**BRIDGET NDE**

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**Professional Summary**

* Professional certified scrum master with over 8 years of IT experience working on end to end Software Development life cycle projects.
* Experienced in driving large project teams and with high-quality deliverables meeting timelines and budgetary targets.
* Experience working with both local distributed teams coupled with robust exposure to Agile Scrum, Kanban, XP, Hybrid & Waterfall methodologies.
* A visionary leader, an excellent motivator and mentor with great communication, team building, interpersonal and analytical skills.
* Skillful in resolving numerous project impediments related to optimal resource utilization, scope creep, requirements gatherings, team conflict, project fatigue, schedule compression, divergent business needs and tactical matters.
* Functioned as a Scrum Master for multiple teams, facilitating Agile ceremonies & meetings such as sprint planning, backlog grooming, daily stand-ups, sprint reviews and retrospectives.
* We use cisco to enable a better communication with distributed teams in and also increase collaboration amongst teams

**Skills**

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| * Methodologies: Agile, Waterfall, Hybrid * Agile Frameworks : Scrum, SAFe, TDD, kanban * Project management * Conflict management * Agile Coaching * It & Business planning * Agile transformation * Servant leadership * Software BA experience detail oriented * Capacity Planning * Hybrid and multi-cloud * Strong programming skills * Experience in application consulting projects | * User Story estimation * Risk mitigation planning * Stakeholder management * Cross-functional supervision * Great Communication * Projects Scheduling * Software Development * QA Analysis * System Migrations/Integrations * Application modernization * Strong hand on Linux experience * Experience with cloud technologies such as Azure, AWS or google cloud |

**Additional Information**

**PM Tools:** Jira & Confluence, Rally, TFS, MS Project, Sharepoint, Slack, Cisco Webex, Google Jamboard

**Microsoft Office Suite** : Project, Word, Excel, PowerPoint and Visio

**Familial Technologies:** Java, .NET, C, Pyton, Swift, React, SQL, Python,Node.Js ,Python, AWS, Javascript

**Certifications:** Professional Scrum Master 1 (PSM 1)

**Work Authorization:** GreenCard ; Authorized to work in the US for any employer

**Work History**

Scrum Master, 06/2017 to 07/2020

Amazon – Dallas, TX

* Scrum master leading Application Development and Maintenance teams developing and implementing multiple projects related to Dart's platform applications and services
* Also led a team of cross-functional resources on engineering and development of Statements Infrastructure platform to integrate the process and usage of customer account data into one single Operational Data Store (ODS)
* Facilitating agile scrum ceremonies for 3 teams; including backlog grooming , sprint planning , daily scrums , sprint demos and sprint retrospectives
* Collaborated with program managers and project teams in creating documentation of working agreement, definition of ready and definition of done for the scrum team
* Assisted in Gathering project requirements, defining scopes, allocating resources and establishing meeting schedules meeting to facilitate and execute project demands
* Closely collaborated with development team members to identify and quickly address problems
* Empowered and motivated project teams to be highly productive, promote collaboration and continuous improvement to our work process
* Analyzed and utilized reporting systems and metrics such as (burn-down and velocity charts) to keep project members and management in loop with latest information and project progress
* Provided timely, accurate, and actionable information to program stakeholders in a structured and transparent way
* Coached teams in adopting and implementing Agile best practices , providing necessary training to create positive mindset to Agile methodologies and internalizing scrum values
* Worked with product owners to consistently groom, order and maintain product backlogs
* Scheduled and facilitated planning and analysis sessions with vendors and internal teams
* We use cisco to enable a better communication with distributed teams in and also increase collaboration amongst teams

Scrum Master, 02/2014 to 02/2017

Frost Bank – Houston, TX

* Actively participated in sprint planning activities, daily stand ups, sprint reviews, sprint retrospectives conflict resolution meetings . Also tasked with tracking and redefining various metrics (burn-down charts, backlog health, chuan, cycle time, and velocity reports) to optimize projects delivery
* Coached development teams to become self-organized, cross-functional and highly efficient while delivering high quality software
* Ensured that all team members had the necessary education and agile training to effectively participate and collaborate on the team
* Actively participated in scrum of scrum meetings with other scrum masters and program managers
* Collaborated with project leaders to identify and resolve organization impediments impacting implementation of project strategy
* Coordinated and participated in bi-weekly estimation meetings to provide high-level estimates (Story Points) for product backlog items
* Constantly Communicated projects' transformation progress via weekly updates to management highlighting successes, risks, areas of improvement, and suggested resolutions
* Facilitated documenting, publishing and executing the team's continuous improvement plan for high process improvement items (based on retrospectives)
* Effectively maintained team consensus and win-win agreements
* Helped teams complete tasks successfully and on-time and resolved roadblock and conflict encountered by team members
* Planned and track work with Jira, using confluence for daily collaboration and documentation of requirements, meeting notes and retrospectives

Data Analyst/Agile PM, 03/2012 to 11/2013

Precision Technologies Corp. – Dallas, TX

* Collaborated with Insurance IMOs to set up data analysis and reporting standards to improve visibility of key performance metrics and risk factors
* Performed financial analysis on new projects to forecast financial metrics such as IRR, cash flow and profitability
* Corrected any data entry error to prevent later issues such as duplication or data degradation
* Performed system analysis, documentation, testing, implementation and user support for platform transitions
* Conducted analysis and reporting on revenue forecasts, trader performance, diligence team performance, etc. to evaluate and improve company efficiency/profitability and business intelligence
* Analyzed data and designed marketing campaigns to effectively reach out to prospective leads
* Collaborate with software developers to implement proprietary business tools for daily trading and diligence operations
* Set up agile framework ceremonies for 1 data migration team and guided the team to have better understanding of agile principles and protocol
* Helped teams in resolving project issues and process limitations

**Education**

Bachelor of Science: Management Information Systems, 01/2011

University of Buea - Cameroon