# SARAF ARJUN RAO

# Senior Software Test Engineer

# +91-7989314070

# [sarafarjun36@gmail.com](mailto:sarafarjun36@gmail.com)

**OBJECTIVE:**

Looking for a career which provides me challenging assignments and responsibilities where I can put to use my knowledge and experience.

# CAREER AMBITION:

To obtain a challenging and professional position in Information Technology. My greatest strength is my ability to walk into a new environment and be functional immediately.

# CAREER HIGHLIGHTS:

* **6.5 years of experience** in the IT industry as a **Quality Assurance Engineer.**
* Well-versed with all phases of **Software Development Life Cycle (SDLC) and Software Testing Life Cycle(STLC).**
* Proficient in executing various phases of testing **- Test Planning, Test Case design, Test Execution, Test Results and Reporting.**
* Good Knowledge on Javascript in **Selenium with Java.**
* Expert knowledge in NVDA Web Accessibility Tool and Have good knowledge in WCAG 2.0 guidelines (level A,AA).
* Extensive practical knowledge of Regression Tool Application Lifecycle Management(HP ALM), expertise within Manual Testing Methodologies.
* Experience in executing many number of Test Cases in NVDA and Automation testing tool(QTP/UFT), handling Object Properties using Object Repositories and managing Function Libraries.
* Expertise in Test case management tool **HP QC- 10.0 & ALM 12, JIRA.**
* Good knowledge on **Testing Life Cycle, Bug/Defect life cycle, Defect tracking and management**
* Expertise on various testing types like Regression testing, Functional testing, UAT,Integration Testing.
* Skilled in Defect Management, Bug Reports and bug fix with development interaction and tracking.
* Excellent interpersonal and communication skills, commitment, hard working with a quest and zeal to learn new technologies
* Good knowledge in Banking and Insurance Domains.

# TECHNICAL SKILLS:

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| Operating Systems | Windows Family |
| Application tools | Postman,ETM Automation Tool,PEGA BPM,NVDA web accessibility tool, JAWS,  UFT, MS Visio, Win Merge, RFHUtil,Rumba(Main Frames Tool) |
| Test Management Tools | HP ALM & JIRA |
| Methodologies | Agile and Waterfall Methodologies. |

**EDUCATION:**

* + Persuing M.Sc, specialization in Computer science from Jagruthi Degree College.
  + B.Sc specialization in M.S.Cs(2013) from Avanthi Degree College.

# CAREER ACHIEVEMENTS:

* + Received **Pat on Back (POB)** award, award from CITIBank Client in Tech Mahindra.
  + Received **Bravo** award, award from CITIBank Client in Tech Mahindra.
  + Received **GALAXY OF THANKS** appreciation from my Client Manager of Citi Bank North-America.
  + Received Appreciations Mails and Certificates from my Clients, Project and test leads, Managers and my team-mates for my work.
  + Captain of Tech Mahindra Corporate Cricket Team for 4 Years.

# PROFESSIONAL ACCOMPLISHMENTS:

**Project # 1 in Value Momentum:**

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| **Project Name** | CheckProcessing Utility(NJM CPU) | | | **Client** | NewJerseyManufactures |
| **Project Duration** | June 2019 | To | May 2020 | | |
| **Project Description** | NJM is migrating its Check Processing Utility from WPS to a .NET based solution. The current WPS based Check Processing Utility (CP) was developed using Java.  CPU is one part of the whole system which includes PeopleSoft Financials and xPression in addition to many other applications. These applications work together to print checks. Within this setup the scope of Check Processing Utility is to take input sent from PeopleSoft Financials in the XML format specific to check printing process, process it, augment it with additional information received from intermediate databases in the form of Explanation of Benefits related to different LOBs, transform it and send onward to xPression in the form of XML.  It will log batch process status (success / errors) for each stage with appropriate details. It will also log details to the monitoring database as per the schema provided. It will save the final generated XML to a shared folder for xPression.   * The application will cover the following business lines (each occasionally referred to herein as a “LOB”): * BillingCenter (“BC LOB”) □ General Claims ClaimCenter (“GC LOB”) * Workers’ Compensation ClaimCenter (“WC LOB”) * Decision Point □ Trade Check * Zero Dollar Checks | | | | |
| **Team Size** | 15 | | | | |
| **Role** | Senior Software Tester. | | | | |
| **Responsibilities** | ✔ Collaborated with business analysts to understand and help clarify requirements and assess testability  ✔ Analyzed use cases, functional requirements to writing detailed Test  plans and Test cases  ✔ Logging and Tracking Defects.  ✔ Delivering Knowledge Transfer sessions, as a part of Learning Initiatives to various other teams and preparing KT Documents. | | | | |
| **Testing Tool** | HP ALM, WinMerge, RFHUTIL. | | | | |
| **Domain** | Insurance(Claims) | | | | |

