**Summary:**

* **More than 14 years** of professional experience in product development and project management.
* A Certified Agile Coach(**ICP-ACC**), Professional Scrum Master (**PSM**), Certified Scrum Master (**CSM**), Certified Scrum Professional(**CSP), SAFe Agilist(SA), Team Kanban Practitioner (TKP) & PMI-ACP** with 6 **years** of experience as a Scrum Master and Project Manager in **Agile-Scrum framework.**
* Have been coaching teams in Scrum & Kanban.
* Have been a part of Agile COE team to create and implement Agile adoption strategy.
* Facilitated introduction of best extreme programming (**XP**) engineering practices like Continuous integration and pair programming.
* Facilitated team to follow best practices and transforming team to be more open and follow Agile values & principles.
* Earlier development experience in developing J2EE applications using Java Development tools such as IntelliJ, Eclipse, JBuilder, in early 5 yrs of experience.

**Technical Skills:**

|  |  |
| --- | --- |
| Methodologies | **Waterfall, Agile – Scrum, Lean, Kanban, SAFe** |
| Bug tracking systems | BugZero, Rally, IBM RTC |
| Tools/Frameworks | Rally, IBM RTC, TFS, Servicenow, Azure, Jira |

**Certifications:**



1. **ICP-ACC (Agile coach by ICAgile)**
2. **SAFe Agilist - SA**
3. **PMI–ACP**
4. **Certified Scrum Master (CSM)**
5. **Professional Scrum Master (PSM)**
6. **Certified Scrum Professional (CSP)**
7. **Team Kanban Practitioner (TKP)**

**Professional Experience:**

**Project : AaRMOR, Integrity, Credentials**

Employer: **Orion Innovations, Hyderabad**

Duration : Aug 2020 – Till date

Role : Scrum Master/Agile Coach

AaRMOR is a platform being developed to provide IT & Infrastructure RPA solutions to Enterprises, starting from Discovery, Monitoring, Alert Management, Incident management and auto resolution of issues. This platform also provides a Service Portal for creating service requests and auto provisioning for the individuals

Integrity & Credentials are Sport Portfolio projects. Integrity deals with case management. Credentials is pass generating application with relevant permissions for sports events.

**Responsibilities:**

* Agile Coaching to all the squads across release trains.
* Facilitate value client workshops for user story creation, mapping and grooming.
* Facilitate scrum ceremonies, like daily stand ups, sprint planning, sprint review and retrospection meetings for scrum teams during the sprint.
* Work proactively to reduce impediments and resolve team issues during sprint.
* Facilitate Internal kick off, client kick off and release planning for the Product Increment at the beginning for Release Train.
* Facilitating Scrum of scrums for the squads.
* Sync up with CDI-Orion engagement teams on weekly basis to report progress and impediments.
* Keep sprint forecast updated with capacity and forecast, to help team prioritize and commit to demands.

**Tools**: Servicenow, Microsoft teams, Templates, Spotify-Safe customized Agile model.

**Project : HI - ServiceNow**

Employer: **Servicenow, Hyderabad**

Duration : Aug 2018 – July 2020

Role : Scrum Master

HI application of Servicenow is an internal & external facing application for employees and customers to raise incidents, problems and demands. It also has Agile project/release management modules from creating projects, stories and relative tasks to create change for deployment. HI team works on roadmaps projects and projects created from demands from customers/employees, for ITSM, ITBM and Customer service applications offered by ServiceNow.

**Responsibilities:**

* Train new scrum teams and scrum masters as a part of Agile initiative.
* Mentor and Coach Scrum teams from other Business units and product teams.
* Facilitate value stream mapping sessions, for teams to minimize delays.
* Set up metrics and statistics dashboards.
* Sync up with other members of Agile CEO teams to discuss process improvements at the organization level, share best practices, and develop agile adoption strategies for new teams.
* Facilitate scrum ceremonies, like daily stand ups, sprint planning, sprint review and retrospection meetings for scrum teams during the sprint.
* Work proactively to reduce impediments and resolve team issues during sprint.
* Set co-ordination between different internal teams to resolve dependencies.
* Sync up with Global Scrum masters to enhance process across the locations.

**Tools**: Servicenow, Cisco Webex, Zoom, Scrum, Agile Framework & Engineering methodologies.

**Project : RUN - SBS**

Employer: **ADP Pvt Ltd., Hyderabad**

Duration : Jun 2014 – Mar 2018.

Role : Scrum Master/Agile Coach/PMO

ADP SBS is a small business solutions provider for clients with 50-100 employees. RUN is an online payroll application that allows our small business clients to run their own payroll, print reports and file and pay taxes. It includes applications for Service center people and the Client DIY. It has its own applications for Wholesale or CPA users.

