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| **SYED IBRAHIM** **A** DevOps / Cloud Support GCP & AWS / Operations / Configurations / Deployment / Build & Release / Change Management Email : [syedibrahimabubucker@outlook.com](mailto:syedibrahimabubucker@outlook.com)  Phone : +91 9884972640 ; +91 9486772480 | |
| **Educational Qualifications** | M.Sc. in Computer Science, Jamal Mohamed College, Bharathidasan University B.Sc. in Computer Science, MIET Arts and Science College, Bharathidasan University |
| **Profile** | * Experienced in Software Industry – Infrastructure, Operations, Software Configuration Management, Build & Release Management, Deployment Management, Change Management, Database Management and DevOps Cloud Architect. * Experience in leading and managing Agile teams. Handled multiple roles – DevOps Architect, Configuration Manager, Build and Release Manager, Technical Lead, Team Lead, Configuration Management Specialist, Senior System Analyst, Senior Software Engineer, Database Administrator. * Experience in working collaboratively with diversifies team located in various geographies. * Drives the automation pipeline for various teams by installing, configuring and maintaining Continuous Integration / Delivery systems * Executed software projects for Airlines & Travels, Banking, Insurance, Telecom, Healthcare, Automotive, Retails, Utilities and E-Commerce industry. * Experience with configuration, build, release and deploy support in a large, corporate environment * Good communication skills, interpersonal skills, self-motivated, quick learner, team player. * Strong analytical, problem solving, communication, project management, and decision-making skills. * Having onsite experience in client locations UK (London) and Middle East Countries |
| **Key Skills** | * Version Control Software: Git, Apache Subversion (SVN), Concurrent Versions System (CVS), IBM Rational ClearCase, IBM Rational Team Concert (RTC), Team Foundation Server (TFS), Visual Source Safe (VSS), * Web-based Version Control Tools and Cloud: Bitbucket, GitHub, Amazon Web services (AWS),Bluemix, GCP * CI/CD Tools: Jenkins, Hudson, TeamCity, IBM Urban Code, Microsoft Visual Studio, XL Deploy, XL Release,TFS * Change Management Tools: ServiceNow, Remedy, CA ServiceDesk * Artifact Repository Tools: Apache Archiva, Nexus, JFrog Artifactory * Other Tools: Contol-M, Klocwork, Static Code Analysis, Bugzilla, Ansible, Crucible, Sonarcube, Repliweb, Subversion Access control security, Jira, Confluence, Kubernetes, Cruise Control, MSDeploy, Nant, MS Lab Manager * Scripting Languages: Shell, Batch, Maven, Ant * RDBMS & ERP Tools: Oracle, Microsoft SQL Server, MySQL, Peoplesoft, * Web Servers: Oracle WebLogic Server, IBM Http server, Apache Tomcat,Jboss * O/S: Windows, Linux, Unix, Ubuntu, Mac OSX |
| **Certifications** | * IBM Cloud Essentials * Data Science Foundations - Level 1 * Hadoop Administration - Level 1 * IBM Blockchain Essentials * IBM Cloud Private - Continuous Integration/Continuous Delivery Pipelines * ITIL® Foundation Certificate in IT Service Management |
| **Career History**  **01/2020 – Present Freelancer Product Based UAE Client**  **Role: DevOps Automation Lead**  **Key Responsibilities**   * Handle Over all activities Configuration, Build & Release and DevOps Automation for multiple products * GCP and AWS migration support   **12/2018 – 12/2019 Wipro Limited, Bengaluru/Kochi, India**  **Role: DevOps Lead Consultant / Operations Specialist/ Architect**  **Key Responsibilities**   * Support CI/CD and associated tools in pipelines for development and production environments in GCP and AWS Clouds. * Interacting with the onsite people and resolving the offshore issues * Plan and execute Build / Release / Deployment activities for various projects * Mentor the team for performing the day to day activities * Technical troubleshooting of customer reported software issues * Experience in performance/problem/availability/root cause analysis * Closely work with Group Architects & Leads to understand their requirements /Existing DevOps practices/ Underlying technology and product stack & provide the tools to ease their development & deployment processes * Experience in working in an ITIL Process environment to maintain the SLAs