**Shriram Balakrishnan Email-Id #** **shriram.balakrishnan@gmail.com** **Mobile** # **+91 9952969042**

Process oriented individual with high emphasis on documentation and Reviews during the project life cycle. Strong application-level systems analysis & design experience full life cycles to implement the Business requirements.

**Experience**: 13+ Years - AGILE & Waterfall Methodologies, 9+ Years working with US clients

**Education**: B. Tech in Information Technology, Anna University, India (2003-2007)

**Certification: Certified Scrum Master** from Scrum Alliance

**Role Expertise**: Scrum Master, Project Lead Management, Business Analyst, Quality Analyst, Client vendor relationships Internal/External, Development of Performance Improvement Plans, Customer Relations, Team leadership capability.

**Domain**: Invest One, Banking & Financial Services, Securities, Intermodal-Logistics, Mainframe Modernization, Kanban & AGILE – SCRUM.

**Data Bases**: DB2, Stored Procedure, VSAM (Data base Access method), Oracle PL/SQL, Datacom

**Programming Language**: COBOL, NATURAL, PL/1, JCL, ADABASE, CICS, XML, Core Java, RESTAPI, HTML, J2EE, UNIX, Webservices.

**Configuration Management** : Git, IBM RDZ, Quality Control, Endevor, Change Man

**Operating Systems**: MVS/ESA, OS/390, Z/OS, JES2 & JES3

**Tools**: Rational Software Architecture (RSA WebSphere), DBeaver, Control-M, IBM Data studio, Toad, Visualizer, Omegamon, HP Load Runner, QTP, RTC, VersionOne, SOLA

**Utilities**: FILE-AID, ABEND-AID, ISPF, MQ Series, QMF, SPUFI, DFSORT, Sync sort, Intertest, Tracemaster, SOLA, FTP, NDM, Omegamon

**Scheduling Tool**: CA-7, OPC, ESP

**Professional Experience**

**INFOSYS LTD – BNSF Railways - August,2018 till Current**

**Role** : Scrum Master / Senior Technical Project Lead

**Responsibilities**

* Has good time management and prioritization skills including the ability to identify and implement high value solutions
* Have a strong focus on delivery with excellent stakeholder management skills
* Tracks tickets across our Kanban boards in VersionOne and reports delays and blockers to the Release Train Lead
* Follows up on impediments and action items to keep the Scrum Team running
* Applies Lean-Agile practices, such built-in quality, Kanban, continuous integration, and continuous deployment (CI/CD)
* Alignment with the WEB architect to technically define user stories
* Track the work of the agile cell by using the corresponding metrics: burndown, velocity, burn up charts.
* Coordinates among team leads for resource allocation, change control, scheduling, and dependencies within a release.
* Ensures that development teams decompose development and testing tickets into less than four-hour work increments
* Exhibits the behaviors of a Lean-Agile Leader with a Lean-Agile Mindset
* Support the Product Owner to manage the backlog and guide the team while facilitating a healthy intra-team dynamic with respect to priorities and scope
* Focus on ever-improving team dynamics and performance. Helps the team manage interpersonal conflicts, challenges, and opportunities for growth. Escalates people problems to management where necessary
* Managing support and development applications as part of project Lead Management.

**WIPRO Ltd – Bank of New York Mellon/State Street Jan,2008 - August,2018**

**Role** : Technical Lead/Senior Software Engineer

**Responsibilities**: Work closely with the Product Owner/Business to understand the requirement and Prepare business document and test cases. Bridge gap in the requirement and the development team in the distributed AGILE environment. Organizing Scrum team meetings for AGILE projects. Develop Executable Software’s, Offshore/Onshore co-ordination, Rotational 24/7 Production Support.

**Achievements** : Awarded with Silver/Bronze Medal Certification for the best AGILE Practices, Shining Star for the Best in Financial Services.