Tamanna Chhatwani

About Tamanna

Salesforce Certified Administrator (201), Salesforce Certified Advanced Administrator (211), Salesforce Certified Platform App Builder, Salesforce Certified Platform Developer 1

Quick Learner, Deadline-oriented Salesforce Administrator/business analyst with about 2.3 years of hands on experience in Administrative activities and Business analysis. Understanding and analyzing functional requirements and suggesting best practices. Building complex customization with experience upon implementation in Sales Cloud, Service Cloud.

Intermediate knowledge of Apex class, triggers, LWC and Apex Data Loader.

Managing dashboards, reports, quote templates, page layouts, workflows and approvals

Creating and maintaining custom objects, object relationships, standard and custom fields

Establishing and implementing Salesforc best practices: system maintenance, security, duplicates, backups, etc

Experience working with Case Management, Email-To-Case, Workflow, and Approval Processes

Proficiency in MS Excel (pivot tables, functions, etc.) & Data Loader

Strong experience in Salesforce Business Analysis and Administration.

Ensuring the security settings on Salesforce are continuously up-to-date. This involves the creation and update of roles, profiles, sharing rules, permission sets and field level security

Familiar with basic SQL queries.

Key Skills

- Workflow, Process Builder
- Apex Data Loader
- Apex class, Triggers, LWC