with the customer * Design, build and configure applications to meet business process and application requirements * Experience building and deploying mobile applications Experience deploying to Play and App Store * Experience with approaches and tooling for automated build test delivery and release of software Micro services architecture in a cloud and Docker containerized environment. * Work with Product Leads and Market Delivery teams for program delivery   **Key Technologies:** XL Deploy, XL Release, Jenkins, SonarCube, Jenkins, GCP, AWS, GIT, Subversion, Bitbucket, Apache Archiva, MySQL, Apache Tomcat, Docker, Kubernetes, Windows, UNIX, and Linux | |
| **08/2016 – 04/2018 IBM India Private Ltd., Bangalore, India**  **Roles: Senior System Analyst, Application Developer – DevOps, Environment/Configuration Manager**  **Key Responsibilities**   * Responsible for off –cycle release and Major release * Scheduling build and release process with CA Service Desk Manager * Deploy the releases into the SIT, UAT & PROD environment * Coordinating with Customer, Vendors and Offshore team for successful build/releases. * Closes the release after successful deployment and completion of the review * Performing SCM audit and identifying the improvement areas. Suggesting and Implementing best practices and procedures * Mentor the team for performing the day to day activities * Work with onshore and offshore teams to coordinate implementation activities * Provide end to end support and monitoring the tickets in RTC and Helios * Worked on creation of custom Docker container images, tagging and pushing the images * Automated Compute Engine and Docker Image Builds with Jenkins and Kubernetes   **Key Technologies:** RTC, IBM Cloud, Helios, DSLaunch, WinSCP, Oracle WebLogic Servers, Subversion, Jenkins, Windows, UNIX, and Linux | |
| **04/2015 – 07/2016 Harman Connected Services, Bangalore, India**  **Roles: Technical Lead, Infrastructure , DevOps Lead**  **Key Responsibilities:**   * Responsible building and deploying mobile applications * Experience isolating build/deployment issues root cause analysis * Creating and managing CI/CD pipeline in Jenkins * Create and maintain build automation scripts using Bash, Shell etc. * Maintains a release repository and manages key information such as build and release * Managing Project Roles in Jira * Monitoring Control M scheduled activities * Provide end to end support to end user problems and maintaining the source code in Git, SVN, GitHub, Bitbucket * Design and develop solutions with in the service now environment * Creating different tags, branches in Subversion as per the requirement * Good knowledge of merging & resolving conflicts in Subversion. * Getting fixes from respective teams’ in-case of build breaks by following build escalation process * Continuously fine-tune and automate deployments, monitoring and other routines * Experience building out Continuous Integration/Continuous Delivery pipeline for Java applications * Setting up Build to run existing build scripts for applications and configuring build management process * Handling branch issues and providing new branches for Development * Performing builds based on Release Management requirement * Performed Basic sanity for all the release build images   **Key Technologies**: Subversion, Jenkins, Jira, Git, Gerrit, Amazon Web Services (AWS), Docker, Chef, Windows, UNIX and Linux | |
| **10/2011 – 04/2015 Polaris Consulting Services, Chennai, India**  **Roles: Team Lead, Configuration Manager, Build & Release Manager**  **Key Responsibilities:**   * Worked at Banking and Insurance projects at client locations ICICI Prudential, ACE Life Insurance, HSBC Bank & Capital, CITI Bank * Involved in configuration, build, and release, deployment activities. * Manage branching & merge strategies across development initiatives and phased releases * Getting fixes from respective teams’ in-case of build breaks by following build escalation process * Setting up build to run existing build scripts for applications and configuring build process * Troubleshooting and resolving user’s problem * Supporting for Migration Activities VSS to Subversion * Monitoring Control M scheduled activities * Deploy the release into the SIT, UAT & PROD environment * Closes the release after successful deployment and completion of the review * Responsible for off –cycle release and Major release * Responsible for providing a defect free build by comparing with the previous build * Document and track all release planning activities * Maintaining Source code with Subversion, Clear case and RTC * Creating Subversion repositories and managing access control list * Daily support to end user problems and maintaining the source code in Subversion environment. * Daily support for version control in Subversion. * Managed Baseline Source code for different countries * Automated Source Code Deployment for SIT/UAT and Production Servers through Jenkins * Creating Audit reports from SVN based on project team request * Deployment of. ipa (ios binary), .war on various test environment * Creating different branches in Subversion and running the CI for different branches. * Maintaining and creating different kinds of branches in SVN from trunk and releasing it via tag. * Planning and maintaining different Branch as per branching strategy   **Key Technologies:** Subversion, CA Service Desk, Clearcase, Rational Team Concert, Jira, Nexus, Repliweb, Control-M, Jenkins, Maven, WinSCP, WebSphere, Teamcity, Build Forge, X Code, Windows, UNIX, Mac OSX and Linux | |
| **11/2007 – 10/2011 Omnitech Info Solutions, Mumbai, India**  **Role: Configuration Management Specialist**  **Key Responsibilities:**   * Established CM and Release processes for service & products projects * Daily monitoring of VOB, View and Registry backups * Responsible to create and develop the build process environment * Responsible for building object code, resolving compilation failures and releasing software * Setting up build environment and processes, troubleshooting build related issues and create Config spec according to the build requirement * Creating Label types and applying Labels to build related files. * Responsible for providing a defect free build by comparing with the previous build * Implemented Clearcase environment across projects and across environments * Managed Clear Case environment in Windows Platform * Daily monitoring of VOB, View and Registry backups * Involved in configuration, build, and release, deployment activities.   **Key Technologies:** Clearcase, Subversion, Hudson, Visual Source Safe, Nexus, Eclipse, Maven, Web Logic, Third Party Tools, Windows, and Linux | |
| **Assignment History**  Client Name – Vodafone Italy  Duration –  Jan 2017 – Apr 2018  Location - Bangalore | **Project Description and Key Deliveries –**  Vodafone Italia S.p.A. (former Omnitel Pronto-Italia and Vodafone-Omnitel N.V. now branded Vodafone Italia) is an Italian telephony company, which has approximately 26,000,000 mobile customers with a market share of 29,5% (placing itself just behind TIM) and 2,300,000 customers on fixed lines with a market share of 10,2% (behind Telecom Italia and Infostrada).  **Roles and Responsibilities –** Environment/Configuration Manager  **Skills Demonstrated –,** Applying best practices for Build, Release and Deployment activities  Tools and Methods used – Rational Team Concert (RTC), Helios, WinSCP, Putty, DS Launch, Oracle WebLogic, Scrum  **Personal Contribution –** Manage all aspects of build, deploy and release process and monitoring the team and handling the tickets in RTC and Helios. |
| Client Name – Canadian Imperial Bank of Commerce  Duration –  Aug 2016 - Jan 2017  Location - Bangalore | **Project Description and Key Deliveries –**  The Canadian Imperial Bank of Commerce (French: Banque Canadienne Impériale de Commerce), commonly referred to as CIBC, is one of the Big Five banks in Canada. The bank is headquartered at Commerce Court in Toronto, Ontario. CIBC's Institution Number (or bank number) is 010, and its SWIFT code is CIBCCATT.  **Roles and Responsibilities –** Build & Release Manager  **Skills Demonstrated –**Create best practices for build and release and applied to implementation for this eCIF-eISM project.  **Tools and Methods used –** Subversion, Jenkins, DevOps, Eclipse, Jira, Apache Tomcat, Tortoise SVN, Scrum  **Personal Contribution –** Assisted team in DevOps activity to make the modules build successfully. Worked collaboratively with development teams to perform build and release activities. Participate code review calls. |
