**Sruthi Vangara** [**sruthi.salesforce92@gmail.com**](mailto:sruthi.salesforce92@gmail.com)

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**Professional Summary:** Ambitious and driven IT professional with a demonstrated history of working on Apex, lightning development, Configure Price Quote (CPQ), classic development, API integration, JavaScript, JS Libraries, HTML, CSS and develop in Agile Methodology.

* Over **7+ years** of experience in Information Technology as a **Salesforce.com Developer/Administrator** and **Java developer**
* 5 years of experience as an Admin and Developer in Saleforce.com CRM business process.
* Experienced in all phases of Software Development Life Cycle (**SDLC**) Analysis, Designing, Implementation, Testing, maintaining and deployment of **SFDC** applications.
* Excellent Knowledge in **Sales Cloud, Service Cloud, Community Cloud Marketing, Call center, Chatter & App-exchange applications.**
* Experience in creating **Custom Objects** and also worked on **Standard Objects, Accounts, Contacts, Leads, Opportunities.**
* Good understanding of **Lightning component development, Lightning process builder and Classic to Lightning migration.**
* Designed and Developed **CPQ**. Experienced in **Salesforce.com Service Cloud development** including **SDLC, standard and custom objects, Apex, and Visualforce Pages**.
* Experience in writing **Apex classes, Triggers, Standard controllers, Custom controllers, Controller Extensions, SOQL and SOSL.**
* Worked in various business **CRM** processes like **Campaign management, Lead management, Case management, Opportunity management, Accounts** and **Contact management**.
* Extensive experience in designing **Visual-force pages and Communities.**
* Experience in defining **Roles, Profiles** and **permission** sets as a part of implementation.
* Experience in creating **Record Types, Page Layouts, Email Services, Approvals, Workflows, Reports, Tasks, Dashboards, and Events.**
* Strong experience in implementing Security at object level, filed level and record level for various users in the Organizations.
* Good experience in developing Salesforce Lightning Apps, Lightning Web Components (LWC), Controllers and Events.
* Experience in using community builder for building salesforce communities.
* Used multitenant **MVC** architecture for building salesforce applications.
* Extensive experience on **Process Builder** for immediate actions like **creating/updating a record, email alerts, quick actions, submit for approval and post a chatter.**
* Worked on creating test scenarios on Sandbox environment and used force.com component deployment wizard for migrating data between Force.com IDE and Sandbox environment.
* Experience in working with **Apex Data Loader** for import/export and data migration.
* Experience in **Unit testing, Test coverage** and **performing code reviews.**
* Good understanding of **WSDL**, **Force.com callouts** and **Force.com API**.
* Experience in working **Agile/Waterfall environments** and worked collaboratively with **QA teams**.
* Experience in working with Webservice integrations like **REST/SOAP APIs**.
* Worked on Databases like **SQL Server, Oracle and My SQL**.
* Experience in Web technologies like **HTML, CSS, XML, JSON and JavaScript**.
* Experience in working **Agile environment** and worked collaboratively with QA teams.

**Certifications:-**

* Certified Salesforce.com **Platform Developer 1**

**Technical Skills:**

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| **Salesforce.com** | Apex, visual force, SOQL, SOSL, Email template, Advanced Formula, Validation rules, Apex Trigger, Apex Classes, Configure Price Quote (CPQ), Workflow and Approvals, App exchange, Apex data loader, Lightning web Components (LWC), web services. |
| **IDE** | Eclipse, Force.com |
| **Programming Languages** | C, C++, Java, Apex. |
| **Web Technologies** | JavaScript, XML, HTML, CSS, XHTML, Bootstrap. |
| **Data Base** | SQL server 2008, My SQL, DB2 |
| **Operating systems** | Windows, Linux, Mac OS X. |

**Professional Experience:**

**Walgreens (Deerfield, MI) *Mar’ 2019 – Till date* Sr. Salesforce Developer**

***Project Description & Responsibilities:***

* Performed the roles of Salesforce.com Developer and admin in the organization.
* Constructed junction objects and enabled various progressive fields like Custom Formula Fields, Validation Rules, Work Flows, Field Dependencies, Picklist, profiles, Field Updates, Email Generation and Approval Processes for automated alerts.
* Implemented the developments of Custom Objects, Workflows, Triggers, Reports and Fields into the test and prod boxes to Sync with them.
* Created Tabs, Sharing Rules and Custom Objects as per the business needs.
* Generated Email Templates and have knowledge in bulk emailing users.
* Shaped Dashboards and Reports as per the business needs
* Was a part of development project where we wanted to implement Salesforce best practices by replacing Code with Configuration.
* Adding Lightning Web components (LWC) to salesforce1 using in Visual force page.
* Delivered support for continuing Salesforce.com maintenance and additional administration services including workflow, approvals, process builder flows and periodic data cleansing.
* Developed Apex classes along with Enabling Aura to make them available to Lightening Web components (LWC).
* Worked on gathering and analyzing business requirement, by communicating with various sales, and revenue management teams and its implementation feasibility in salesforce platform.
* Worked on designing salesforce model and executed efficient processes based on the client needs.
* Worked closely with various tracks to ensure consistency of requirements and setting right expectations for the design.
* Designed and implemented hotel management application and community cloud using lightning for the revenue management for Hire team, as well for their partner hotels.
* Working on integrating Teradata with salesforce using web services and excluded the need of tableau.
* Designed various visual force pages, apex classes and controllers to create varied form views.
* Planned and outlined project requirements, and resources. Maintained budget and deadlines.
* Managed project deployments and rollouts using agile and waterfall methodologies.
* Create and manage workflows, complex formulas, basic triggers, and flows.
* Demonstrated out of the box Salesforce capabilities and proposed business process changes to take full advantage of Salesforce capabilities.
* Prepared High Level design and technical design documents.
* Implemented and managed SCRUM based agile software development; managed a team of professionals. Chaired the weekly management meeting and played a crucial role in initiating and managing business improvement initiatives.

