

Ms. SWAPNIL PANDEY

C2/75, New Ashok Nagar, Delhi| Ph: 9953455277

|Email:swapnil.pandey.1271994@gmail.com

CAREER OVERVIEW

Over 4 years and 4 months of total experience in the IT industry with exposure to various technologies. I am always keen to work in a challenging environment where I can enhance my growth and achieve my goals. Having good exposure to Oracle **E-Business Suite application R12** and **Agresso ERP Software** and visited client **Location Dubai** for projects.

EXPERIENCE SUMMARY

- Experienced in **Oracle Apps/ E-Business Suite Applications modules** (Accounts Receivable-AR, Accounts Payable-AP, General Ledger-GL & Distribution Modules (Purchase Order-PO (PROCUREMENT), Inventory-INV, Oracle HRMS (HR, Payroll, SSHR, AME).
- Worked on Oracle Reports, Oracle Forms, and **Agresso ERP software**.
- Having Knowledge of P2P (Procure to Pay) and Involved in the support of complete Procure to Pay.
- Working closely with manager to analyze & understand Business requirements; gathered User, Functional and Non-Functional requirements & translated the requirements into User Stories for the Scrum process.
- Generated Business Requirement documents (BRD), Functional Specification design documents (FSD), and Functional Requirement Documents (FRD)
- Coordinate with the support team for any issue/system bug reported and coordinate with concerned members to provide resolution to meet the user requirements.
- Good Knowledge in **SQL** queries joins views, triggers, packages/procedures/functions, collections, partitions, temp tables, global tables/variables, multiple database connectivity, query optimizations, cursor/ref- cursors, data types, and constraints.
- Worked on the **incident, change, and problem management**.
- Involved in various activities like preparation of technical documents, discussions with the client regarding the proposed solution, **PL/SQL program scripts**, related reports and forms, unit level, and user acceptance testing.
- Involved in importing and exporting projects from one instance to another instance.
- Designed and developed various PL SQL programs and registered them as concurrent call programs to fetch the data and write to Comma Separated files in the predefined Server location.
- Detroit at analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for the applications, and presentations.

CERTIFICATIONS:

- ✓ **Oracle Cloud Infrastructure Developer 2020 Associate**
- ✓ **Oracle Cloud Infrastructure 2019 Cloud Operations Associate**
- ✓ **Oracle Cloud Infrastructure 2019 Architect Associate**

10/ 2019 – Present Business Systems Analyst - WSP Consultant India Private Limited

- Providing support/leadership in the formulation of the network, technology, systems, and information strategy and evolution plans.
- Provide signed off the complex functional end to end solution designs for use by Development and Test in line with the BT Ireland Strategy.
- Act as a key contributor and provide expert advice to other groups on technical and operational issues.
- Providing effective support of large projects and leadership of small/medium projects, dealing with all relevant issues, often without the guidance of the manager
- Supporting real-time operational systems providing leadership and guidance on resolving complex technical issues owning operational processes and ensuring support is provided to meet service level standards.
- Solving business problems and furthers business success by applying industry, applications, and technical knowledge through the definition of high-level solutions. Also, may work proactively with the business to define new product developments.

07/2019- 09/2019 Oracle Apps Technical (Executive)- Berger Paints India Limited

- Responsible for managing Oracle Apps and handling modules P2P and O2C.
- Worked on Oracle Forms and Oracle Reports.
- Worked on SQL, PL/SQL, Oracle Reports, Oracle Workflow, Oracle Forms & XML Publisher.
- Performed day to day basic tasks and monitoring applications and databases.

11/2017- 07/2019 Software Engineer- INFOGAIN India Private Limited

- Responsible for monitoring and administration of Oracle ERP application.
- Generated various custom reports using XML
- Responsible for managing Oracle Apps R12 and handled oracle financial modules P2P and O2C.
- Worked on SQL, PL/SQL, Oracle Reports, Oracle Forms & XML Publisher.
- Worked in creating value sets, descriptive flex fields, lookups, customer design using TCA, setups, and statement of account setup customizations in dunning letters and statements of accounts.
- Performed day to day monitoring, investigation, and administration tasks.
- Resolved the problems of scheduled jobs & agents for windows and Linux tools.
- Worked with the ERP team for the integration of the system with Oracle E-business applications.
- Functional and Technical Requirement documents along with Testing.

11/2016- 11/2017 System Consultant- HYBER IT Services Pvt. Ltd.

- Responsible for monitoring and administration of Oracle applications.

- Fixed bugs in case of issues in production.
- Created utilities to ease the software development process and workflow.
- Assist users in UAT and resolve UAT issues.
- Verified the uploaded masters and open transactions.
- Worked with DBA's, Developers, and Oracle Support Production Instance Setup.
- Logged, viewed, accessed, monitored, followed up, and closed the Service Request (SR) with Oracle Support.
- Developed the AP invoices Interface program, loaded the data from the flat file to the staging table using SQL Loader, and did all the necessary validations before loading into tables and Calling Payable Import Program.

TECHNICAL SKILLS

Programming Languages: SQL, PL/SQL, JAVA

Operating Systems: Red Hat Linux, MS Windows

Oracle Tools/ Utilities: Putty, VNC server, Win SCP

Ticketing Tool: Manage Engine, Service Desk

QUALIFICATION

Qualification	University/Board	College/School	Aggregate (%)	Pass out Year
B.Tech(CSE)	UPTU	GNIOT	72.9	2016
Senior Secondary	UP	GGIC	64.6	2011
Secondary	UP	CMS	72.8	2009

Personal Profile:

Name: Miss Swapnil Pandey

Gender: Female

Date of Birth: 12/07/1994

Father's Name: Shiv Prakash Pandey

Marital Status: Single/Unmarried

Passport: P8335796

I, hereby declare that the above particulars are true to the best of my knowledge.

Place: Delhi

Swapnil Pandey