| Client Name –  Omni Channel Solutions  Duration –  Apr 2015 – July 2016  Location - Bangalore | **Project Description and Key Deliveries –**  The objective of this project is to improve their shopping experience and make their customers’ lives easier. And shoppers are tired of not being in control of their deliveries. People who are forced to wait in all day for their goods will vote with their feet (and their clicks). We live in a 24/7 world. If we choose, we can do our banking at midnight, the weekly shop from our smartphone or pick a new outfit from our office desk. So, having no choice but to stay in for an entire day waiting for a package just isn’t acceptable any more.  **Roles and Responsibilities –** DevOps Lead  **Skills Demonstrated –,** Applying best practices for Build, Release and Deployment activities  **Tools and Methods used –**Subversion, Jenkins, Jira, Git, Geritt, Amazon Web Services (AWS), Nagios, Docker, WinSCP, Putty, Oracle WebLogic, Windows, UNIX and Linux  **Personal Contribution –** Implementation and Support for DevOps practice in AWS environment. |
| Client Name –  HSBC Bank GLT INDIA  Duration –  May 2014 – Apr 2015  Location - Pune | **Project Description and Key Deliveries –**  GBM Fidessa has traditionally specialized in cash equities and has built up a strong reputation for offering a highly resilient and robust platform which is now used by over 85% of global, tier-one equity brokers. Fidessa move into derivatives is timed to reflect a growing need within both the sell and buy sides for global multi-asset platforms that smaller, single-asset vendors do not have the resources to develop or, more importantly, operate and support.  **Roles and Responsibilities** – Build and Release Manager  **Skills Demonstrated –,** Applying best practices for Build, Release and Deployment activities  **Tools and Methods used –** SVN, CA Service Desk, ClearCase, Rational Team Concert (RTC), Control-M, Maven, WinSCP, Putty, Third-party Tools, Oracle WebLogic, Windows, Linux  **Personal Contribution –** Handling the build and release team members across Hong Kong and UK regions and support multiple stakeholders for release activity. |
| Client Name –  ACE Insurance Group (Asia Pacific Regions)  Duration –  Feb 2013 – May 2014  Location - Chennai | **Project Description and Key Deliveries –**  Ace Life FES Project is a 6-country roll-out in the Asia-Pacific region, with multiple phases/ stages for each country. ACE Life, Indonesia was the first country where FES was rolled out. It contained the Off-Line Quote & Illustration system, where the Benefit Illustration was generated in a PDF format. The other module was the Financial Calculator. Indonesia as part of Phase 1 roll-out. Now 7000+agents are successfully using the FES across Indonesia.  **Roles and Responsibilities –** Team Lead  **Skills Demonstrated –,** Applying best practices for Build, Release and Deployment activities  **Tools and Methods used –** Subversion, Eclipse, XCode, Jenkins, Maven, WinSCP, Apache Archiva, Service Now, Windows, UNIX, and Mac OSX  **Personal Contribution –** Implementation and Maintaining the SCM best practices for ACE Life Group  Countries (Indonesia, Vietnam, Thailand, Hong Kong, South Korea, Taiwan). |
| Client Name –  ICICI Prudential Life Insurance Corporation  Duration –  Oct 2011 – Feb 2013  Location - Mumbai | **Project Description and Key Deliveries –**  InstaInsure is Struts based independent module which is available on non-secure login of ICICI IPRU policies to customers. There are five types of products available through this module. It incorporates web services usage and Struts as framework. There’s real time generation for reports in Nastie and TIFF/App Form through the application.  **Roles and Responsibilities –** Build and Release Manager  **Skills Demonstrated –,** Implementation best practices for Build, Release and Deployment activities  **Tools and Methods used –** TFS, Visual Source Safe, Subversion, Jenkins, Eclipse, Maven, WinSCP, Web Logic, Third Party Tools, Windows, UNIX, and Mac OSX  **Personal Contribution –** Implementation and support the activities for automation build and deployment  for multiple stakeholder |