HIMANSHU GAHUKAR

Nagpur, Maharashtra, India
Contact: +91- 7020959627
E-mail: himanshugahukar@gmail.com
Social: www.linkedin.com/in/himanshu-gahukar-353a2224a

SALESFORCE CERTIFIED

Administrator

SALESFORCE ADMINISTRATOR

Having around 3.4 years of working experience as a Salesforce Administrator with eager to contribute to team Success through hard work, attention to detail and excellent organizational skills.

Clear understanding of the requirements of clients and Executing according to it. Motivated to learn, grow and excel in Salesforce Industry.

CORE COMPETENCIES	SALESFORCE ADMINISTRATOR FUNCTIONAL SKILLS
- SFDC Administration - Sales Cloud - Data Modeling - Data Migration - Process Automation - Security Implementation - User Management - Reports & Dashboards - Case Management - Territory Management	- Experience in SFDC Configurations and customization. - Experience in both Lightning and Classic version of SFDC. - Experience in developing User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules etc. - Hands on experience on creating custom Objects and Tabs, designing Custom Fields, assigning Validation Rules and Field-Level Dependencies, Approval Processes. - Expertise at administrative tasks such as User management, creating Profiles, Roles and Permission Sets, Workflow, Tasks and Events, Email notification and templates. - Used data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard, and Mass delete. Also deal with Salesforce Inspector. - Security Implementation and Sharing Rules at Object Level, Field Level, and Record Level for different Users at different levels of Organization.

PROFESSIONAL EXPERIENCE

CLARION TECHNOLOGIES, PUNE	AUG'19 – PRESENT

Role: Salesforce Administrator

RESPONSIBILITIES: -

- Creating Custom Objects, Custom Field, Custom Formula Field, Field Dependencies and Relationship, Page Layouts, Validation Rules, Roles, Profiles, Email Services, Page Layouts, Workflow Alerts and Actions.
- User Management - Profiles and Permission Sets; Maintaining security and data access – Role hierarchy.
- Set up and controlled user profiles and access levels for each database segment to protect important data.
- Increased customer satisfaction by resolving their issues.
- Prepared a variety of different reports and documents to ensure smooth operations.
- Maintained Salesforce platform by monitoring support tickets, user issues.
- Developed and updated databases to handle customer data.
- Experience of data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard, Notes++ and Salesforce Inspector.

EDUCATIONAL CREDENTIALS

Degree (Electrical Engineering), 2017

Yeshvantrao Chavan College of Engineering, Nagpur; **CGPA - 6.68**

Diploma (Electrical Engineering), 2014

Government Polytechnic Nagpur; **76.31%**

Matriculation, 2011

Indira Gandhi High School, Nagpur; **83.20%**

CERTIFICATION

- Salesforce Certified Administrator

COMPUTER PROFICIENCY

- Microsoft Office (MS Excel, MS Power Point, MS Word & Outlook)

Date of Birth: 04th Dec 1995

Language Proficiency: English, Hindi & Marathi