to-day work-related activities.

**Environment:** Agile, Salesforce Unlimited Edition, Service Cloud, Sales Cloud, Apex, Visual Force (Pages, Component & Controllers), JQuery, JSON, XML, HTML, CSS, Workflow & Approvals, Reports, Custom Objects, WSDL, Custom Tabs, Eclipse/Force.com IDE.

**Client: Interstate Batteries, Dallas, TX. June 2017—Aug 2019**

**Role: Salesforce Developer**

**Responsibilities:**

* Installed and applied App Exchange applications like Market to enhance business requirements
* Developed a landing page using the Visual force. Worked as a legacy for creating new roles and profiles in the organization.
* Integrated salesforce data with external systems by writing salesforce REST Web Services for Inbound classes and used Http Request methods to call external application REST API endpoint.
* Worked with third party applications such as Exact Target (Salesforce Marketing Cloud) on AppExchange to manage marketing activities, consulting and implementation.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Experience in working with JIRA as primary application tool to track the user stories and progress of the tasks.
* Experienced in building the custom application using Lightning Components/ Framework.
* Developed re-usable UI components with the Salesforce Lightning Component Framework.
* Creating the Quotes through automation process by using Apttus CPQ functionalities.
* Developed Service Cloud Console Applications with Canvas Apps to integrate internal Confidential Mortgage Applications within Salesforce. This enabled Loan Officers to use Salesforce for connecting to all intranet Confidential Web Applications with SF as one stop-shop.
* Performed Bulk Data Migration from Traditional Applications to Salesforce using Import Wizard, Excel Connector, Dataloader.io, Workbench, Backupify, Apex Data Loader utility and ETL tools, Cast Iron, ESB, Autosys.
* Experience in web technologies like HTML XML and Java Script ExtJS and also experienced on working with data structures to manage large amount of data efficiently.
* Created many reusable Lightning Components with SLDS framework - like Spinner, Error Messages and Message alert, File Upload, Modal Box, Email, Grid, and Generic Components etc.
* Experience in ETL process with Jitter bit Harmony cloud integration tool.
* Experience working across various SFDC implementations covering Sales Cloud, Service Cloud, Chatter & App - exchange applications.
* Experience on Salesforce CRM platform Worked on different environment of SFDC such as Sales Cloud, Marketing Cloud and Service Cloud.
* Creating Lightning Components and used Salesforce Lightning Design System (SLDS) to convert existing Visualforce pages to lightning components.
* Experienced in the use of AGILE/ Scrum methodology which includes team work, quick deliverables, prioritizing multiple tasks.
* Created new user accounts and configure Salesforce to fit security needs at the user and organization levels.
* Worked on Meta data API to add or remove Lightning Components or buttons in page layouts with single click.
* Refined sales and service process, pipeline, and revenue growth through effective implementation of Saleforce.com Sales Cloud, Service Cloud and industry leading CPQ tools.
* Integrated Lightning components into Visualforce pages.
* Implemented Salesforce Lightning Components for small set of users for customizing reports and dashboards.
* Worked on converting Salesforce classic VF pages into Lighting using Lighting components and Lightning App builder.
* Worked with Informatica ETL team for creating Data mapping for source and target systems.
* Agile Development Methodology was followed for the implementation Worked closely with sales team and business analysts and performed detailed analysis of business and user requirements, designed the solution by customizing various standard objects of Saleforce.com (SFDC).
* Performed Bulk Data Migration from Applications to Salesforce using Import Wizard, Excel Connector, Data loader, Workbench, Apex Data Loader utility and ETL tools.
