Manoj.P

# E-Mail: pullurmanoj3@gmail.com; Mobile: 9663592282

**Senior Analyst – Business Analysis, Data Integration-**

**IT / Non-Banking Financial Services**

**P R O F I L E S U M M A R Y**

Over 4.6 years of Business Data Analysis experience in the IT and Financial Services industries, expertise in the Business data evaluation, system analysis & Financial data management &analysis.

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| --- | --- | --- |
| **K E Y S K I L L S** |  | |
| IT/Non-Banking Business Analytics | Project Management |
| Data Integration | Operational Skills |
| Data Validation | Management Skills |
| **W O R K E X P E R I E N C E** |  |  |

**Since June’2020 with Varthana Finance Pvt.Ltd. Bangalore as Analyst (Risk Team)**

# Key Result Areas: Financial Services (Non -Banking Data Metrics)

* Developed Risk Calculator Dashboard Scorecard on Customer Portfolio Segment wise.
* Monthly, Quarterly & Annual analysis reports on Accounts DPD, POS, Logins, Loan Booked and Cheque Bounces.
* Performed TAT analysis on Customer Portfolio data.
* Created Power-BI Graphical Reports for Risk analysis by integrating the AWS (Amazon Web Services) for auto refresh.
* Created Adhoc Google templates as per the Management requests
* Actively participated in data modeling and business modeling

# Accomplishments:

* Single-handedly implementing all Risk related data as per the Management request in the organization.
* Developed many Google Dashboards for the Management.

# July’2017 – May’2020 with IBM Global Services, Bangalore as Business Analyst

# Project Key Result Areas: IT Business Analytics For (IKEA)

* Created Excel Dashboard for Service Level Agreements (SLA) reporting metrics.
* Assist the Client with Service Level Agreements (SLA) reporting for Critical service level (CSL) and Key Measurements for Incident & Availability management, Problem Management (Account Level).
* Providing business data analysis and project management operations during all phases of a project.
* MIS Reporting.
* Follow up with delivery managers for on time resolution of Incidents, PBI’s &PKE’s and get closed.
* Supporting with data analysis and prepare reports for governance reviews with the clients.
* Have been collaboratively working with onshore and offshore teams effectively.
* Handled ad-hoc report requests from management.
* Handling client calls.
* Design, create and implement IT solutions for data extraction, metric reporting, and business process efficiencies for accounting and all related business units.
* Manage weekly and monthly Incident and Problem review meetings and provide data metrics to Leadership

# Accomplishment:

* Received Certificate of Appreciation for support in Keeping IWAY Under control and owning CSL/KM Reporting

# Dec’2016 – June’2017 with Graphx Solutions, Bangalore as Business Analyst

# Project Key Result Areas: Telecommunications Analytics For (Sprint, AT&T & T-Mobile)

* Experience in updating the price sheet based on client’s requests.
* Implementing and updating Business intelligence tools like Wireless Standard and RQ4 Database
* Handling Daily/Weekly/Monthly Reports Using Tools – RQ4, Excel and Advance Excel
* Auditing their daily sales to update the client for the mistakes made by the dealer while reporting actual daily sales.
* Provide the required information, reports and schedules to the clients.
* Implementing and updating Business intelligence tools like Wireless Standard and RQ4 Database.

# IT S K I L L S E T

Operating Systems: Windows Platforms

Technologies: Gained Knowledge in Sql

Tools: Microsoft Office (Excel, Word & PowerPoint), Power-BI, Google Sheets

# E D U C A T I O N

* MBA at Bangalore University, Bangalore.
* B.Tech–Electronics Communication and Engineering at Madanapalle institute of technology and science, Madanapalle, Jawaharlal Nehru technological University.
* Intermediate – at Sri Chaitanya junior college Tirupati.
* S.S.C -at Socrates High School, Tirupati.

# Declaration

I hereby declare that all the details furnished are true to the best of my knowledge and belief.

**Place**: Bangalore **Name:** Manoj.P