Have been facilitating and coordinating for releases across different teams in RUN for integration, enhancements and support projects.

**Responsibilities:**

* Agile Coaching at 1-1 and team level.
* Facilitate value stream mapping sessions, for teams to minimize delays.
* Facilitate scrum ceremonies, like daily stand ups, sprint planning, sprint review and retrospection meetings for scrum teams during the sprint.
* Work proactively to reduce impediments and resolve team issues during sprint.
* Facilitate SaFe release planning at the beginning of Release Train, for the teams Product team which are ready to implement SaFe, in and out of business unit.
* Facilitating Scrum of scrums for the program teams.
* Volunteering across product teams to check and resolve organizational level impediments.
* Set co-ordination between different projects of a program to implement common functionalities.
* Being a part of ADP India Agility Center of Excellence, participating in regular discussions in “Community of Practices” to know and get better insight at organizational Agile implementation issues.

**Tools**: TFS tool, Rally Enterprise edition, Sharepoint, Confluence, Flowdock, Bluejeans, Scrum, XP, Lean & Kanban Agile Framework & Engineering methodologies, Scaled Agile framework(SaFe).

**Project : CitiBank - Go to Common**

Client : Citibank

Employer: **A-IT Software Services Pte Ltd, Singapore**Duration : June 2012 – May 2014.

Versions : G2C

Role : Scrum Master/Project Manager

CitiBank’s “Go to Common” is a release planned to bring all countries to a common code base. Merging all Gold(common) and blue(country specific) NWOs/GRRs releases for different countries.

**Responsibilities:**

* Successfully ran POC(Proof of Concept) for implementing Agile into Citi.
* Trained teams to use IBM RTC tool for tracking user stories and tasks.
* Facilitated Scrum Planning for Code Merge, Data conversion for country specific code, and Functional Specification update.
* Conduct Review/Demo and retrospective meetings at the end of each sprint.
* To facilitate scrum planning, review and retrospective meetings across different PPs.
* Work proactively to reduce impediments and resolve team issues during DIT.
* Set coordination between cross product processors for DIT.
* Running daily stand up calls and defect triaging calls for Dev and DIT.
* Introduced pair programming for few critical features.

**Environment**: IBM RTC 3.0.1, Windows XP, SQL Developer, ACF, ACTs, Scrum-Agile Framework, Rally Enterprise edition.

**Project : ModelN Revenue Management System**

Client : Merck, ICO, NACO, Astella, BMS etc.

**Employer : MODEL N INDIA SOFTWARE PVT. LTD., Hyderabad**Duration : Sept 2009 – May 2012.

Versions : 5.4, 5.4.1, 5.5, 5.5.1, 5.6, 5.6.1

Role : Senior member technical staff, Scrum Master

ModelN is a leading Revenue Management System for Pharma, Med dev applications. This product has big clientele in USA, which manages revenue by different modules like contracts, community, pricing, compliance, catalog, sales, rebate programs etc. This also manages WAC pricing and government contract and programs.

**Responsibilities:**

* To facilitate scrum planning, review and retrospective meetings.
* Work proactively to reduce impediments and resolve team issue.
* Participate in Scrum of scrum meetings to resolve cross-module issues and set up new process changes.
* Conduct daily scrums and help team adhere to scrum principals.
* Helped in successful conversion from waterfall model to Agile-Scrum framework during 5.4.1 to 5.5.
* Helped in estimation of tasks and story point in planning meetings.
* Used Core Java and internal ModelN framework, ACF(Application Component Framework) for required business logic and UI presentation.
* Implemented complex functionality in Catalog and Community related to alternate Ids and Drug Classification IDs.
* Worked extensively on Contracts, pricelist, price floors, and approval for contracts.
* To work on client escalations and provide the required enhancement or customization.
* Wrote Unit test cases in JUnit and ACTs framework to run as nightly build.
* Involved in fixing bugs with Professional Support and Application Support teams.
* Switched to cross functional modules during release to ensure successful completion of Sprints.

**Environment**: Java, Oracle 10g, RedHat Linux CentOS release 4.8, Dreamweaver, Filezilla, Tomcat, Perforce Version Control, IntelliJ Idea 10.3, Windows XP, SQL Developer, ACF, ACTs, Scrum-Agile Framework, Rally Enterprise edition.

**Project : Orencia, RALiving & Erbitux for Bristol Myers and Squibb**

Client : Bristol Myers and Squibb, Princeton, NJ**.**

**Employer : Bright Placements LLC., IL, USA**Duration : Nov 2007 – May 2009.

Role : Application Developer

Orencia Portal is an application for Orencia(a drug for Rheumatoid Arthritis). It provides capability for registration of Patients and Caregivers to get more information regularly. It provides questions for registered users about the symptoms and get information related to current symptoms. Success stories, a list of frequently asked questions and question to be asked to rheumatologist about Orencia, are updated.