* Created Validation rules on various objects. Also, created assignment rules on Lead object to assign the Leads automatically to various groups of users based on the region.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
* Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Used Apex Data Loader to Insert, Update and Import data from Microsoft Excel into Salesforce.com.
* Extensively worked with JIRA, Auto RABIT and Pivotal Tracker to track requirements and status.
* Designed very complex Visualforce pages using Java Script CSS HTML JQuery and Controllers.
* Developed various Visual force Pages, Apex Triggers to include extra functionality and wrote Apex Classes and Controller to provide functionality to the visual pages.
* Designed Custom formula fields, Field dependencies, Validation rules, workflows, approval process.
* Developed automated workflows and approval processes for sales opportunities and lead routing.
* Designed, implemented and deployed the Custom objects, Page layouts, Custom tabs, Controller Classes, Extensions, Components to suit the needs of the application using Eclipse.
* Worked extensively on Visual force pages, Visual force Custom Controllers components for creating various user interfaces for different Users and Customers.
* Worked on the design and installation of an application on iPad using customized CPQ.
* Hands on experience with Apttus CPQ for generating quotes, creating product catalogue and price.
* Created custom reports and dashboards outlining key sales metrics for upper-level management and provided daily administration and support to Marketing Cloud.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Case Assignment Rules to direct the case to appropriate group such as Stories & PCS Central Support.
* Deployed the code into sandbox to production using Change sets and Blue Canvas
* Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visual force pages to develop custom business logic.
* Implemented escalation rules, automatic case generation and their escalation to call center representative, and generated email alerts for quick issue resolution.
* Worked on Sales Cloud and Service Cloud with functionalities like Opportunity Management and Case Management
* Setting up Service Cloud Console, Cases (Web to case, Email to case), Solutions, Case Assignment and CTI Integration.
* Integrated Salesforce CRM and the legacy system using Cast Iron Integration Systems.
* Created visual flows, workflow rules, Validation rules, configuration and defined related tasks, time-triggered tasks, email alerts and field updates to implement business logic.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional Needs.
* Worked of ETL tools to export the data and also to solve the complex specific reputation issues.
* Building package.xml and deploying components to sandbox and production instances using Force.com ANT migration tool, Workbench and Change Sets.
* Generated SOSL and SOQL statements to search the information.
* Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into salesforce.com, checking for the correctness of the data.
* Involved in data mapping and migration of data from legacy systems to Salesforce.com objects and fields.
* Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization. Partner portal configuration, UI changes.
* Customized the Dashboards to track usage for productivity and performance of business centers and then sales teams.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Worked on ETL tools to migrate the information from another database. Built APIs with Salesforce.com Apex SOAP/REST Services.
* Handled deployments and builds using Jenkins, Ant tool and GitHub.
* Designed and implemented various integration solutions between salesforce and Peoplesoft financial/CRM SOAP/REST webservices, apian BPM, informatica ETL and Mule ESB to provide large volume of one-time data integration and ongoing data sync up.

