

PAVITHRA B M

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PROFESSIONAL SUMMARY

- Overall, **4 years** of experience in the **Sales force CRM as Administrator and Developer**
- Having experience in the Lightning App Builder and **Aura components**
- Hands on experience at support development in **Lightning Web Components**
- Exposure in **sales and Service Cloud** (Case Management and Knowledge)
- Developed **Visual force Pages, Buttons and Tabs** for various business requirements
- Developed custom logic using **Apex classes, Triggers, Lightning Components**
- Developed business logic using **Standard, Custom, and Extension Controllers**
- Done integration using **Apex Integration Service and WebServices**
- Hands on experience in writing queries using **SOQL** and **SOSL** in Apex classes and Triggers
- Ensure **Data Integrity** through the appropriate use of de-duping, loading and exporting tools for bulk of data using Data Loader
- Implemented **Batch Apex and Scheduled the jobs** at regular interval as per the client needs
- Wrote **Test Classes** for Apex class and involved directly with Test Team and did **bug fixing** during deployment
- Experience in deployment from sandbox to production using **Outbound and Inbound Change sets** in salesforce
- Experience in **Configuration, Customization, Data Management and Automation** in Salesforce platform
- Provided **Security Access** through Field level, Record level and Object level using Profile, Permission set and OWD settings in sales
- Worked on **Lightning Process Builder, Workflow rules**, Approval Process, Assignment Rule and Validation rule
- Created **Custom Objects, Fields, Email Templates, Reports and Dashboards**. Handled Page Layout, Search Layouts, and Related List and defining field Dependencies
- Good Exposure on Software Development Methodologies like Agile, Waterfall model and Test-Driven Development
- Strong analytical skills, self-driven, keen to learn and adopt new technologies and processes
- Ability to meet deadlines and handle pressure in coordinating multiple tasks in a project

PROFESSIONAL EXPERIENCE:

- Worked as a Salesforce Developer for Wipro, from NOVEMBER 2018 to .May 2022.
- Working as a Salesforce Developer at Persistent Systems from June 2022 to Jan 2023.

TECHNICAL SKILLS:

Sales force Tools	Force.com Change Sets, Workbench
Data Management tools	Apex Data Loader, Import Wizard, Data Export
Languages	Apex, Java, Java Script, XML, Aura-component
Databases	SQL Server, SOQL and SOSL

EDUCATIONAL QUALIFICATION:

- B.Com : Government first Grade College ,Sira in 2009.

PROFESSIONAL PROJECTS:

PROJECT #1:

Project Name: Securitax Application

Role : Salesforce Developer / Admin

Areas : Salesforce.com, Apex class, Sales Communities, Apex classes, Lightning Components, Aura-Components, Visualforce page, Signature Pad, Apex Sharing Rules

Description:

▪ Securitax are a UK based successful international accounting services business specializing in supporting drivers who work for DSPs - e.g. on performing courier/delivery services.

Responsibilities:

- Developing Apex Classes, Apex Triggers and Batch Class.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Involved in transforming the data to produce the outbound data from our system.
- Worked on Workflow Rules, Permission Sets, Profiles, Public Groups.
- Worked on Translation workbench to support the multilingual application.
- Responsible for writing the Test classes to achieve more than 80% coverage.
- Worked with ANT deployment tool.
- Involved in automating the manual work that improves the Utilization.
- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects..

PROJECT #2:

Project Name: Magnet.

Role : Salesforce Developer / Admin

Areas : Salesforce.com, Apex class, Sales Communities, Apex classes, Lightning Components, Visualforce page, Signature Pad, Apex Sharing Rules.

Description:

To MagNET is a salesforce community based web application used for product management. This project is mainly based on B2B where it uses 3 communities for Retailer, Customer/Factory and Production/Printshop users.

Responsibilities:

- Designed and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application
- Developing Triggers, Visual force pages and Apex classes and writing test cases for them.
- Involved in the design of the application.
- Involved in creating the Objects, Tabs, Fields, and Formulas.
- Import/Export records to Sales force via data loader.
- Developed application using Apex Controller, Visual Force pages & Aura components.
- Salesforce developer is required to design new Salesforce solutions as and when needed.
- Continuous monitoring of the developed software performance is done by Salesforce developers.
- Salesforce developers test the software before delivering it to the users.
- As technology evolves, the Salesforce developer is expected to update programs as per user needs.
- Developing the code should be in accordance with the specifications and standards of development.

Place: Bangalore

Date:

(PAVITHRA B M)