

SETHUPATHI S

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Objective

I am looking forward to the opportunities to make valuable contribution to an organization, which will build on the skills and knowledge that I have developed and learnt over the past years.

Technical Summary

- Having experience on Windows 7, 10, Windows Server 2012 R2, AWS technology Docker container and MAC environment.
- Good sound skill in Technical support and interaction.

Academic Qualification

- B.E (ECE) Peri Institute of Technology, Mannivakkam, Chennai- 600048.

Hands on

| | | |
|---------|---|-------------------------------------|
| Systems | : | PC, MAC, Laptop, Server Hardware. |
| Storage | : | EVA 6400, HP MSL 4048 Tape Library. |

Skill Set

| | | |
|----------|---|--------------------------------|
| Hardware | : | PC, IMAC, LAPTOP & Polycom VC. |
| Platform | : | Windows, AWS & Mac. |

Experience Summary

1. I have 6Month working Experian in **Avalon Technologies Pvt Ltd** with PCB technician in **Bangalore**.
2. Currently deputed as a residential **JUNIOR CUSTOMER ENGINEER** in **Lumina Datamatics** , Chennai from May 15th, 2018 to Till date.

Technical Skills Set

RESPONSIBILITIES:

- Handling Remote customer and providing support for other branches through Telephone, VNC and GOTO Assist.
- Provided end user support with Windows 7,10 & Server 2008r2 Operating System.
- Troubleshoot desktop, laptops & printer (MAC & Windows).
- Configuration of Microsoft outlook in client side, and coordinating with the exchange team for exchange server related troubleshooting issues.
- Co-ordinate with, authorized vendors & service providers to provide a hardware break - fix.
- Install and configure desktop applications in MAC & Windows.
- Update and maintain hardware inventory as per company policy.

- Manage installation of software updates, upgrades and patches.
- Providing 24/7 dedicated support to ensure uninterrupted availability of IT resources.
- Maintain and update software as needed in Windows 7, Linux and Mac OS.
- Respond to all incoming contacts (phone/email/online/ in-person) in regards to a multitude of technical issues.

Windows Server :

- Installing and Configuring Active Directory Domain Services in Windows 2008 R2, Windows 2012 R2 and Windows 2016 Server.
- Configuring and Managing Windows Patch Management – WSUS 3.0 SP2.
- Configuring and Managing Hyper-V Failover Cluster in Windows 2008 R2 and Windows 2016 Server.

AWS :

- Hands-on experience on Manage/Setup EC2, VPC, and Subnets.
- Hands-on experience on AWS services – IAM, ELB, AWS S3, Cloud watch, Cloud Trail,, AWS CLI.
- Hands-on experience ECS with and Docker Container technology.

Linux:

- Responsible for building and installing Linux OS on company devices.
- Monitored Linux device performance by analyzing systems, servers, and applications.
- Installed and configured of Linux using JUMPSTART and KICKSTART installation and periodic Patch Upgrading using live upgrade.
- Day-to-day functional administration tasks, as well as application-specific technical support Providing 24x7 enterprise hardware and software support in development, validation and production environments User management, Creating and managing user account, groups and access levels.
- Controlling the System Logging services, and examining system Log Files of all system events.
- Administered and created new users, groups and secured access and restrictions to files and directories.

Summary of Experience

Job responsibilities:

- Engineering of System Administrator - related solutions for various operational needs.
- Create, change, and delete user accounts in logix mail server as per request.. Monitoring logix mail server.
- Configuring mails in Ms Outlook, Thunderbird, Android phones and iPhone.
- Maintain IT asset on monthly bases. Install and configure systems.
- Develop and maintain installation and configuration procedures.
- Installing and Configuring Active Directory Domain Services in Windows 2008 R2, Windows 2012 R2 and Windows 2016 Server.
- Configuring and Managing Windows Patch Management – WSUS 3.0 SP2.
- Configuring and Managing Hyper-V Failover Cluster in Windows 2008 R2 and Windows 2016 Server.
- Manage/Setup EC2, VPC, and Subnets, IAM, ELB, AWS S3, Cloud watch, Cloud Trail, AWS CLI.
- Hands-on experience ECS with Container and Docker technology.
- Responsible for building and installing Linux OS on company devices
- Monitored Linux device performance by analyzing systems, servers, and applications.
- Day-to-day functional administration tasks, as well as application-specific technical support Providing 24x7 enterprise hardware and software support in development, validation and production environments User management, Creating and managing user account, groups and access levels.

- Administered and created new users, groups and secured access and restrictions to files and directories

Personal Details

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| Father's Name | : | Selvam E |
| Date of Birth | : | 29-10-1993 |
| Nationality | : | Indian |
| Marital Status | : | Single |
| Languages known | : | Tamil, English, & Telugu |
| Residential Address | : | No 31 Anna Garden, KR Ramasamy Nagar, Velachery-600042 |
| Residential Address | : | No 76 Periakaradiyur, Pochampalli TK, Krishnagiri DK-635206 |

Declaration

The above furnished details are apropos to me and true to my Knowledge

Date:

Place:

Sethupathi S