



RASHMI MISHRA

PROJECT MANAGER & LEAD
ANALYST

P: +91 9315713804, 9718513206

ABOUT

Business Analyst with over 5 years of experience supporting business solution software and analyzing business operations and working on SDLC. Aiming to utilize my strong prioritization skills and analytical ability to achieve the goals of your company. I have worked on multiple domains i.e. Social media, Job board, astrology, Fin-tech, eCommerce, Hospitality, Insurance and Banking. I am looking myself much focused on Healthcare Domain.

PROFESSIONAL SKILLS

Develop business architecture using requirements such as scope, processes, alternatives, and risks.

Analyze client's business requirements and processes through document analysis, interviews, workshops, Gap Analysis, Competitor Analysis and workflow analysis.

Preparing Flow diagrams, Mindmaps and Wireframing on tools like Balsamiq, Adobe XD, Sketch, Justinmind, Auxure, Proto.io.

Prototyping on tools like Invision. Preparing documents like SOW, BRD, FSD, SRS

Project planning and acting as an interface between Business units,

Development team, Quality assurance team and Client.

Preparing User Stories and Use Cases.

Handling projects in both Waterfall and Agile Methodology.

Engaged in Gap Analysis, Stakeholder Interviews and Project Coordination

Good experience of UX design.

Proficiency in MS Word, MS Excel, MS Project, Visio and PowerPoint.

WORK EXPERIENCE

PHPEXPERT TECHNOLOGIES PVT. LTD

Project Manager & Lead Analyst | March 2020 - Present

Delivery Management for all services with the project in domestic & international clients.

End to end project management on Agile.

Working on various documentation, wireframes, and project backlog management.

TECHTREE IT SYSTEMS

Associate Product Manager | October 2019 - Jan 2020

Reciproci is a product based on loyalty and campaigns management.

Dealing with the services associated and Team.

CLIXLOGIX TECHNOLOGIES PVT.LTD

Business Analyst | September 2018 - September 2019

Pre and Post Sales Business Analysis

Leading a team

Project Coordination

APPINVENTIV TECHNOLOGIES PVT.LTD

Business Analyst | March 2015 - September 2018

Post Sales Business Analysis

Leading a team

Project Coordination

SKILLS

Domain Knowledge:

Insurance: Motor Insurance, Also familiar with Product, Contract, Claim, Property & Casualty.

Languages/Tools: SQL, Python, Tableau, Java-script, Familiar with GUI

Chat BOT/AI Services: Resume Parsin

Operating Systems: MS Windows, Linux, MacOS

Payment Gateway Knowledge: Stripe, PayPal, Razorpay, Cashfree

Management Software Tools: JIRA (Kanban), Basecamp, Trello, Asana, Slack etc.

Others: MS Office (MS Word, MS PowerPoint, Visio), MS Excel.

Knowledge of basic R Language

Business Analysis key objects i.e. Competitor Analysis, Gap Analysis

Dealing with Domestic and International Clients.

UX PORTFOLIO

Refer below links to have an overview of wire-frames and Prototype:

Application Link:

<https://invis.io/NMJ2IJSVHF>

<https://invis.io/7PMULEIJRHM>

<https://invis.io/T5H4FBK78JE>

<https://invis.io/SVPLWQY5CZB>

Website Link:

<https://invis.io/96T9DOICKGD>

<https://invis.io/FPTOJYG2RQN>

<https://invis.io/E5OUWPBMDXZ>

Admin Panel Link:

<https://invis.io/6BMVZ7UUT5D>

<https://invis.io/ZTN8O46UBQ6>

<https://invis.io/23I41KD476P>

EDUCATION

BACHELOR OF TECHNOLOGY, COMPUTER SCIENCE

KRISHNA INSTITUTE OF TECHNOLOGY KANPUR | 2010 - 2014
SCORED 70%

INTERMEDIATE

K.V.M INTER COLLEGE KANPUR | 2009 - 2010
SCORED 68 %

HIGHSCHOOL

K.V.M INTER COLLEGE KANPUR | 2007 - 2008
SCORED 63 %

WORK EXPERIENCE

HRMS Portal

Promotional Link: <http://www.yawmya.com/>

Tech Stack: Web

- Worked on analysis part of Payroll processing, Performance management, Policies & procedures Talent & competency framework Salary, bench marking, Employee engagement, surveys Business Intelligence & Analytics HR strategy
- Worked on Wire-frames, Mind-maps and Use case documentation with the JIRA project management tool.
- Stakeholders meet and Finalization of module structures with market analysis.

FINANCIAL MANAGEMENT

Finhance.com

Platform: Shoify App

- The platform is selling multiple kind of finance based services to various vendors.
- Admin will be able to manage the complete content of the website and they can also be able to manage the placed orders on the platform.
- Dealing with stakeholders and services enhancement with all functional document.
- My role was with the complete documentation and market analysis and wire-framing.

INSURANCE AGGREGATOR

CUSTODIANPLC

Platform: Wordpress Website

Website Link: <https://custodianplc.com.ng/>

- The platform is providing the General Insurance, life Insurance, Trustees and Pensions as well.
- Having franchises of various insurance product providers. Admin will be able to manage and maintain the same.
- My role was to deal with stakeholders estimated the time and product delivery.
- Worked on all policy servicing transactions within WMA and Vantage
- Expertise on Claim processing/Claims management system

HEALTH CARE WEBSITE

Mutelcor

Website Link: <https://mutelcor.com/>

Tech Stack: MEAN Stack

- Worked on the complete analysis of the product development.
- Worked on the advance IOT and Digital healthcare solutions.
- Planned and monitor the complete analysis and documentation part as a product owner.

CONTACT

P: +91 9315713804, 9718513206

Email: rashmi.iacm2@gmail.com

Linkdin Profile:

www.linkedin.com/in/rashmi-mishra-analyst

OTHER INFORMATION

Hobbies: Music, Travelling freek and books reading

Father's Name: Mr. R.P. Mishra

Occupation: Farmer

Nationality: Indian

Native: Kanpur, Uttar Pradesh

Resume Updated On: 1st June, 2020

US STAFFING

Veriklick Website

Website Link: <https://www.veriklick.com/>

Tech Stack: MEAN Stack

- The platform is basically on the US staffing, focused on verified sourcing of candidate for the enterprises.
- Future Scope of Artificial Intelligence and Machine Learning on current website.
- Used Resume Parsing and advance face recognition included for the online video Interview proesss.
- Complete project developemnt management with the anlysis.

MUSIC AND BOOKING SYSTEM

Music Plug

Platform: Native Application

App Store Link: <https://apps.apple.com/us/app/music-plug/id1339133545>

- The platform is collecting the events nearby via various third party API's and allowing user's to an experience an amazing booking experience.
- Admin of the platform will be able to manage the complete database.

GAME TRAINING WEBSITE

I'm Possible

Platform: PHP based website & Native Application

Website Link: <https://main.possibletraining.com/>

- A product of Micah Lancaster (An American basketball player)inviting the Coaches and Players on the platform to share their skills and methods.
- Also developing the application for the skills and methods training.

FINANCIAL MANAGEMENT

Gullak.com

Promotional Link: <https://www.facebook.com/Gullakmoney/>

Tech Stack: App & Web

- Creating and implementing reports and analysis that help maximize the effectiveness of budget management initiatives and strategies.
- Manages budget outcome and acts as liaison between clients and company
- Underwriting, preparing reports, performing finance data analysis and data validation.
- Requirements gathering and writing functional specifications, performing workflow analysis.
- Planned for the Finance reports & advance analytics.