S Mansoor Ali

Salesforce Developer

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CAREER OBJECTIVE:

To work for an organization with challenging opportunities where I can use my knowledge and skills to maximum extent, to work as a team and keep right in touch with ever changing trends and technologies in the field of computers.

PROFESSIONAL SUMMARY:

- ❖ Certified Salesforce Developer with 3 years of experience.
- ❖ Good hands-on in **Triggers and Apex class**.
- ❖ Good hands-on in **Screen Flows and Record Triggered Flows**.
- ❖ Have Experience in **Administration, Configuration, Customization, Implementation** with Salesforce platform.
- ❖ Experience in Creating, Maintaining and Enhancing **Workflows, Approval Processes, Formula Fields, Validation Rules, Field Dependencies** and **Field Updates** according to application requirements.
- ❖ Knowledge of Configuration and Maintenance of Security Settings such as implementing **Organization wide defaults, Role Hierarchies, Criteria/Owner based Sharing rules, Field Level Security, Profiles and Permission sets**
- ❖ Created **Custom Objects, Custom fields, Custom Button and Links, Page Layouts**.
- ❖ Created reusable components also used **Custom metadata, Custom settings, Custom Labels** so that one specified value set will be used in multiple places in code.
- ❖ Implemented **Process builder, Workflow rules and Flows.**
- ❖ Experience on Creation of **Salesforce Surveys** and **Survey Invitations** and sending Survey Invitations mail to Selected Contacts of a record.
- ❖ Hands on experience on **Community Pages.**
- ❖ Good knowledge on **Field Service Lightning** that includes Field Service Mobile App development.
- ❖ Experience on creation and delivery of repetitive documents using **Nintex DocGen Package**.
- ❖ Knowledge on **Lightning Web Components.**

TECHNICAL EXPERTISE:

- ❖ **Salesforce**: Apex Classes/Controllers, Apex Triggers, Visual force, SOSL and SOQL queries, Collections, Web Services, Standard and custom objects, Service and Sales cloud, sharing rules and settings, Roles and Profiles, Record Types, Reports, Dashboards, Workbench, Import Wizards, Data loaders, Workflows and Approvals, Role Hierarchy, Formulas, Page layouts, validation rules, Custom labels and tabs, Outbound messages, Email Services, Queues, Permission sets.
- ❖ **Languages**: Apex, HTML, CSS, JavaScript.
- ❖ **Salesforce CRM Tools:** Copado, VS Code, Git, JIRA, Change Set, Workbench, Eclipse IDE, Data Loader
- ❖ **Methods:** Agile

WORK HISTORY:

Organization	Duration
Accenture	April, 2020 – April, 2023

WORK EXPERIENCE:

Project: Siemens Infrastructure   **Duration: June, 2021 – April, 2023**
Key Responsibilities:

- ❖ Handled business requirements which included code development and optimization and Automation (workflows and process builder).
- ❖ Worked on custom applications and solutions leveraging the SFDC Force.com Platform of Apex, Visualforce Pages, Triggers, Lightning components(Aura), Test classes.
- ❖ Preparing test cases and performed peer testing.
- ❖ Have good experience in Metadata migration using Copado tool and Change sets.
- ❖ Experience in configuring and analyzing data using custom reports and Dashboards.
- ❖ Creating Apex and Triggers for Validations and to build business functionalities.
- ❖ Bulk data migration using Data loader tool.
- ❖ Worked on the development of custom objects, custom tabs, custom fields, page layouts, reports, dashboards, record types and various other components as per the client and application requirements.
- ❖ Implemented Process builder and Flows to automate the business flow of users.
- ❖ Implemented Workflows and Approval Processes on various standard and custom objects.
- ❖ Worked on Screen Flows to implement on the community pages.
- ❖ Worked on migrating the automation processes like Process builder/workflow rules into Record Triggered Flows.
- ❖ Hands on experience on Field Service Lightning that includes Field Service Mobile App development for Work Orders and Service Appointments.
- ❖ Worked on customized complex functionalities on Service Appointments and Work Orders as per the business requirement.
- ❖ Experience on Creation of Salesforce Surveys and Survey Invitations and sending Survey Invitations mailto Selected Contacts of a record.
- ❖ Hands on experience on Generating documents of Salesforce records using Nintex DocGen package.
- ❖ Worked on SOQL and SOSL queries to retrieve data from database.
- ❖ Performing import/export operations through Data Import wizard and Data loader.
- ❖ Involved in grooming, planning & estimating User Stories and Technical reviews.
- ❖ Mentored Juniors in Technical and Functional aspects.
- ❖ Worked closely with Architects in providing the solutions for the stories.
- ❖ Involved in Direct Interaction and Communication with the clients in requirement gathering and analysis.
- ❖ Responsible for assuring code quality (adherence to coding best practices, design and coding standards).

Project: Carve Out - Data Migration   Duration: February, 2021 – May, 2021
Key Responsibilities:

- ❖ Configuring and analyzing data using custom reports and Dashboards.
- ❖ Involved in direct interaction with clients regarding data handling and data migration.
- ❖ Involved in grooming discussions of data migration.
- ❖ Worked on analyzing the picklist and dependent picklist values which needs to migrated.
- ❖ Worked on Generating documents of Salesforce records using Nintex DocGen package.
- ❖ Worked on SOQL and SOSL queries to retrieve data from database.
- ❖ Performing import/export operations through Workbench and Data loader.
- ❖ Worked on creating users and tracing record history.
- ❖ Worked on Reports and Dashboards of heavy data.

Project: Siemens Energy – SLN(Solutions)   Duration: April, 2020 – January, 2021
Key Responsibilities:

- ❖ Worked on various Salesforce objects such as Accounts, Opportunities, Cases, Reports and Dashboards.
- ❖ Gathering requirements from client/business as part of release.
- ❖ Worked on Lightning Web Components as per the business requirements.
- ❖ Implemented workflows and approval processes to automate existing business workflows.
- ❖ Created Custom Objects and implemented picklists, dependent picklists, lookups and master-detail relationships.
- ❖ Worked on Field Service Lightning that includes the customization on Service Appointments and Work Orders.
- ❖ Implemented Validation rules and Record Types on standard and custom objects as part of business requirement.

AWARDS:

- ❖ "Star Performer of the Month" for Delivery Excellence.
- ❖ "Accenture Celebrates Excellence" for Delivery Outcome with speed and agility
- ❖ "Apex Award" for Extra miler.

CERTIFICATIONS:

- ❖ Salesforce Certified Platform Developer I.
- ❖ Salesforce Certified Administrator.
- ❖ Salesforce Certified Platform App builder.
- ❖ Salesforce Certified Platform Developer II.
- ❖ Accenture Automation Prime Certification.

ACADEMIC DETAILS:

COURSE	NAME OF INSTITUTE	BOARD	YEAR OF PASS	PERCENTAE/CGPA
Bachelor of Technology (ECE)	Intell Engineering College, Anantapur	JNTU, Anantapur	2011	59.38
Intermediate	Sri Chaitanya Junior College, Anantapur	Board of Intermediate Education, A.P	2007	91.90
SSC	Sri Gayatri English Medium School, Anantapur	Board of SSC, A.P	2005	79.83

I, hereby declare that the information furnished above is true to the best of my knowledge.

(S Mansoor Ali)