

## RAVI KANT MISHRA

Salesforce Developer

Associate Software Engineer - Accenture

[linkedin.com/in/ravikant-salesforce/](https://www.linkedin.com/in/ravikant-salesforce/) | [ravimaithil@gmail.com](mailto:ravimaithil@gmail.com) | (+91) 9560199179



### SUMMARY

- 2+ years of experience in IT project development. Including 1.5+ years in **Salesforce CRM Technology**.
- Spearheaded 4 development modules in **Change Management, Defect Fixing & Early Life Support** projects for clients – **O2 Telefonica, British Telecom (BT) & Molson Coors Brewing Company (MCBC)**.
- Awarded as "Fastest Junior Developer"** in June 2019 by client **O2 Telefonica, British Telecom**.

### CERTIFICATIONS

#### Salesforce Certifications

- Salesforce Certified Platform Developer 1 (**PD1**).
- Salesforce Certified Platform Developer 2 (**PD2**).
- Salesforce Certified Platform App Builder.
- Salesforce Certified Administrator (**SCA**).

#### Salesforce DevOps & other Certifications

- Microsoft Certified: Azure Fundamentals.
- Copado Certified Administrator.
- Copado Certified Developer.
- Flosum Certified Professional.

### PROFESSIONAL EXPERIENCE

**Associate Software Engineer, Accenture | Molson Coors Brewing Co. (MCBC)**

**Aug 2020 - Present**

#### Strategy & Business Process Improvement

- Worked on development of Sales process improvement for USA/Canada application of **MCBC – Openreach** resulting in a **95% success rate** across deliveries & **100% process compliance** efficiency.
- Designed, developed & deployed multiple **Lightning Components, Batch Classes** and **Future Methods**.
- Involved in **Unit Testing, Test Coverage & code reviews** (using **Apex PMD** as a **Static Code Analysis Tool**).

**Associate Software Engineer, Accenture | Telefonica – British Telecom**

**Jan 2019 – July 2020**

#### CPQ Product Development

- Worked on **CloudSense & Salesforce CPQ** with E2E knowledge of complete products functionalities.
- Configured **Bundle Configurations, Product Rules, Discount & Lookup queries, Approvals & Quote Templates**.
- Developed **Apex & Test classes, Triggers, Visualforce Pages & Controllers** along with **JavaScript & jQuery** to develop and customize certain UI elements.

**Embedded Systems Intern, S-CUBE | Delhi/Jaipur Metro**

**Nov 2017 – Feb 2018**

#### Products – AFC Gate, Token Vending Machine & Swing Gates.

- Worked extensively on Linux CLI, VIM editor, Clutter Toolkit Display Design, Libxml Library, Multithreaded programs, GDB tool and Inter-Process Communication for development of Hardware products like Bar Code Reader, Display of AFC etc.

### TECHNICAL SKILLS

Salesforce Development Skills	Apex, Aura Components, Lightning Web Components, Web Service (REST & SOAP) API, Bulkified Triggers, Visualforce, Controller, SOQL, SOSL.
Salesforce Administrative Skills	Process Builder, Validation Rules, Workflow, workflow approvals, Account Team Management, Reports & Dashboard Management, Role & Profile Management,
Tools	VS Code, Eclipse IDE, Workbench, ANT, Data Loader, HP ALM, GIT & GITHUB.

### EDUCATION

Course Details	Institution & Year of Passing
Bachelor of Technology (B.Tech), Computer Engineering.	Vishveshwarya Institute of Engineering & Technology, NCR (2018)
Senior Secondary & Secondary Education	Modern Convent School, New Delhi, Dwarka (2013)

### EXTRA -CURRICULAR ACTIVITIES

- Guest Lecturer** at Shiv Nadar University, Greater Noida and an active member of **Accenture CSR Team**.