**Environment:** Saleforce.com platform, Apex Language, Visual force (Pages, Component &Controllers), Salesforce.com Data Loader, ANT, Integration, HTML 5, CSS, Bootstrap, Web Services, WSDL, SOAP/REST, Sandbox and production environment.

**Client: Wells Fargo, Sanfransico CA. Feb 2016—May 2017**

**Role: Salesforce Developer**

**Responsibilities:**

* Worked closely with sales team and business analysts and performed detailed analysis of business and user requirements, designed the solution by customizing various standard objects of SalesForce.com (SFDC).
* Created lightning actions, lightning apps and more than 30 components using Salesforce lightning framework.
* Worked on Apttus CPQ configuration and integration and responsible creating TDDS, finalizing design & implementation on salesforce security model of access control and data visibility using uses roles, profiles, permissions, public groups, queues, OWD, sharing rules etc.
* Developed the code using Agile methodology with daily meetings to keep track of the progress and issues pertaining to the project. The backend is supported by MS SQL Server.
* Generated Objects, Fields and Page layouts, Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application. Also, created different record types.
* Implemented Data Loader to load data from Marketing Cloud to Service Cloud. Helped in developing strategy and roadmaps for email marketing programs to drive acquisition, customer retention, customer growth, and demand generation to achieve quantifiable revenue goals.
* Used the Aura framework and Salesforce lightning Design System (SLDS).
* Data migration and updates through the Apex Data loader in Sales force.com.
* Provided development, implementation, and updating focusing on Sales cloud and Service cloud.
* Proficient in Developing Apex Triggers, Apex Classes and Test Methods to facilitate details capturing and updating on Facility assignments and Primary roles and Profiles in creating User territories and sharing records in FSL.
* Experience in SFDC Development implementing the APEX Classes, APEX Triggers, Visual Force pages, S - Controls, Force.com IDE, Eclipse with SOQL, SOSL and Plug-ins.
* Extensively used Agile Scrum Methodology to reach our business team goal by gathering day-to-day requirements and building them using Force.com platform
* Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
* Worked on version control system Git to handle project and worked with JIRA ticket handling system.
* Implemented Case Assignment Rules to direct the case to appropriate groups such as Stories and PCS Central Support.
* Creation and maintenance of the email templates to be used in the Workflows, Auto Assignment Rules and Auto Response Rules related to Lead Management module in Sales Cloud.
* Developed Auto Response rules, Assignment Rules and Escalation Rules.
* Developed and deployed work flow rules, approval processes, email templates, and assignment rules.
* Effective work of Data Migration using Import/Export wizard and Apex Data Loader for bulk import or export of data from Salesforce.com objects.
* Administering new configuration by creating Objects, custom fields, workflows (Field Updates, Email Alerts), Reports and Dashboards.
* Customized fields, page layouts, record types, searching, list views, queues, reports, and dashboards to drive business decisions.
* Created several workflows/validation rules/assignment rules on Leads/Accounts/Cases as per the Business requirements.
* Performed out of Box configurations customization activities Page/Search/Compact Layouts, Record Types, Dependent Pick lists, Formula, Roll-up summary fields, Validation rules, Workflows and Approval process.
* Designed and deployed Custom Tabs, Validation Rules, Approval Processes and Auto-Response Rules for automating business logic.
* Created Triggers and Apex Classes as per Business Requirement.
* Development of Custom application using Visual force & Apex.
* Development of site pages in Visual force using the CSS style sheet provided by Customer.
* Force.com Sites and Portal implementation.
* Developed various Batch Apex classes and scheduled those using Apex Schedulable classes on hourly basis.
* Worked on Agile/Waterfall development methodology. Have knowledge on Integration Tools like CTI (Computer-Telephony Integration).
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Responsible for creating Users, Profiles, Roles & Sharing Settings, Reports and Dashboards.
* Extensively used HTML tags, Frames and CSS (Cascading Style Sheets) to maintain uniformity in the Web pages and also avoid View State Limit.
* Developed Visual force Pages to include extra functionality and wrote Apex Classes to provide functionality to the visual pages.
* Demonstrated knowledge of XML, SOQL, HTTP/HTTPS and EAS processes and understood the different SAAS development processes and methodologies.
* Efficient use of REST and SOAP APIs. Used Jenkins for integrating salesforce projects.
* Designed and build SOA solutions to establish secure integration between AmEx owned, partner applications and salesforce via SOAP/REST webservice, Mule soft ESB for orchestration, routing and IBM data power for handling security.

**Environment:** Salesforce.com Enterprise Edition, Pages, Data Loader, Reports, Custom Objects, Custom Tabs, Security Controls, Data Management, Profiles, Page Layout, Validation Rules.

