 

**Mrinalini Chandra**

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**Mobile:** +91-8102249119

**INTRODUCTION:**

Salesforce Professional having more than 2.5 years of experience of working in **Infosys Ltd** as a **Developer/Administrator** holding two certifications currently - **Salesforce Certified Platform Developer-1 and Salesforce Certified Admin (201).**

Currently **serving notice period** withlast working day **29th Nov, 2018**

**EMPLOYMENT SUMMARY:**

* June 2016 Till Date – Senior Systems Engineer, Infosys Technologies.

**PROFESSIONAL SUMMARY:**

* Experience in Design, Development, Testing, Project Support and Documentation of Salesforce.com solutions to Global Customers.
* Experience in Configuration, Implementation and Support of Salesforce.com CRM
* Experience with Salesforce Workbench for Data migration activities and Code deployments.
* Involved in Automated business process by using Workflow Rules, Process Builder and Approval Process for automated alerts, field updates and email generation according to application requirement.
* Responsible for creating Reports and Dashboards for Business Analysis.
* Involved in code reviews and performance improvements
* Designed various Webpages in Visual Force for functional needs within Salesforce.
* Experience in writing Apex Triggers for various functional needs in the application.
* Experience of working with SFDC sandbox and production environments.
* Knowledge on Validation Rules, Custom objects, Profiles, Permission Sets, Sharing Rules
* Involved in Deployment Activities using Force.com Migration Tool - ANT/Java based
* Excellent work ethics, self-motivated, quick learner and team oriented. Continuously provided value added services to the clients through thoughtful experience and excellent communication skills.

**EDUCATIONAL BACKGROUND:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| S.n. | Degree | Board / university / institute | Percentage | Passing Year |
| 1. | B.Tech (CSE) | National Institute of Science and Technology, Berhampur | 8.01 | 2016 |
| 2. | AISSCE | D.A.V. Public School, Hazaribagh | 91.8% | 2012 |
| 3. | AISSE | D.A.V. Public School, Hazaribagh | 10.0 | 2010 |

**TECHNICAL SKILLS:**

Validation Rules, Workflows and Approval Processes, Page Layouts, Record Types, JavaScript, Apex Triggers, Apex Classes, Visualforce Pages, SOQL, SOSL, Process Builders, Visual Flows, Salesforce Workbench, Profiles, Roles, Permission Sets, Sharing Setting, Buttons, Batch Classes

**TRAINING & CERTIFICATION:**

* Certified to be the **Platform Developer – 1** in April, 2017 by Salesforce
* **Salesforce Admin (201) Certified** in July, 2018 by Salesforce
* Achieved ‘Pass with Distinction’ in BEC Preliminary Examination conducted by University of Cambridge
* Completed training in ASP.NET with C# from 19th May, 14 to 2nd July, 14 conducted by Hewlett Packered Educational Services (HPES) with grade ‘A’

**WORK HISTORY:**

**Project 1: Syngenta (Dec 2016 – Feb 2017)**

**Project Description:**

Syngenta AG is a global Swiss agribusiness that produces agrochemicals and seeds. As a biotechnology company.

The project aims to implement a global template based CRM solution using Salesforce.com for the customer enabling Lead Management, Opportunity Management and Support Process. This Application is all about their selling products, and Customer Support

**Role: SFDC Administrator & Developer**

**Responsibilities –**

* Created custom objects to store the organization’s data as per the business requirement.
* Worked on Email Templates
* Fields, Page, Record type creation, Tabs, Custom Objects, Triggers, validation rules, Workflow Rules, and other Salesforce standard features
* Profile Settings, Record Types and Sharing rules were implemented to ensure that the current implementation won’t make any impact or disturbance to the ongoing business of client.
* Workflow process automation, Reports and Dashboards creation.

**Project 2: Daimler (Feb 2017 – Today)**

**Project Description:**

Daimler is a German multinational automotive corporation. It is one of the biggest producers of premium cars and the world's biggest manufacturer of commercial vehicles with a global reach. Will provide financing, leasing, and insurance.

This Application is all about selling their products, rental services and providing those products on rental basis. This project involved both marketing cloud and sales cloud for Campaign management and other sales processes.

**Role: SFDC Administrator & Developer**

**Responsibilities –**

* Understanding the business requirements
* Prepared High Level Design Documents (HLD) and Attended Business Requirements Sessions with Clients.
* Worked on Assignment rules and Escalation rules.
* Worked on Triggers and Apex Classes
* Worked on Visual force pages and Controllers.
* Worked on Approval Processes.
* Creation of page layouts, validation rules, Email templates
* Profiles and roles was setup for different teams and at different positions.
* Created Workflow process automation
* Reports and Dashboards creation
* Created Visual flows to conduct surveys.
* Worked on REST web services
* Involved in Deployment Activities using Force.com Migration Tool - ANT/Java based

**AWARDS & ACHIEVEMENTS:**

* Received Insta Award from Infosys for good performance at the unit Level.
* Awarded 3rd Position in ‘Coderush’ (Coding Contest) held in the TechFest of NIST, Berhampur
* Awarded 2nd Position in ‘Gambit’ (Coding Quiz) held in the TechFest of NIST, Berhampur
* Positioned as the Head Girl of DAV Public School Hazaribagh for the session 2010-2012
* Recipient of 'Vidya Shree Award' from Amul India for achieving CGPA 10.0 in Class 10th Boards

**EXTRA CURRICULARS:**

* Worked as an active learning member in the CLUB EXCEL (Programming Club) of the college
* Awarded the Winner position in 3rd Argonauts Basketball Championship held at NIST, Berhampur
* Member of the DAV Ranchi Zone Girls team winning All India MHRAT Badminton Championship from 2008 to 2012
* Participated in the 52nd National School Games Badminton Championship held at Rajnandgaon, Chattisgarh
* Active participant in anchoring events in school and college

**PERSONAL INFORMATION**

* **Father’s Name** **:** Late Chandra Vikash Sinha
* **Date of Birth :** 6th April, 1994
* **Address :** Flat no 308, Block E,

Prime City Apartments,Doddathoguru,

Electronic City Phase 1,

Bangalore – 560100

**DECLARATION:**

I hereby declare that all the particulars furnished above are true, genuine, and reliable to the best of my knowledge, belief and faith.

**Mrinalini Chandra**