

Jyoti Tripathi

Salesforce Developer And Consultant

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9+ years of experience in Salesforce ecosystem.

Experience in Salesforce **lightning development**.

Exposure to Salesforce Design and Architecture.

Hands-on experience with Salesforce lightning, **Salesforce Apex**,

Visualforce, **Service Cloud**, **Security** and Data Management. Key contributor towards team management, estimations, requirement gathering and design. Extensive experience of end to end solution development and directly working with overseas clients.



Skills

- ◆ Certified service cloud consultant
- ◆ Certified advanced administrator
- ◆ Certified platform developer 1
- ◆ Trailhead Ranger
- ◆ 130+ Badges including 3 super badges
- ◆ Trailhead points - 125000+
- ◆ ITIL Foundation certified
- ◆ Apex, Visualforce, Lightning



Work History

Nov 2014 - **Senior Salesforce Consultant**

Current

NSC Global, Pune

- Designed and implemented Salesforce solutions from scratch for various departments, including HR, IT, field engineers and increased adaptability and efficiency by 30%
- Customized and managed integrations.
- Analyzed and designed security model for org. Worked on analytics and actionable insights.
- Reviewed technical documentation, user guides and planned training for end users.

- Created proofs of concepts for innovative new solutions.

May 2014 - Senior Salesforce Consultant

Oct 2014

Hexaware Technologies, Pune

- Designed and developed solution for US based client in insurance domain, with team of 24 members.
- Worked in large team to implement business logics by developing VF pages, classes, triggers and test classes. Extensively used declarative tools of salesforce.
- Worked on three major enhancements to existing salesforce solutions.
- It was short tenure but with rich experience.

Sep 2011 - Software Engineer

Apr 2014

Persistent systems limited, Pune

- Provided end to end onboarding services and functional consulting for 8 overseas clients of distinct geographical locations.
- Developed and implemented OOTB and customized solutions and conducted user training.
- Created proof of concepts for single sign on and integration with GoToMeeting.
- Briefly worked on CTI integration.



Education

Aug 2007 - Bachelor of Engineering: Information Technology

Jun 2011

University of Pune - Nashik



Personal achievements

Ultra-cycling - 2 X Guinness World Record

Ultra-cycling - Super Randonneur

Aspiring Skydiver

Mountaineering enthusiast

Solo biker and explorer