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| **Narayana Palle**  RELEVANT WORK EXPERIENCE \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **QA/Test Manager 4 + years** 09/2019 – Present  Total IT Experience – 14 + years  Ness Technologies– Angular JS, JAVA Full stack, REST API, ADO, Angular JS, JAVA, postman, Selenium, Python, AWS Workspace. Cloud Applications (FaaS, CaaS), Oracle DB  Project: S& P Global: Rating Analytical Platform  Description: Analyst will provide the rating for their respective customers depends on the historical financial data.   * A dynamic professional with over 14 plus years of rich experience software development & testing in areas of test management, test Lead, functional, automation, performance testing for Agile and SAFe Agile projects. * Comprehensive 14+ years of experience in testing in designing testing proposals, test environment setup, test planning and verification, effort estimation, scripting, execution, Tracking Testing Process, preparing various project related Reports and Metrics like Traceability Metrics, Defect Metrics, as well as tracking of the test cases along with the maintenance & review. * Regulating and coordinating testing processes and standards across multiple and simultaneous projects and departments, for various browsers, countries and mobile devices * Managing the test preparation phases for the production of test effort, resource calculation, test data, test cases, test execution plans, and defect report life cycle flows (it is essential to set up for each project as developers use different life cycles) * 3+ year of experience on deploying the code to (SI,QA,UAT) environments. * Takes full responsibility for all phases of testing and the management of the testing activities within a development and complex project * Select project testing standards for all phases, influencing all parties, i.e. project managers, to conform to those standards and manage the client relationship with respect to all testing matters * Provides end-to-end test scope and approach oversight/insight to Project Manager, Development and Line of Business partners throughout the project lifecycle. * Strong leadership skills that inspire team confidence and respect while motivating team members in a creative and effective manner. * Demonstrate ability to share and communicate ideas effectively to executive staff, business sponsors and technical/product leadership team. * 6+ Years of experience on manage / leading the QA team. * 3 years of onsite and client facing experience. * 7 + years of experience on Salesforce.com testing. * 7 Years of Experience in Waterfall SDLC, STLC, Defect Management. * 7+ years of experience in Agile/SCRUM testing methodologies. * Expertise Bug Reports using Defect Tracking Tools like Azure Dev Ops(CI,CT,CD),Quality Center/ALM, JIRA. * 7+ years of experience in Automating Web application testing using Python JAVA, Selenium Web driver, Cucumber, Eclipse IDE with hybrid, BDD framework. * 5+ years of python language experience along with selenium. * 3+ Experience in PYRAFT IDE automation testing tool. * Good Experience on performance testing with load runner tool * Well acquainted Software Development Life Cycle and Test Methodologies. * Experience on Mobile Apps testing (Android/iOS), Database, Siebel CRM apps testing, Web service test/API Testing (Rest Assured, REST POSTMAN/SOAP UI) and xml validation testing. * 10+ years of experience in UI testing, Sanity testing, System testing, System Integration testing (SIT), Functional testing End to End testing and Regression testing. * Self-motivated, energetic and highly ethical in all work-related assignments thus able to immediately contribute to corporate goals and objects. * Good Team player with excellent written, Communication, interpersonal skills, delivering solution and Leadership Qualities.   PREVIOUS EXPERIENCE  ● PwC (through Future Soft) (Apr 2019- Aug 2019) – Salesforce, Agile Accelerator  Role: Salesforce QA lead  Project: Texas Capital Bank  Description: Texas Capital Bank, a commercial bank that delivers highly personalized financial services to businesses and entrepreneurs.  ● NTT DATA Global Services (June 2018 – Apr 2019) – Salesforce, REST API, JIRA, Confluence, Velocity, Selenium.  Role: Test Lead  ● NTT DATA Global Services (Through Orca pod) (Mar 2018 – June 2018) – Salesforce.  Project: Pacific Life: Bit Size  Description: Pacific Life Insurance Company is an American insurance company providing life insurance products, annuities, and mutual funds, and offers a variety of investment products and services to individuals, businesses, and pension plans  ● TCS (Through IT Trail Blazers LLC-USA) (Nov 2016 – Oct 2017) – Salesforce, ALM, REST API, SOAP UI, Oracle, ETL, TIBCO, Selenium.  Role: Automation Test Lead  Project: Toyota Financial Services  Description: Toyota Financial Services (TFS) is an umbrella brand that markets the products of Toyota Motor Credit Corporation (TMCC) and Toyota Motor Insurance Services (TMIS). In addition to financing, leasing, and protection plans, TFS also provides other financial services to authorized Toyota and Lexus dealers, affiliates, and their customers in most of the United States.  ● IBM India Pvt Ltd. (July 2010 – Nov 2016) (USA from Oct 2014 – Nov 2016)-Salesforce, ALM, Siebel, Java, .Net, SOAP UI, Selenium.  Role: Test Specialist Automation  Project: DIRECTV: Field Services  Description: Technicians will go to the customer place and install the setup box as per orders-New Order, Upgrade Order, Move Order.  ● CSS Corp Pvt Ltd. (Feb 2010 – June 2010) – Java, J2ee, JIRA, XML, DB, Unix  Project: Fiber Link (now IBM): FaaS360  Role: Senior QA  Description: From device procurement and deployment, lifecycle management and Windows 10 migration services, mobility success services help your enterprise deliver increased security and productivity.  ● HCL Technologies. (Sept 2006 – Aug 2009) – JAVA, J2ee, bug Zilla. UNIX  Role: Senior Software Engineer  Project: Deutsche Bank: Web Investor and Workbench  Description: Generating the financial reports for respective countries on the financial data. | **CONTACT**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  8431925189  [pvnarayanav@gmail.com](mailto:pvnarayanav@gmail.com)  [NarayanaP PA | LinkedIn](https://www.linkedin.com/in/narayanap-pa-13917025b/)  Bangalore, KA  **SKILLS**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  *Tools and Software:*  • HP ALM  • JIRA  • Selenium  • Maven  • Jenkins (CICD)  • GIT Hub  • Microsoft SQL Server  • Oracle  • Salesforce.com  • MS Azure DevOps (CICDCT)  • Cloud Applications  • SOAP UI, Rest Assured  • POST MAN  • Load Runner  *Automation framework:*  • TDD framework  • Hybrid framework  • BDD Cucumber  *Programming Languages*:  • JAVA  • Python  *Domain Experience*:  • Banking and finance  • Life Insurance  • Media and Entertainment  • Automation testing  • Auto mobile  • Telecom  • EQMS  **EDUCATION**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Master of Computer Applications (Computer Science)  University of Madras  Chennai -2004  Bachelor of Computer Science  Sri Venkateswara University-2001  **OTHER**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  • Certified ScrumMaster (CSM) – Ness Internal.  • SAFe Agile practitioner  • Salesforce Admin.  • ISTQB Foundation.  **AWARDS**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  • S&P Strongest Link.  • 2020 Employee of the month |