**Project # 2 in Value Momentum:**

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| **Project Name** | Motor Front End System | | | **Client** | Fair First Insurance |
| **Project Duration** | April 2020 | To | August 2020 | | |
| **Project Description** | Motor Front End System is a front end web application which allows the user to create quotations and convert them to policies for all kinds of vehicles. Users can create ,renew, modify the policies for all sublines and products based on their guidelines. | | | | |
| **Team Size** | 15 | | | | |
| **Role** | Senior Software Tester. | | | | |
| **Responsibilities** | ✔ Collaborated with business analysts to understand and help clarify requirements and assess testability  ✔ Analyzed use cases, functional requirements to writing detailed Test  plans and Test cases  ✔ Logging and Tracking Defects. | | | | |
| **Testing Tool** | JIRA | | | | |
| **Domain** | Vehicle Insurance | | | | |

**Project # 3 in TechMahindra:**

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| **Project Name** | Citi Business Online(CBusOl) | | | **Client** | Citi Bank |
| **Project Duration** | September 2016 | To | Till Date | | |
| **Project Description** | Citi Business Online is geared towards commercial bank Needs .It is mainly used by Business people. CBusOL is a sophisticated banking and reliable. It provides secured environment to customers. It Provides various services like wire transfers (This feature allows user to electronically send money domestically (within the United States) and internationally (to Non-US destinations)), NOLW Transactions,ACH, Bill Payments, flexible transfers, Account Statements and balance reporting. This is a front end Citibank web app which provides Citibank commercial clients to open accounts instantly. | | | | |
| **Team Size** | 8 | | | | |
| **Role** | Team Member. | | | | |

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| --- | --- |
| **Responsibilities** | ✔ Handling Object Properties using Object Repositories and managing Function Libraries.  ✔ Managing Test data requirements.  ✔ Coordinating with the manual testing team to carry out the automation testing for the scripts developed successfully.  ✔ Delivering Knowledge Transfer sessions, as a part of Learning Initiatives  to various other teams and preparing KT Documents. |
| **Testing Tool** | Quality Center 10/ALM 12 , HP UFT, Rumba(Mainframe Tool) |
| **Domain** | Retail Banking |

**Project # 4:**

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| **Project Name** | CITINAIT-DSD-CARDS | | | **Client** | Citi Bank |
| **Project Duration** | August-2015 | To | September 2016 | | |
| **Project Description** | For credit card or debit card, a billing dispute is situation in which a client questions the validity of a transaction that was posted to their account. Client's also can dispute charges for a variety of other reasons including unauthorized charges, excessive charges, failure by the merchant to deliver  merchandise, defective merchandise, dissatisfaction with the products or service received or billing error. | | | | |
| **Team Size** | 35 | | | | |
| **Role** | Team Member. | | | | |
| **Responsibilities** | ✔ Active team member of team.  ✔ Actively participated in Teleconferencing with the clients, sponsors and end users every week regarding the progress of the project  ✔ Extensively Worked on **PEGA (PRPC) BPM** using which they have created  a Dispute application (Rule set).  ✔ Validation of the rule set w.r.t Clipboard, work basket and its class structure.  ✔ Reviewed business requirements and technical specification documents  ✔ Analyzed use cases, functional requirements to writing detailed Test plans and Test cases  ✔ Collaborated with business analysts to understand and help clarify  requirements and assess testability  ✔ Managed the project activities on a daily basis and conducted meetings with the managers | | | | |
| **Testing Tool** | ✔ Pega BPM.  ✔ Application life cycle management. | | | | |
| **Domain** | Banking (Cards) | | | | |