

## **Experience Summary**

- Over 3.5+ years of experience as Salesforce developer and Vlocity Developer.
- Currently playing the role of Consultant at Deloitte Digital.
- Worked at Client site to facilitate initial assessment, business requirements, estimates, delivery, and client demos.
- Strong interpersonal communication, techno-functional skills resulting from interaction with the clients (UK, US, Australia, Spain), to manage issues, coordinate with teams and deliver project.
- Knowledge of Salesforce configuration and customization.
- Designed, developed and deployed Apex Classes, Apex Triggers and Batch Apex for various functional needs in the application.
- Created User Interactive Pages using Aura components.
- Experience in creating Lightning Web Components.
- Knowledge on Workflow rules, Process builder, Salesforce flows, Email Templates, Validation rules, Approval processes.
- Experience in creating custom Profiles, Role Hierarchies, Permission sets, Page layouts.
- Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Dashboards and Reports.
- Worked on SOQL & SOSL.
- Knowledge of Salesforce integration (REST API and SOAP API).
- Unit testing and testing of Apex code using Test Classes and Debug Logs.
- Knowledge of Vlocity Omniscripts, Vlocity Data Raptors, Vlocity cards, Vlocity integration procedures, Vlocity Action, etc.
- Experience in creating Vlocity omniscripts, data raptors, and integration procedures for various functional needs in the application.
- Knowledge of HTML, XML and JSON.
- Knowledge on Community Portal.
- Experience working with Force.com IDE and salesforce.com Sandbox environments.
- Knowledge on tools like VS Code, GIT, Workbench, Data Loader, Salesforce DX, Vlocity DX.
- Basic knowledge of Mulesoft, Anypoint Platform, Anypoint Studio.

## **Certifications**

- Salesforce Administrator 201
- Salesforce Platform Developer I
- Vlocity Platform Developer
- MuleSoft Certified Developer – Level 1 (Mule 4)
- Copado Administrator

## **Projects Overview**

### **1. Project: Jupiter (Multiple Countries) - Salesforce Sales Cloud Implementation [DELOITTE]**

Period	<b>From January 2019 till date</b>
Position	Salesforce Developer
Project	Client is building there systems on Salesforce Platform. This core system will help the client to achieve more profitability across multiple countries like US, UK, China, Australia, etc.
Key Responsibilities	<ul style="list-style-type: none"> <li>Helped in understanding and implementing the Business Requirements for the salesforce functionalities.</li> <li>Worked on Apex Class, Apex triggers, Batch Apex, Aura components, Test class.</li> <li>Worked on workflows, process builders, validation rules, sharing rules, custom settings, custom metadata</li> <li>Permission Set, Role Hierarchy, Profiles configuration in Salesforce.</li> <li>Provided solutions for the implementation of the functionalities in different phases of the project</li> <li>Work on the issues and critical defects which came up in the developed module.</li> <li>Interaction with client and on-site team.</li> </ul>
Products/Tool used	VS Code, GIT, Data Loader, Workbench

### **2. Project: Vodafone (Australia) - Telecommunication - Vlocity Implementation [DELLOITE]**

Period	<b>From June 2019 till December 2019</b>
Position	Salesforce and Vlocity Developer
Project	Client is transforming there legacy telecom system on the Vlocity platform
Key Responsibilities	<ul style="list-style-type: none"> <li>Helped in gathering, understanding and implementing the Business Requirements for the Vlocity functionalities.</li> <li>Knowledge on Vlocity Omniscripts and Vlocity cards.</li> <li>Knowledge on Vlocity Data Raptors and Vlocity Integration Procedures.</li> <li>Involving in daily team meetings, scrum, design and demo calls for better collaboration between different teams</li> <li>Periodically gave demo to the client</li> <li>Participated in Deployment and Release Activities.</li> <li>Interaction with client and on-site team.</li> <li>Provided KT to the new resources for the Vlocity Application</li> </ul>
Products/Tool used	Salesforce Vlocity, Salesforce DX, GIT, VS Code, Vlocity DX

### **3. Project: Certification and Idea Portal (Deloitte Internal Initiative) - Salesforce Implementation [DELLOITE]**

Period	<b>From November 2019 – January 2020</b>
Position	Salesforce Developer/Lead
Project	This project was implemented to build as salesforce portal using Lightning web components and hosted on Community.
Key Responsibilities	<ul style="list-style-type: none"> <li>Worked on creating user interactive Lightning web components.</li> <li>Knowledge on community portal.</li> <li>Knowledge on Apex Class, Apex triggers, workflows, process builders, validation rules, roles, profiles, permission sets, etc.</li> <li>Worked on gathering and understanding the requirements</li> <li>Assignment of work for the teammates.</li> <li>Periodically gave demo.</li> </ul>
Products/Tool used	VS Code, Community Portal, Workbench, GIT

**4. Project: Adecco (Spain) - Salesforce Sales Cloud Implementation [ACCENTURE]**

Period	From November 2017 – June 2019
Position	Salesforce Developer
Project	Implementation of Salesforce for recruitment website for the Spain client. It was end-to-end sales operations platform with an all-encompassing suite of applications to dramatically improve field force effectiveness and enable efficient sales planning.
Key Responsibilities	<ul style="list-style-type: none"> <li>• Worked on Apex Class and Apex triggers.</li> <li>• Worked on workflows, process builders, validation rules, sharing rules, custom settings, custom metadata, and Page layouts.</li> <li>• Permission Set, Role Hierarchy, Profiles configuration in Salesforce.</li> <li>• Worked on Test classes and code optimization.</li> <li>• Worked with various Salesforce.com objects like Accounts, Contacts, Leads, and Opportunities and created custom objects based on Business need.</li> <li>• Periodically gave demo to the client</li> <li>• Participated in Deployment and Release Activities.</li> <li>• Interaction with client and on-site team.</li> </ul>
Products/Tool used	Eclipse IDE, GIT, Workbench, Data Loader

**5. Project: Vodafone NewCo (UK) - Telecommunication - [ACCENTURE]**

Period	From November 2016 – October 2017
Position	Unix Developer
Project	Managing the legacy system of Vodafone telecom company.
Responsibilities	<ul style="list-style-type: none"> <li>• Worked on UNIX shell scripts to automate certain tasks for the Application support team.</li> <li>• Worked on Oracle WebLogic for Order and Service Management (OSM) application.</li> </ul>
Languages/Tool used	Unix, OSM, Siebel, Oracle WebLogic

**Education**

	<u>School/College</u>	<u>Board/University</u>	<u>Year Of Passing/session</u>	<u>Aggregate</u>
<b>B.E.(Information Technology)</b>	Sinhgad College of Engineering	Savitribai Phule Pune University	2012-2016	67.93%
<b>HSC</b>	Shri Fattechand Jain Vidyalaya & Junior College	Maharashtra State Board	2012	82%
<b>SSC</b>	The Good Samaritan School	Maharashtra State Board	2010	86.55%

I certify that the above statements made by me are true to my best knowledge.

Place: India (Pune)

(Swati Jape)