

## GURU BABU CH

### SFDC ADMINISTRATION & DEVELOPMENT

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#### Experience Summary

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- Having 2.1 years of experience in sales force Administration & Development
- Customization of the Organization Profile, creation of custom objects, custom fields, formula fields as per the Requirement.
- Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
- Involved in designing, developing the given requirement using Visual Force Pages, Apex Classes.
- Updated the existing data using Data loader in Sales force.
- Wrote workflow rules for email alerts, task, and fields update.
- Developed Visual force pages for override standard tabs and buttons.
- Created custom Email templates.
- Created Process builders.
- Created custom report types and Dashboards.

#### Professional Details

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- Total Experience – 2.1 years
- Current organization – Century Link.

#### Life @ Century Link

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- Designation : Administration & Development

#### Technical Skills

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Languages	: APEX, Visual Force
Skills	: Salesforce.com, Sales cloud.
Tools	: Force.com IDE, Apex Data Loader.
Operating system	: Windows7, Windows 10

#### Education

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- B.Tech Electrical and Electronics Engineering from Audisankara College of Engineering Gudur in 2018 with 82.7%.
- Intermediate from Sri Chaitanya junior College Nellore in 2014 with 93.6%.
- SSC From APR School Chillamanuchenu in 2012 with 9.5(GPA)

## PROJECT DETAILS

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Project Name : Century Link  
Client : Century Link Inc, Monroe, Louisiana.  
Role : Developer  
Team size :6  
Technologies used : Sales force CRM, Force.com, Apex Classes, Visual Force, Data Loader, SOSL, SOQL

### Description:

Customers coast-to-coast turn to Century Link's industry-leading national fiber-optic network and world-class customer service to meet their communications and entertainment needs.

For residential customers, Century Link offers a new generation of fiber-optic Internet service, high-speed Internet solutions, as well as digital home phone, wireless service available through Verizon Wireless, and DIRECTV® service. Fortune 500 companies choose Century Link Business to deliver a full suite of network, data and voice services for small businesses, large businesses, government agencies and wholesale customers. Additionally, Century Link participates in Network, the largest communications services contract in the world, and is recognized as a leader in the network services market by leading technology analyst firms.

## RESPONSIBILITIES

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- Designed, Implemented and deployed the custom objects, Page layouts, Custom tabs.
- Worked with various salesforce.com standard objects as well as custom objects.
- Created reports and dashboards.
- Used Validation rules and Custom formulas.
- Designed and developed Workflow rules for generating mails, tasks and field updates.
- Used Apex triggers, Work flow Rules.
- Created visual force email templates and also automated Email Process to send installation.
- Updated the existing data using Data loader in Sales force.
- Developed Visual force pages for override standard tabs and buttons.
- Created email templates using Visual force for the clients and customers.

## PERSONEL DETAILS

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- Date of Birth : 21st, August, 1997.
- Language Proficiency : English & Telugu.
- Pan Card Number : BVDPC2086H

Location : Bangalore  
Date :

Signature  
[Guru Babu CH]