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**Certification no**: 22072685

**Professional Summary:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* **Over 7 years of experience in IT industry including around 2.5 years of experience in Salesforce.com CRM platform.**
* Experience in **Development**, **Administration, Configuration, Implementation** and Support of Salesforce CRM based on **Apex language** and leveraging Force.com Platform.
* Experience in use of **Standard and Custom controllers** of **Visualforce** in development of custom

Salesforce pages as expected by business requirements.

* Proficient Knowledge in **Salesforce Lightning UI, Lightning programming, Aura framework programming**.
* **Worked on Classic to Lightning migration process.**
* Primary level experience in working on web services and giving solutions by **SOAP and REST integrations**.
* Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance to

the governor limits.

* Participated in all stages of **Software Development Life Cycle (SDLC)**

i.e., System Analysis, Design, Development and Testing Expertise.

* Strong Knowledge of SFDC standard Data structures and familiarity with designing **Custom Objects** and Force.com platform and **Force.com Sites**.
* Experience in understanding business requirement to design the required entities like custom objects, creating the **relationships and junction objects**.
* Developed **Apex classes** using other platform based technologies like **Visualforce, Force.com IDE**.
* Experience in creating various **Reports** (**summary reports, matric reports, pie charts, dashboards and graphics**) and **Report Folders**.
* Experience in using **Data Loader** for **insert, update** and **bulk import** or **export** of data from Salesforce.com Objects.
* Experience in using declarative features like **validation rules, workflows, approval process, dynamic approval process, sharing rules** automation for satisfying complex business process automations.
* Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.

**Summary of skills:**

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| --- | --- |
| **SFDC Technologies** | Standard objects, Workflow & Approvals, Apex Classes/Controllers, ApexTriggers, Visualforce Pages, Data Loader, Reports, Dashboards, Force.com IDE,Lightning |
| **Languages** | APEX, Visualforce |
| **Tools & Technologies** | Force.com Data Loader, Force.com Platform (Sandbox and Production). |
| **Operating systems** | Windows 98/NT/XP/Vista/7/8, Windows CE, Linux. |

**PROFESSIONAL QUALIFICATION**

**Bachelor of Technology(B.Tech) from SK University**

**Professional Experience**:

**Company : Intelogik Solutions**

**Client : Confidential (USA Client)**

**Work duration:** March 2020-Present

**Role**: Developer

**About Client:** Client is a huge organization in Canada which has many activities related to trainings and placements. The main purpose of the project is skill improvisation program with collaboration with Government body.They used to make citizens who are suitable,ready for jobs by giving them skills and job. This project has information like student details, trainer details,course details,placement deals and various process they followed. They conduct trainings for students in different technologies and also give placement services. The project was created for employees of the organization to enter these data and maintain the details.

**Roles and Responsibilities:**

* Involved in SFDC application setup and customization to match the functional needs of the Company
* Worked as Salesforce admin support governing user account creation, personal information setup, password reset, Roles & Profile creation, user group creation, updating company profile, Network access setup.
* Involved in setting up field level access for each custom object created based on the user’s role within the organization.
* Developed various Custom objects, Tabs, Entity-Relationship data model, validation rules, Components
* Involved in the Data Transformation and Data Cleaning activities while transferring the data to the external system using Informatics on Demand.
* Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Involved in field & page layout customization for the standard objects like Account, Contact, and Leads.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
* Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
* Involved in customizing custom objects, tabs, fields, page layout as per the business need.
* Integrated Email with Salesforce.com for mass E-mail management and designed various custom E-mail templates.
* Maintained user roles, security, profiles, and workflow rules wherever necessary.

**Company : Intelogik Solutions.**

**Client : Confidential (USA Client)**

**Work duration:** September 2018-March 2020

**Role**: Developer

**About Client:** **Client** is a million-dollar business serving many customers across the globe, is using Salesforce platform to maintain its huge insurance business. They use various standard features of Salesforce like lead management, case management and ensure quick solutions to customer as well as business growth. By using featuring like web-to-lead, web-to-case they are providing an interactive platform for customers. Also we have used many custom objects, automation and custom code used like APEX, VFP in this project to main this insurance business on Salesforce.

We worked on classic to Lightning migration phase.

**Roles and Responsibilities:**

* Involved in gathering and analysis of business requirements and then effectively took part in sprint

planning to achieve the requirement.

* Analysed the business process of client and then involved in creating the application and data model

required for the requirement.

* Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the

business requirement.

* Defined lookup and master-detail relationships on the objects and created junction objects to establish
* connectivity among objects.
* Created reports, dashboards, and processes to continuously monitor data quality and integrity and
* assisting users with report design and management.
* Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and

created permission sets where necessary.

* Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
* Responsible for setting up Filed Level Security.
* Developed custom Workflows and Assignment Rules for case escalation.
* Implemented Field Level security for sensitive data holder fields.
* Implemented Salesforce automation using web-to-case forms, email-to-case, assignment rules,

automation and queues, auto response rules, escalation rules, chatter groups, person accounts,

cases and solutions.

* Created and used Email templates in HTML and Visualforce.
* Involved in end-to-end testing and gathering feedback from business users
* Involved in Working with Standard Salesforce features like Objects, Workflows, Record Types,

Page layouts, Workflow Rules, Case Assignment Rules, and Escalation rules, Validation rules, Profiles,

Roles, Reports and Dashboards etc.

**Company :Vmoksha Technologies Pvt Ltd**

**Client : Confidential (Paris client)**

**Work duration:** December 2008 to October 2011

**Role:** Testing Engineer

**About Client:**

CPA Memotech is a fully web based software product which allows corporate IP departments to automate, monitor and achieve total control over the complicated IP management process. It is modular in design and it ensures that capturing, storing and retrieving all user’s IP information becomes more efficient and cost effective. The User can also collaborate online with his/her agents, partners and PTOs. Using Memotech a User can manage his/her IP rights,automate the internal processes,collaborate online with his/her agents.business partners and PTOs,Track and forecast all his/her IP related costs.

**Responsibilities:**

* Understanding the business requirements.
* Preparing Test Scenarios and Test Cases
* Reviewing Test cases.
* Executing the Test cases.
* Performing ReTesting and Regression testing.
* Execute functional testing with valid/invalid inputs under different scenarios.
* Analyzing Test results, interacting with developers.
* Preparing defect reports.
* Tracking the status of the bugs.
* Helping new team members to ramp-up on the functionality of the Applications.
* Active participation in regular project status meetings related to testing.

**Company :Vmoksha Technologies Pvt Ltd**

**Client : Confidential (Paris client)**

**Work duration:** September 2006 to November 2008

**Role:** Testing Engineer

**About Client:**

FoundationIP is a simple, integrated, easy-to-use, and customizable environment that allows corporations and IP law-firms to collaboratively initiate, track, and manage the prosecution of IP matters. Designed as a pure browser-accessible "anytime-anywhere" web-based service with enterprise class security, FoundationIP provides its users immediate access to all their matter information in one place.

**Responsibilities:**

* Detailed study of the Software Requirement Specification.
* Understanding the functionality.
* Preparing Test case Scenarios and generating the Test cases.
* Performed Smoke Testing on the new builds.
* Executing the Test cases.
* Conducting Functional and Regression Testing on Various Modules.
* Reporting & tracking the bugs using Bugzilla.
* Worked with developers and other team members to analyze & resolve the issues.
* Active participation in regular project status meetings related to testing