**Suraj Thakur** ts581995@gmail.com

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**PROFESSIONAL SUMMARY**

* Salesforce Developer with approx. 3 years of hands on experience in developing, designing and deploying force.com applications using Salesforce.com.
* Currently working as **Application Development Analyst** in **Accenture.**
* Experience in **developing custom applications using Force.com as per customer and project requirements** with proficiency in requirement analysis, development/implementation and deployment within given timeline.
* Well acquainted with **Salesforce Configuration and Customization**, **Apex, Aura Lighting Components, Visualforce, Triggers and Email Services.**
* Complete understanding of **AGILE framework** (SCRUM) including story estimation, prioritization.
* **4x Salesforce Certified**.
* **1x Vlocity Certified**

**TECHNICAL EXPERTISE**

* **Force.com Platform :** Apex, Aura Lighting Components, Visualforce, Triggers, Configurations and Customizations
* **Other :** JavaScript, CSS, HTML
* **Code versioning Tools :** GITHUB, Bitbucket
* **IDE :** Eclipse, VS Code

**PROFESSIONAL CERTIFICATIONS**

* Salesforce Certified Platform Developer
* Salesforce Certified Administrator
* Salesforce Certified App Builder
* Salesforce Certified CPQ Specialist
* Vlocity Certified Platform Developer

**PROFESSIONAL EXPERIENCE**

***Accenture, Pune*** *December 2019 – Present*

***Cognizant Technology Solutions, Pune*** *September 2017 – December 2019*

**EDUCATION**

**[JUL ’13 to JUN ‘17] Bachelor of Technology, Computer Science and Engineering**

7.23 CGPA Lovely Professional University, Phagwara

**PROJECT PROFILE**

**Client :** American Cable Television Company

**Duration :** [DEC’19 till Present]

**Summary :**

Our account handles CRM related process. This application manages selling of high speed Internet, streaming TV - both live and on-demand, home telephone, and smart home security solutions for its residential customers. In CRM terms they have created various custom objects and implemented Vlocity to sell different services with respect to every market.

**Roles and Responsibilities:**

* Daily communication with on-shore coordinators.
* Delegating User Stories/tasks within team.
* Estimating User Stories based on Functional Documents.
* Merging assigned tasks to Version Control tool.
* Worked on **Vlocity Data Raptor, Vlocity Integration Procedures, Vlocity Omniscripts, Salesforce Configurations, Custom Metadata, Validation Rules, Workflow Rules and Process Builders.**
* Developed **Vlocity API usage in APEX classes, Batch Classes, Triggers, Aura Lightning Components and test classes.**

**Client :** American Multinational Media and Entertainment Company

**Duration :** [OCT’18 till DEC’ 19]

**Summary :**

Our account handles multimedia related CRM process. This application manages movie release dates and availability of movies to client i.e. its sale to clients. In CRM terms they have created various custom objects which details out all the movies in terms with its future release, its pricing etc.

**Roles and Responsibilities:**

* Daily communication with on-shore coordinators.
* Delegating project tasks within team.
* Delivered 3 development projects for same account.
* Worked on **Salesforce Configurations, Custom settings, Validation Rules, Data Loader, Workflow Rules, Process Builders, Flows, Communities.**
* Developed **Apex Classes, Batch Classes, Triggers, Trigger Handler, Aura Lightning Components and test classes.**

**Name :** TRIZETTO

**Client :** POC

**Duration :** [JUN’18 TO JUN‘18]

**Summary :**

This POC was involved in showing data from the response we get after hitting API. We provide the solution by creating lighting components. Data will be entered user and then we will get the data from the clients system and show it to user. After that we will commit the record, and create the users account to access its data from partner portal (creation of user, assigning the Permission set to that user was automated through code).

**Roles and Responsibilities:**

* Develop visualforce page, lighting component and apex class.
* Parsing the data of JSON format and committing the data in salesforce org.
* Unit testing.

**Name :** JEDIFORCE

**Client :** Internal

**Duration :** [JAN’18 TO SEP‘18]

**Summary :**

The application is to automate the handling of audits for the delivery team. This app helps them to schedule, reschedule, and send automated email at a particular time to the project managers and auditors as per the configuration. In this we have made different lightning components so that they can track the different stages of projects. We have also written different apex code and have made visualforce pages and lightning components in order to implement different functionalities like importing and exporting of records. And have also written an email service handler in order to attach the documents that would be replied in the email from the auditors.

**Roles and Responsibilities:**

* Involved in requirement gathering for the implementation of functionality.
* Develop Lighting Components, APEX class and test classes.
* Automation of Emails as per the status and the documents attached.
* Scheduled Email Alert(Workflow Actions)
* Worked on **trigger, Lightning App builder, Configuration.**
* Export functionality for the related Records from parent.
* Unit testing.

**Name :** CMS

**Client :** Internal

**Duration :** [SEP’17 TO DEC‘17]

**Summary :**

This Salesforce Application has been implemented in Force.com. Service Console is used as a User interface. The main objective of the project is to receive a concern from a customer via email and convert that email as a case in our Salesforce organization. I have also written a custom code for our email service that helps us to attach the replied email from our customer or any attached documents in our salesforce organization case (we have a case number in our subject line that helps it to track).

**Roles and Responsibilities:**

* Involved in requirement gathering for the implementation of functionality.
* Have written a custom code for our email service that helps us to attach the replied email from our customer or any attached documents in our salesforce organization case.
* Developed different types of pdf reports which can be generated based on the user defined filters.
* Unit testing.