**Environment:** Salesforce.com platform, Workflow and Approvals, Reports, Custom Objects, Data Loader, Tabs, Email Services, Apex Language, Visual Force Pages, Components, Lightning Web components (LWC), Controllers and Controller extensions, Eclipse IDE Plug-in, Force.com, CSS.

**Volkswagen (Auburn Hills, MI) *Nov, 2018 – Feb, 2019***

**Sr. Salesforce Developer**

***Project Description & Responsibilities:***

It’s a Sales and Marketing Management system. Where we are going to track all the active sales representative and setting up targets to them. And we have implemented the CPQ, in order to track all the orders, Quote and also process of atomizing the Lead to quote process.

* Designed, developed and deployed Visual Force Pages, Apex Triggers and Apex Classes for various functional needs in the application.
* Created Page Layouts, Search Layouts to organize fields, Custom Links, Related Lists, and other components on a record detail and edit pages.
* Worked with the Salesforce to Salesforce functionality and automate the process for record sharing from one organization to another organization.
* Created Workflow Rules and defined Related Tasks, Time Triggered Tasks, Email Alerts, Filed Updates to implement business logic.
* Used SOQL &amp; SOSL for data manipulation needs of the application using platform database objects.
* Hands on experience in Administration setup like manage Users, Profiles, Security Controls and Data Management.
* Created Profiles and implemented Object-level, Field-level and Record-level security.
* Provided support ongoing salesforce.com maintenance and administration services including Custom Objects, Workflows and Triggers.
* I configured product and pricing setup using CPQ/Product consoles which include price ramps, Price Matrix, Price Rulesets, price list items, tiered pricing and asset pricing.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects.
* Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.
* Responsible for creating Queues, Workflows rules and tasks to share and automate work to the users in the Queue.
* Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.

**Environment:** Salesforce.com platform, Workflow and Approvals, Reports, Custom Objects, Data Loader, Tabs, Email Services, Apex Language, Visual Force Pages, CPQ, Components, Controllers and Controller extensions, JavaScript, Eclipse IDE Plug-in, Force.com, CSS.

**Ameda infotech (India) *Sep, 2015 – July, 2018* Salesforce Developer/Admin**

***Project Description & Responsibilities:***

* Worked as enhancement team member and performed the roles of Salesforce.com Analyst/Developer and Administrator in the organization.
* Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects & Custom objects of SalesForce.com (SFDC).
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Implemented various back office custom applications in salesforce.com technology.
* Designed various Webpages in Visual Force over in different applications.
* Designed, and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.
* Worked on various salesforce.com standard objects like Accounts, Contacts, Cases, Opportunities, Products, Opportunity Line Items, Leads, Campaigns, Reports and Dashboards
* Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Customized page layouts for Opportunity, Contacts, and Accounts depending upon user roles, and groups.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Involved in data mapping and migration of data from legacy systems to SalesForce.com Objects and fields.
* Involved in solving the tickets, which are generated by the end users.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com sObjects. Used it to read, extract, and load data from comma separated values (CSV) files.
* Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.

**Environment:** Salesforce.com platform, Workflow and Approvals, Reports, Custom Objects, Data Loader, Tabs, Email Services, Apex Language, Visual Force Pages, Components, Controllers and Controller extensions, JavaScript, Eclipse IDE Plug-in, Force.com, CSS.

**IBM PVT LTD (India) *Jun, 2013 – July, 2015***

**Associate Software Engineer**

**Project Description:**

Pi is a comprehensive Business Intelligence &amp; Data Analytics Platform in the lines of BO/cogon’s/Micro Strategy etc. Pi has been built from scratch by us and it has various features like Report Studio, Query Studio, OneView, Dashboards etc. I have been involved in Development of the following modules in Pi.

***Responsibilities:***

* Involved in requirements gathering.
* Validated the requirements to suit for J2EE Architecture;
* Designed the Application based on J2EE Architecture for server side and designed the front-end.
* Designed the front end using JSP and HTML.
* Designed the process flow between front-end and server-side components;
* Interacted with Portfolio Architect and Business Analyst for requirements gathering, Business analysis, and for other system dependencies
* Involved in unit testing.
* Prepared requirement, high level and low-level design documents and delivered in proper time.

**Environment:** Struts 1.0, Java, JSP, Html, XML, JavaScript, jQuery and SQL