

Parul Jain

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Jaipur, Rajasthan

Summary

3.11 years' of professional experience in testing environment. Easily collaborate with developers and project managers to accomplish milestones. Dedicated to achieving ideal results by identifying project goals troubleshooting problems, and recommending solutions. Solid history of discovering errors, resolving defects and ensuring client expectations are met with high- quality software solutions.

Skills

- Experience working in an Agile/Scrum development process
- Knowledge of SQL
- Experience in Web Application, Mobile Application & Cross Browser Testing.
- Involved in various stages of Software Development Life Cycle (SDLC) including requirement gathering & analysis, Testing- Smoke, Functional, Regression, Sanity, UAT.
- Drive Innovation and Streamline Overall Testing Process Work Closely with Development and Product Teams
- Experience working in Salesforce projects (CPQ, CSR and B&P)
- Expertise in JIRA: Creation of User Story, Task, Subtask, Defect, Issue Filter
- Understanding of QA Testing Environments
- Ability to work independently as well as in a team environment and success with meeting deadlines under pressure.
- Having sound knowledge on Testing Methodologies, Testing concepts.
- Basic knowledge of automation testing on Selenium

Work Experience

Quality Assurance Engineer

Metacube Softwares Pvt. Ltd. • Jaipur, Rajasthan

07/2020–Present

Working on Project: Assurant (CPQ, CSR, Billing & Payment): Assurant is an inhouse application on salesforce which deals with extended protection of vehicles. It includes contract creation, claim creation, claim processing and payment handling of contracts and claims.

Roles and Responsibilities: Working as Quality Assurance Engineer

- Involved in writing, reviewing and executing the Test Scenarios, Test Cases, Test Execution and Defect Reporting
- Involved in Functional, UAT, API and Regression testing.
- Onshore-Offshore Coordination with Client, DEV Team, and BA's.
- Actively participated in Agile ceremonies: Daily Scrum Calls, Refinement Calls, Sprint Planning, Retro,
- End-User and Business User calls, Functional Demo to clients. Estimating, prioritizing, planning and coordinating quality testing activities. Develop and apply testing processes for new and existing products to meet client needs.
- Providing Grooming/KT's to new resources about QA process, Domain and Process.
- Work with QA lead to help organize and prioritize testing efforts for maximum coverage.

Quality assurance Engineer

Grampower India Private Ltd • Jaipur, Rajasthan

07/2019 -06/2020

Worked on Project: HES, Web Consumer app: This dashboard is used to monitor day to day data of Gram power smart meters. Users/Utility can find out meter analytics and any information related to their meters

Roles and Responsibilities: Worked as Quality Assurance Engineer

- Test plan and test scenario development
- API testing , Database testing, UITesting
- Bug creation, Preparing test report, release notes at the end of testing each release build.
- Knowledge of Fogbugz bug tracking tool
- Automation Scripts creation(Data validation from DB and API)
- Browser compatibility testing, Responsive Testing

Quality analyst

Veesys Infosolutions Private Ltd • Jaipur, Rajasthan

07/2018 -06/2019

Worked on various Project: [Primelimo](#), [PlateNextDoor](#), [Belle Emporium](#)

Roles and Responsibilities: Worked as Quality Assurance Engineer

- Handling testing bugs, responsiveness and functionality of websites
- UI and Compatibility testing
- Evaluated user problems and issues with software performance
- Familiar reading reviews and complaints from customers in order to completely sweep a piece of software and find bugs.

Educational Qualifications

- MCA from CIITM, Jaipur, Rajasthan Technical University, Kota (Rajasthan) in 2018
- BCA from University Maharani's college, Jaipur, Rajasthan University in 2016
- Senior Secondary from Kendriya Vidhyalaya, CBSE in 2013
- Secondary from Kendriya Vidhyalaya, CBSE in 2011

Tools and Software Exposure

Technologies: Salesforce , Web Application, Mobile Testing

Software's: JIRA, qTest , QUIP, Workbench, Postman, Fogbugz

Language: Python, SQL

Operating Systems: Windows, Linux

Achievements

- Secured 8th rank in RTU merit list(MCA 2018)
- Got 2nd rank in Science quiz exhibition at school level