RALiving is a site which provides all information about RA(Rheumatoid Arthritis), how it affects body and mind, tips to talk to healthcare professional, family and friends. This also provides sign up capability to get more information about RA.

Erbitux is indicated for the treatment of patients who have colorectal, head and neck cancer. Erbitux site provides all information about different cancers and Information safety guidelines. It also has singup option and provides details about how the specific cancer is treated with Erbitux, symptoms and dosage information.

**Responsibilities:**

* Created Signup page for all the sites with **Broadvision** channels and programs.
* Used **struts1.1** framework, to handle request and implemented Action classes to from left and top navigation bars and to submit registration request for all applications.
* Used **jsp** pages to display sign up options to submit and store information of registered users.
* Wrote **unix shell scripts** to send web survey information, on a daily basis from the web server to BMS’s database vendor.
* Used **XML** to show video files depending on the displayed page.
* Used **AJAX** to get information on sign up page.
* Created views, stored procedures and triggers for database**.**
* Created **BV scripts** to add fields to tables in DB and add content.
* Used BV **Deployment** **Center** to promote Channels and Content to UAT and Production.
* Used **BV DCC** to add and modify content and rule sets.
* Added **Google** **Analytics** tags to all the pages.
* Used **HttpWatch** to test the GA tags request.
* Involved in unit testing and solving the issues with testing teams.
* Responsible for **Production Support** Issues involving **Bug Fixes**, integration testing.
* Used **Documentum** **Web** **publisher** to promote code to UAT and Production sites.

**Environment**: Broadvision 7.1, Server side Javascript, J2SE 1.5, Dreamweaver, Firezilla, unix Sun Solaris 5.8, Oracle 9.2, CSS, JDBC, JSP 2.0, Servlets 2.1, AJAX, Struts1.1, Jboss 3.2.3, iPlanet 4.1, ANT, Eclipse3.2, HTML, XML, Windows XP, Documentum WebPublisher, Shell Scripting, Document Command Center, Deployment Center, Admin Tool, Google Analytics, SQL Navigator 5, HttpWatch6.0 .

**Project : Employee portal FSD 1.0 & Knowledge Management 1.2**

Client : Teradata & FSD, NCR Corporation, Gurgaon/Dayton.

**Employer : NCR Corporation, Gurgaon**

Duration : Jan 2005 – Oct 2007.

Role : Software Engineer

FSD 1.0 is addition of FSD (Financial Solutions Division) user’s requirements to NCR’s **Employee Portal**. The new page tab, “Knowledge4Me” contains **portlets**, like My Favorites, FSD news, FSD quick functions, Important links, Asset submission and view and Survey and a new **Collaboration** Site has been designed to allow information to be shared between groups of people in different phases of SDLC.

**Responsibilities:**

* Involved in defining & designing the layers, components of the project using **Agile software development model**.
* Developed the **Broadvision scripts for database** design and new **Content Type**.
* Created **tables** and List tables using **BV Scripts** on **Oracle**.
* Created **Triggers** for submit Asset pages.
* Reporting metrics generation on **MS SQL** and **Oracle** databases and **Unix** **Shell Scripting**.
* Developed functionality using **Java, JSP, Servlet** with **Jboss** Application Server.
* Used **Struts1.1** framework to create mappings to the actions.
* Used **AJAX**, **XML** to display and configure List of Assets.
* Used **HTML**, **CSS** and **Javascript** for front end development.
* Involved in **JavaScript** changes for performing client side validations.
* Responsible for development of a separate **Microsite/Collaboration** Template for FSD users.
* Worked closely with **quality assurance** team and also performing **unit testing**.
* Responsible for Production Support Issues involving Bug Fixes**, integration testing**.
* Responsible for maintaining scripts, technical and functional documentation.
* Wrote **ANT** script to build the application.

**Environment**: JDK 5, HTML, Javascript, CSS, JDBC, JSP 2.0, Servlets 2.1, AJAX, Struts1.1, Oracle 9.2, MS SQL 2000, XML, Broadvision Framework 6.0, Unix Sun Solaris 5.8, Windows XP, , Jboss 3.2.3, Tomcat 4.1, ANT, Eclipse, CVS

**Teaching Experience:** Worked as an Assistant Professor in Siddhartha Institute of Technology from May 2003 to Dec 2004.

**Education: B. Tech (Electrical & Electronics Engineering), JNTU, Hyderabad**

 **M. Tech (Instrumentation & Control), NIT(Formerly REC), Calicut.**