

SUMMARY

Deepak is a technology architect with 9+ years of experience in designing innovative solutions across cloud technologies - **Oracle, Salesforce, Zuora, Vertex and MDM.**

- He is one of the pioneers in designing a subscription and billing management architecture that is being used across multiple projects in his firm.
- Coming from a development background, he understands technology at its core and is adept in pursuits, project management, financial analysis, process automation and leading offshore teams to deliver large scale projects.
- He is also leading a **robotic process automation** CoE team that helps the firm automate daily tasks and reduce operations cost.
- Along with technology consulting, Deepak also serves as the **Chief-of-Staff** for a practice of over 2000 employees across India.

RECENT EXPERIENCE

Project Manager – Cloud Solutions Architect

Apr 2019 – Present

Deloitte Consulting LLP, Baltimore/Mumbai

- Currently working as a project manager for an e-commerce client, delivering a highly integrated solution between Oracle Cloud ERP, SAP Hybris, Microsoft Navision, Reltio, DOMO dashboards and multiple WMS/3PL systems.
- Leading a team of 42 people at offshore to deliver a quality solution within the set timeline.
- Working with the sales team in identifying scope, pricing, resourcing and timeline for the incremental phases of the project.

PRIOR EXPERIENCE

Senior Specialist – Oracle Package Technologies (e-Business Suite)

May 2016 – Apr 2019

Deloitte Consulting LLP, New York, New York

- Worked as a Delivery Lead for an ERP implementation project using Hybrid Agile methodology. The role involved managing implementation in Oracle, SFDC, Zuora, Informatica, MDM and Akritiv systems, for divisional rollouts of a \$5B firm dealing in Finance Information and Analytics.
- Designed the architecture to integrate Oracle, Salesforce and Zuora using Informatica Cloud Real-Time for the Order-To-Cash implementation.
- Led cross-functional teams of over 30 practitioners that are working towards identifying program capabilities, understanding business solution, and delivering quality product, to ensure on-time and within-budget delivery.

Systems Integrated: PIMS, Oracle, Salesforce, Zuora, Vertex, Akritiv, Cybersource Payments, Vendor fulfillment (local), other custom boundary systems

Middleware: Informatica Cloud Real-Time

Connectors: AQuA, WSDL, REST APIs

Deloitte Consulting LLP, San Jose, California

- Worked as the Release Manager of an Oracle eBS project using Agile methodology. The role involved managing, planning, scheduling and controlling the project build for monthly global rollouts, for a \$49B Global Communications Equipment Manufacturer
- Additional responsibilities included assisting the client with Project Portfolio Management, to help prioritize the potential projects based on multiple factors like revenue recognition, legal compliance, tax compliance, etc.

Deloitte Consulting USI, Mumbai, India

Consultant

July 2013 – April 2016

- Got promoted ahead of track to a Consultant, based on my performance as an Analyst over two Fiscal Years
- Responsibilities included: Understanding client business processes, gathering requirements, and designing end-to-end solutions to address client's business needs
- Led a team of 4 for the largest American Biotechnology company and handled integrating data from 12 boundary systems with the client's DW layer, to ensure efficient and accurate federal and state reporting requirements.

Business Technology Analyst

July 2011 – July 2013

- Collaborated with the CTO of a leading software firm to implement inventory management and project accounting, thus enabling global re-implementation of Oracle ERP system across 4 sites, increasing user adoption by 169%
- Worked as an automation developer for GenC, an internal tool that reduced code redundancy at the time of ETL, saving a total of 1500 man-hour on 6 ERP implementations across Deloitte, and subsequently helped increase client acquisition

EDUCATION AND SKILLS

Bachelor of Engineering in Computer Science, Thadomal Shahani Engineering College (TSEC), Mumbai, India (3.8/4.0)

July 2007 - August 2011

Systems Extensively worked on: Oracle eBS, Salesforce Service Cloud, Zuora Billing, Products MDM, Vertex Tax Engine, Akritiv Collections, ZQuote, Reltio, DOMO, SAP Hybris, Microsoft Navision.

PROFESSIONAL ACHIEVEMENTS

- **'Fast Track'** promotion from a 'BTA' to 'Consultant' a year ahead of schedule in a pool of 250 candidates, *Deloitte, 2013*
- **'Deloitte Applause Awards'** for dedication and commitment towards project work, *Deloitte, 2012, 2015, 2016, 2017*
- **'All-round Performance'** award for contribution towards client service, technical firm initiatives, as well as organizing various company events. *Deloitte, 2013, 2014, 2016*

LEADERSHIP AND MANAGEMENT

- **Co-Founded Offbeat Corner**, an HR initiative in Deloitte that provided opportunities and gateways to employees to network with colleagues and build cultural integration within the firm, *Deloitte - Mumbai office in 2012*
- **Impact Day Core Committee**, for 'Impact Day 2012', an annual global CSR initiative; worked with over 50 NGOs impacting over 300,000 lives, *Deloitte US-India, 2012*
- **Sports Secretary**, organized sports events during the year '09-'10 with participation of 500+ students, *TSEC, 2010.*
- **Dance Committee**, led the cultural dance team at college and participated in various competitions across India. Won the National Level Group Dance Competition 'Umang 2007' hosted by IIM Bangalore. *TSEC, 2007-2011*