

# Neelesh Trivedi

Software Engineer

## CONTACT

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## SKILLS

### Tech Stack

Node.js | MongoDB | MySQL | Azure |  
Docker | Kafka | Redis | NestJS |  
JavaScript/Typescript | Git/Github |  
Data Structures and Algorithms | C++ |  
GraphQL

## EDUCATION

### Bachelor's of Technology: :

Jaipur National University  
70.7%  
May 2019

### Senior Secondary Education: :

Khalsa Inter College  
78.6%  
Apr 2014

### Secondary Education: :

St. Francis Xavier's Inter College  
79.5%  
Apr 2012

## SUMMARY

Experienced **Backend** Developer specialising in Node.js, adept at utilising a variety of programming tools. Proficient in managing all aspects of the **development** process with a focus on **Backend** technologies. Collaborative team player with strong technical skills, boasting over **4 years** of relevant experience.

## WORK EXPERIENCE

### Associate Technical Consultant

Apr 2021 - Present

Celebal Technologies, Noida

- **Developed** and implemented a robust **e-commerce** backend system using **Node.js**, handling core functionalities such as **user authentication**, **product management**, and **order processing**.
- Integrated **third-party payment gateways** to support secure and reliable online transactions, enhancing the overall functionality of the e-commerce website.
- Utilised **Express.js** to streamline the development of **RESTful APIs**, enhancing the efficiency and scalability of the e-commerce backend.
- **Designed** and implemented a sophisticated **chatbot** using **Dialogflow**, incorporating natural language processing to understand and respond to user queries effectively.
- **Developed** a custom webhook in Node.js to extend the functionality of the chatbot, allowing seamless integration with external systems and APIs.
- Implemented advanced features such as **context management**, entity recognition, and intent handling to enhance the chatbot's ability to understand and respond contextually.
- Integrated the chatbot into multiple **platforms** and applications, providing a versatile and accessible communication channel for users.
- Collaborated with **cross-functional teams**, including UX/UI designers and backend developers, to ensure a cohesive and user-friendly integration of the chatbot into applications.

### Software Engineer

Jun 2020 - Mar 2021

Konstant Infosolutions, Jaipur

- **Developed**, designed, and implemented a comprehensive lottery ticket system using Node.js, providing a secure and efficient platform for lottery ticket sales and management.
- Developed backend functionalities to handle the creation, **validation**, and processing of lottery tickets, ensuring accurate and reliable transactions.
- Designed and optimised the database schema, utilising **Node.js** with a **MongoDB** database to efficiently store and retrieve lottery ticket data.
- **Implemented** real-time updates and **notifications** to keep users informed about lottery results, enhancing user engagement and satisfaction.