**Professional Summary**

* Salesforce developer with **7+ Years** of IT experience that includes around **5 years** of experience in **Salesforce.com** CRM Platform, **2 years** of experience in developing applications using **.Net with C#/VB.Net** programming languages.
* Experience in **Administration, Configuration, Implementation, Lightning**, and **support experience** with **Salesforce platform**.
* Experience in **Salesforce Customization**, Security Access, Workflow Approvals, Data Validation, data utilities, Analytics, sales, Marketing, Customer Service, and Support Administration.
* Expertise in SFDC Development using **Lightning Application, Apex Language, VisualForce Pages, Classes, Controllers, Triggers, Indexes, Locks Web Services, Components, Tabs, Apex Web services, Custom Objects, Reports, Analytic Snapshots and Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flows**.
* Worked on **Lightning Process builder flows, Connect API, Chatter**, and **quick Action**.
* Integration Methodologies, different **API,** **Trigger framework, Recursive Triggers, VF Remoting, Asynchronous Framework** & options.
* Good Experience on **Salesforce Lightning**. Experience in third party integration with ERP (Marketing Cloud, Service Cloud) and writing queries using **SOQL** and **SOSL** in Apex Classes and Triggers.
* Ensured data integrity through the appropriate use of de-duping, loading, and exporting tools, for bulk of data using **Data Loader, Admin Garage, and Lexi Loader.**
* Extensive experience with various **Salesforce deployment methodologies** including **Change sets, Force.com Plug-in environment, Ant Migration tool kit,** and **Eclipse.**
* Expertise in maintaining the functional areas of **Data Management**, **Campaigns, Leads, Forecasting Accounts, Contacts, Opportunities, Quotes, Activities, Dashboards, and Reports.**
* Strong Knowledge in **AppExchange** Applications for integrating with third-party applications.
* Strong knowledge of SFDC standard data structures and familiarity with **Force.com** **Explorer**, **Data loader, and Import Wizard.**
* Experience in SFDC Integration using **Web Service** and **Apex Programming, App-Exchange Packages & Custom Applications, Salesforce.com Service Cloud expertise.**
* Experience working with **Sales Cloud** and **Service Cloud**.
* Experience in **aura framework**, **Lightning Components** and Salesforce Lightning Design System (SLDS).
* Experience in scripting languages **HTML, XML, CSS, JSP, WSDL, SOAP, AJAX, ANGULAR JS, APEX Web Services API development skills, C#, Vb.Net, JavaScript, Web Services.**
* Involved in various stages of **Software Development Life Cycle** (SDLC) including analysis, requirement engineering, architecture design, development, deployment, and maintenance of standalone, Multi-tier, web-based and portals based object oriented enterprise applications.
* Experience working in **Agile** methodology, **Scrum** methodology, **Waterfall** model and **Test-driven development**.
* Experience with source control tools **Git**, **Bitbucket**,**Team Foundation Server (TFS), and Software Virtual Network (SVN)** built salesforce code from the repository.
* Worked Developer and as well as a Business Analyst for **full-cycle projects**, to complete consulting projects on time, and deliver outstanding consulting services to salesforce.com clients

**Education**

* **B. Tech** with a major in ECE from Shadan Engineering college passed out in 2009.
* **Master’s** with major in Engineering and Management from Trine University, Angola, Indiana passed out in 2016

**Certification**

* Certified **Administrator**
* Certified **Platform Developer I**

**Professional Experience**

**Marathon Petroleum Corporation, Findlay, OH**  **July 2019 to Current**

**Role: Salesforce Lightning developer**

**Roles and Responsibilities:**

* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder, and Lightning Component features.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
* Retrieved some data and its functionality from Third-Party API’s and displayed within the lightning component.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder, and Lightning Component features.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production.
* Used refined global search in Lightning by developing Apex classes and Controllers.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Experienced using Force.com IDE for creating, modifying, testing, and deploying Force.com applications.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using a Data Migration tool called Data Loader.
* Worked extensively in customization of Sales and Service Cloud Console by embedding Visualforce pages in custom console components.
* Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
* Worked on Lightning Process builder flows, Connect API, Chatter, and quick Action.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Implemented the Web Services through WSDL in the Salesforce.com for outbound messaging.
* Worked on Integrating SAP and Salesforce systems using SOAP and REST API's.
* Implemented Scrum Agile methodology for the iterative development of the application.
* Involved in daily standup meetings, Scrum. This resulted in a good solution to the business requirement.

**Environment:** Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST.

**Marathon Petroleum Corporation, Findlay, OH**  **September 2017 to July 2019**

**Role: Salesforce Developer**

**Roles and Responsibilities:**

* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Created Visualforce pages with fields, buttons, and using various components to invoke methods.
* Implemented web-based case management automation - Web to Case (on Case Object) to track and solve customer's issues.
* Designed various Web Pages in VisualForce for capturing various customer enquiries and Implemented logic for migrating cases to different queues based on the type of customer enquiry.
* Involved in data mapping and data integration from JD Edwards ERP to Salesforce.com.
* Installed Pervasive Data Integrator from the AppExchange for two-way integration with a JD Edwards ERP system.
* Designed, and developed Apex Classes, Controller Classes, and extensions for various functional needs in the application.
* Wrote SOQL and SOSL statements within custom controllers, extensions.
* Customized the Dashboards to track usage for productivity and performance of business centers and their sales teams.
* Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.
* Designed and developed User Interfaces for SalesForce users as per requirements.
* Deployed Envox's Phone Link, a computer telephony integration solution from the AppExchange that adds screen pop and click-to-dial capabilities to Salesforce CRM.
* Used force.com IDE for developing custom applications.
* Wrote Test Plan and Test Case. Involved directly with the Test Team and did bug fixing using ClearQuest.
* Created Managed Package using Eclipse. Migrated from sandbox to production using FORCE.IDE

**Environment:** APEX, Web services, SOSL, SOQL, Informatica, Force.com IDE, Import Wizard, XML, Java Servlets, VisualForce Pages, Workflows, S-controls.