**Client: Jeevan Technologies, India. Oct 2013-- July 2015**

**Role: Salesforce Developer**

**Responsibilities:**

* Worked as enhancement team member and performed the roles of Salesforce.com Administrator in the organization.
* Developed various Custom Objects, Tabs, Components and Visual force Pages and Controllers.
* Involved in administering, configuring, maintaining Salesforce.com application user profiles, roles, Permissions, generating security tokens, validation Rule, upgrade installation.
* Customized the Dashboards to the track usage for productivity and performance of business centers and their sales teams.
* Built reusable UI components and pages with Lightning component framework.
* Developed and implemented workflows, field updates, email alerts, custom tabs, validation rules, approval processes.
* Implemented Quote-to-Cash solution using APTTUS CPQ. Good understanding of the Apttus CPQ.
* Worked on Validation Rules, Workflows and Approval Processes.
* Create various profiles and configured the permissions based on the organization requirements.
* Created the workflows for automated lead routing, lead escalation, email alerts and task creation.
* Worked with SOQL & SOSL queries to store and download the data from Salesforce.com platform database.
* Effective work of Data Migration using Import wizard, Excel connector and Apex Data Loader.
* Exported data from legacy system and imported into SFDC through Apex data loader for data Migration.
* Experience in the complete life cycle of project development (SDLC) and in working with Agile Scrum Methodologies.
* Integration Methodologies, different API, Trigger framework, Recursive Triggers, VF Remoting, Asynchronous Framework & options.
* Proactively created Apex Triggers and Apex classes and also developed and managed complex workflows & approvals, validation rules, assignment rules and system triggers.
* Created and used email templates in HTML & Visualforce and developed Apex Classes and Apex Triggers.
* Experience with SDLC process in agile methodology. Strong implementation and rollout experience with salesforce.com CRM (Sales cloud, Service Cloud, Marketing cloud, FSL), Communities, Sites and Force.com platform.
* Customized fields, page layouts, record types, searching, list views, queues, reports, and dashboards to drive business decisions.
* Created several workflows/validation rules/assignment rules on Leads/Accounts/Cases as per the Business requirements.
* Set up Marketing Campaigns, Campaign Hierarchies, Assignment rules, Web-to-Lead and Auto-Response rules.
* Implemented Apex Data loader “Command Line Interface (CLI)” to Load data into salesforce from staging area.
* Developed Apex classes, Controllers and Apex Triggers.
* Worked on Apex classes, Apex triggers and Visual force pages.
* Used refined global search in Lightning by developing Apex classes and Controllers.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
* Used Force.com web services API from scratch to create, update, retrieve & delete data from SOAP web service with java
* Involved with Salesforce.com Premier Support and handled the support cases with the help salesforce.com support.
* Added Dynamic functionality to the user interface using Java Script.
* Ability to deploy code using Force.com IDE and Change Sets and Designed and built custom applications using Force.com and Visual force.com
* Provided ongoing Salesforce.com maintenance and administration services, Including custom objects and workflows.
* Efficient use of REST and SOAP APIs. Used Jenkins for integrating salesforce projects.
* Used Bitbucket for version control and JIRA for issue tracking.
* Experience on implementing Apex classes, Visual Force Pages, Apex Components and Controllers, Triggers, and working with Force.com IDE.
* Evaluated various middleware solutions to meet integration needs between different cloud products and cloud to on premise solutions. Implemented MuleSoft ESB as middleware and Apache Kafka for messaging.

**Environment:** SalesForce.com, Apex Language Salesforce.com Custom Objects, Visual Force (Pages, Component & Controllers), Page Layouts, Force.com IDE HTML, ETL tool, CSS, Java Script, Workflows, Reports, Eclipse, SalesForce.com sandbox implementation.

**Client: M Soft Solutions, India June 2011- Aug 2013**

**Role: Java Developer**

**Responsibilities:**

* Involved in various stages of the project life cycle primarily design, implementation, testing, deployment and enhancement of the application.
* Used Struts framework that separates the implementation logic from the client.
* Used Hibernate for persistence and object/relational mapping for the Java EE platform and also establishing connection and interacting with the database.
* Developed apex SOAP web service and generated WSDL files for the consumers.
* Implemented the client-side data validation logic using Java Script.
* Developed user interactive screens using HTML, DHTML, Java Script and CSS.
* Used Apache Axis for the implementation of the SOAP.
* Used Data Access Object (DAO) Design Pattern for Data base persistence.
* Developed the ANT scripts to compile and deploy J2EE components into the container.
* Written JUnit test cases for unit testing for java classes.
* Making changes/fixes to the existing application. Modification and review of middleware solution design and specification documents.

**Environment:** Java, J2EE, JSP, Servlets, Hibernate, JDBC, JavaScript, Oracle 8i, HTML, WebLogic, HTML, XML, Windows XP.

**Education:**

Bachelor’s in ECE from Pujyashri Madhavanji college of Engineering and Technology-- 2011.