

# Md. Ambroz Khan

## Specialist - Salesforce, Software Engineering

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 8588011186

LTIMindtree Inc. | Ex Cognizant Tech. Solutions

Innovative, task – driven solution developer with **6+ years of experience in salesforce platform** with a **total IT experience of 7 years**. Equipped with a record of success in consistently identifying and providing the technological needs of the company through successful endeavors.

Consultant – Life Science & Travel & Hospitality	
Professional summary	<ul style="list-style-type: none"><li>▪ Salesforce Experience of 6+ year across Life Science domain at <b>Cognizant Technology Solutions</b> and <b>LTIMindtree</b></li><li>▪ A team player having in-depth understanding &amp; experience in Healthcare Business/Travel &amp; Hospitality.</li><li>▪ Project Management [Team Management of 4-5 Junior Developers]</li></ul>
Salesforce Technical Skills	<ul style="list-style-type: none"><li>▪ <b>Lightning - Salesforce Lightning   Aura Framework   SFDX</b></li><li>▪ Salesforce Platform Customization – <b>SOQL, SOSL</b></li><li>▪ <b>Data Security Model of Salesforce</b> - Control Access org, Control Access Objects, Control Access Fields, Control Access Records, Creating Role Hierarchy, Defining sharing Rules, <b>Platform Cache</b></li><li>▪ Process Builder - Automating Business Processes</li><li>▪ Salesforce <b>Flows</b></li><li>▪ <b>Triggers   Singleton Framework</b></li><li>▪ <b>JavaScript</b>, CSS, HTML.</li><li>▪ Configuration &amp; Automation: E-mail Template, Lightning Flow, Approval Process</li><li>▪ <b>Apex   Asynchronous Apex [Batch Apex]</b></li><li>▪ Workflows, Approvals, JSON   Validations</li><li>▪ Triggers, <b>Lightning Web Components</b></li><li>▪ Salesforce Inspector &amp; Workbench</li><li>▪ <b>Salesforce Sales Cloud</b></li><li>▪ <b>Salesforce Community Cloud   Agile Implementation   JIRA</b></li><li>▪ <b>Deployment – Copado</b></li><li>▪ <b>Rest API integration</b></li></ul>
Multivariate Techniques & Algorithms	<ul style="list-style-type: none"><li>▪ MicroFocus Cobol, SQL, Centura Technology and DB2</li><li>▪ Regression Analysis - Simple, Lasso &amp; Ridge Regressions</li><li>▪ Classification - Decision Trees, Logistic Regressions &amp; Support Vector Machines</li><li>▪ Clustering - Kmeans &amp; HDBscan, Ensemble learners - XGBoost , Random Forest</li><li>▪ Exploratory Data Analysis, Named Entity Recognition</li><li>▪ Topic Modelling, Natural Language Processing</li></ul>

Work Experience and Project Details	
Project Overview	<ul style="list-style-type: none"><li>▪ Marriott Vacation Worldwide</li><li>▪ March,2022 – Present</li><li>▪ Travel &amp; Hospitality</li></ul>

<b>Domain Duration Description</b>	<ul style="list-style-type: none"> <li>This project involves developing application for Sales Contact Center Agents sitting in Marriott Offices across globe for assistance in booking the vacation homes/resorts.</li> </ul>
<b>Project Overview Domain Duration Description</b>	<ul style="list-style-type: none"> <li>Allergan GCSP Release -DSP countries</li> <li>Life Science</li> <li>Allergan GCSP Release -DSP countries</li> <li>December,2020 – March 2022</li> <li>The project currently I am working on is the extension of previous projects for some more added markets in EMEA markets</li> </ul>
<b>Project Overview Domain Duration Description</b>	<ul style="list-style-type: none"> <li>Allergan GCSP Release Conversion Project</li> <li>Life Science</li> <li>January 2019 - November, 2020</li> <li>The project is all about Customer registration and to build up their association with Allergan International as a client with the purchase of various products/services that Allergan offers them through the portal and Customer service Support.</li> <li>The above customer and Allergan association through two ways: <ul style="list-style-type: none"> <li>Online Account Management</li> <li>Customer Service Support</li> </ul> </li> </ul>
<b>Project Overview Domain Duration Description &amp; 3 other assignments</b>	<ul style="list-style-type: none"> <li>Allergan International Clinic Locator</li> <li>Life Science</li> <li>June 2017 - January 2019</li> <li>The project was for setting up a community such that various HCPs could register their Clinic with Allergan and list them with the various services of Allergan that they would provide their own customers</li> <li>The project was implemented across various markets comprising 65+ countries</li> </ul>
<b>Project Overview Domain Duration</b>	<ul style="list-style-type: none"> <li>Global Expat Benefits – MetLifeInsurance</li> <li>Title : GEB Expat Metlife – Compass</li> <li>Duration – April 2016 – May 2017</li> </ul>

<b>Salesforce Certifications</b>	
	<ul style="list-style-type: none"> <li>Salesforce Certified Platform Developer I</li> <li>Salesforce Certified Administrator</li> <li>Salesforce Certified Sales Cloud Consultant</li> </ul>

<b>Graduation</b>	
<b>Bachelor of Technology (B.Tech)</b>	<ul style="list-style-type: none"> <li>Galgotias's College of Engineering and Technology</li> <li>Computer Science Engineering</li> <li>2011-2015</li> </ul>