**American Credit Acceptance, Spartanburg, SC August 2016 to September 2017**

**Role: Salesforce Developer**

**Roles and Responsibilities:**

* Develop in-house applications using APEX, VisualForce, Visualflows, Triggers.
* Build User Interface as per mock-ups using Visual Flows.
* Enable VisualFlows to work with Salesforce Lightning.
* Implement Web App Security Features, Unit Testing/Penetration Testing.
* Business Automation using Workflow and Process-Builders and VisualFlows.
* Deployment and Release Management on Production.
* Integrating different 3rd Party APIs to Verify and Validate the information supplied by the Customer on Registration.
* Migration from Salesforce Classic to Salesforce Lightning.
* Enable Lightning Components on VF Pages.
* File & Document Management by building own Document Manager App in Salesforce Lightning.
* Enhance and Customize the Core Banking App nCino.

**Pepsi Co, St. Paul, Minnesota February 2016 to August 2016**

**Role: Salesforce Developer/Admin**

**Roles and Responsibilities:**

* Involved in complete development cycle requirement gathering, design, development, quality assurance, testing, maintenance, and support.
* Used and administered salesforce CRM, in a support capacity logging tickets, and running reports for performance-related metrics.
* Responsible for performing administrative functions in Salesforce CRM such as create/modify pick lists and lookup fields.
* Developed various Controller classes and Apex Triggers for various functional needs in the application.
* Design of VisualForce Pages, Dashboards, and various other components as per the client and application requirements.
* Implemented Salesforce Lightning Components for a small set of users within the organization.
* Created various Batch jobs and time-based workflows to update the data regularly. Created Dashboards using customized Dashboards components.
* Hands-on experience in Administration setup like Manage Users, Security Controls, and Data Management.
* Customized salesforce.com fields, page layouts, record types, list views, and queues.
* Development of Service catalogue which includes creating new catalogue items, designing workflows, and execution plans.

**Environment:** Apex, Visualforce, inbox implementation, Triggers, Workflows, SOQL, SOSL, Data Loader, App Builder, Case Management, Email Alerts, Force.com IDE, Developer Console, Java Script, HTML, JIRA

**Cooper Tire, Findlay, Ohio**

**(Prokarma Solutions, Hyd, India) August 2014 to September 2015**

**Role: .Net Developer**

**Roles and Responsibilities:**

* Developed website, creating services and worked on User interface along with validations
* Designed different components using C# language and N-Tier Architecture.
* Used JavaScript for Client-side validations and server-side validations, utilized Ajax Control Toolkit library for fast, Interactive and better UI.
* Applied Master Pages, Themes and CSS for a consistent look and feel for Page design.
* Consumed Web Service (SOAP) Components for authenticating the user credentials.
* Used LINQ and WCF to communicate between DAL and other business components.
* Created user defined controls and custom controls.
* Worked on .NET security features such as Form-Based Authentication and Role-Based Authorization.
* Created re-usable NuGet packages and published them to expose for other domain related activities.
* For UI based information, built Web API using C# and also made of AngularJS framework for client side
* Used Entity Framework for working with Relational data and LINQ for updating the data. Wrote T-SQL
* Tables, Stored procedures, Views and Triggers for performing database operations on SQL Server 2012.
* Used JIRA for Bug Tracking, before moving the code production site.
* Developed new SSIS/SSRS packages to meet business needs.
* Responsible for Developing & maintenance of the site.
* Performed code reviews for Efficient Coding.

**Environment:** HTML5, JQuery, C#.Net, Web API Service, Angular JS, Entity framework, LINQ, TFS and SQL Server 2014, JIRA

**Level3 Communications, Denver, Co**

**(Tekfriday Processing Solutions, Hyd, India)**

**Programmer Analyst September 2013 to August 2014**

**Roles and Responsibilities:**

* Implemented the business logic layer (BLL) and data access layer (DAL) using C#.NET, and ADO.NET and used ADO.NET Concepts like Command Object, Data Reader, Dataset in Data access layer for communicating with Database.
* Created views, controllers, and models using ASP. NET, MVC, C# within MS Visual Studio 2010, and Team foundation server.
* Extensively involved in developing components for Business and Data-tier using C#, ADO.Net.
* Worked on Strongly Typed Views and model-based bindings.
* I have worked with SQL server to create tables, stored procedures, functions, and views and used JIRA for bug tracking.
* Involved in Test Driven Development and in testing of the application as a member of the Quality Assurance team.
* Responsible for providing extensive support and debugging of the application.
* Developed SOAP-based solutions using Web Services, Web API, WCF, SOAP including RESTful services.
* Participated in error handling and troubleshooting using various log files.

**Environment:** .Net 3.0, C#, MVC framework, Web API, SOAP, SQL Server 2012, HTML, CSS, AJAX, JIRA