ATUL TIWARI

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#  OBJECTIVES:

To secure a challenging position, where I can effectively contribute my skills as professional by providing conceptual and technical solutions to business requirements. Self-motivated and result driven in IT operations and ability to learn new subject matter and technologies quickly.

#  PROFESSIONAL SUMMARY:

* 3 years of IT experience which includes Salesforce Configuration, Salesforce Customization,

DevOps Implementation and Release Management.

* Good experience in Version Control system with tools like BitBucket, GitHub, Gitlab and Azure Repos.
* Hands on experience in Ant/Force.com Migration Tool for automated deployments.
* Automation with Jenkins for various builds, deployments and tool Integration.
* Hands on experience in CI/CD process using various tools such as Bitbucket pipeline, Gitlab CI/CD, Travis CI, Autorabit, Copado and Flosum.
* Hands on experience in integrating JIRA, Bitbucket, GitHub, Gitlab, Jenkins, TravisCI,
* Good experience in build and release pipelining using Azure DevOps (VCS, builds, releases, Azure Work Items (ALM)).
* Hands on experience on SFDX with real time project scenarios like creation of salesforce components, package versioning, deployment of package, continuous integration using Travis CI etc.
* Configuration of automation tools such as SonarQube, PMD, and Provar.
* Good knowledge on Salesforce Administration & configuration part like Objects, User setup, Organization setup, Profile, User Creation. Created roles, profiles, permission sets to ensure proper access of each user
* Basic knowledge of Salesforce development like Apex Classes, Triggers, Lightning Components etc.
* Good experience in implementing agile methodology using continuous delivery and continuous integration.
* Delivered Project level training on FSL LWC open source deployment.
* Worked on Copado, Autorabit, Flosum, Ant migration tool.
* Worked on Azure Boards, Azure Repos, Azure Pipeline and Azure Artifact Services.
* Performed pre & post deployment steps which cannot be achieve via build tool.

#  EDUCATIONAL QUALIFICATION:

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| --- | --- | --- | --- |
| **Degree** | **Institute/University** | **Percentage** | **Year of Passing** |
| B.E(CSE) | LNCT – Bhopal | 8.2 CGPA | 2017 |
| 12th | Namrata H.S. School | 83.2% | 2013 |
| 10th | St.Xavier’s Sn.Sc.Co.Ed.School | 9.4(CGPA) | 2010 |

 **PROFESSIONAL EXPERIENCE:**

* + Working with Cognizant in Pune as Associate.

#  CERTIFICATIONS:

**Salesforce:**

* + Salesforce certified Platform Developer (PD1).
	+ Salesforce certified Platform App Builder.
	+ Salesforce certified Administrator.
	+ Salesforce certified Sales cloud consultant
	+ Flosum Certified Professional.

# ACHIEVEMENTS:

* + Received appreciation from client for successful deliver the first salesforce application.
	+ Valuable Asset of Cognizant DevOps COE team.

# TECHNICAL SKILLS:

**Databases:**

MS-Access, MySQL

**Salesforce Data Tools** DataLoader,Workbench

**Salesforce DevOps(CI/CD)Tools:**

Jenkins, AutoRabit, ApachANT, Gitlab, TravisCI, DroneCI,SFDX, AzureDevOps, Flosum, Copado.

**SDLC Models:**

Agile, Waterfall

# Project Details:

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| --- | --- |
| **Project Name :** | Nestle Waters North America |
| **Client :** | **Nestle Waters, USA** |
| **Role:** | **Salesforce DevOps Consultant and Release Manager** |
| **Duration :** | **May 2019 – October 2020** |

**Roles & Responsibilities**

* Project release planning along with code freeze schedule and parallel release mechanism.
* Branching model and integration among tools for automated deployment using BitBucket, Jenkins, Jira, sonar Qube and confluence.
* Continuous Integration and deployment setup along with automated Code quality check. Pipeline creation and automation in the later stage of the project.
* SFDX implementation along with delta deployment module.
* Android deployment chain and testing mechanism.
* Open source FSL deployment strategy.
* Developers tool setup and developers training for regular check-in and Check-out.
* Sandbox refresh strategy with quarterly refresh schedule and sandbox readiness including all the pre and post deployment activities.

# Project Details:

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| **Project Name :** | Oxford University Press |
| **Client :** | **Oxford University, Netherlands, Europe** |
| **Role:** | **Salesforce DevOps Consultant and Release manager** |
| **Duration :** | **Dec 2018 – Apr 2019** |

**Roles & Responsibilities**

* Project release planning along with code freeze schedule and parallel release mechanism.
* Deployed the Salesforce Metadata from one environment to another environment (DEV-QA- SIT-UAT/Staging-PROD)
* Maintained continuous integration/continuous delivery through ANT/Jenkins Pipeline.
* Involved in doing complete DevOps setup from Development through production.
* Involved in Analyzing/Creating tickets understanding their functional requirement and giving quick response to User.
* Involved in creating, deleting fields from objects, page layouts, or modifying the page layouts, based on record types and profile.
* Involved in client / user interaction, requirement gathering and work accordingly.
* Involved in unit testing and QA testing.
* Involved in Sandbox refreshes and maintaining metadata updated.
* Involved in deployment the changes related to enhancements from full sandbox to production using change sets and Force.com IDE.
* Trained team for using CI process.

# Project Details:

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| **Project Name :** | **K\_C\_FB\_Israel** |
| **Client :** | **Kimberly Clark, Israel** |
| **Role:** | **Salesforce DevOps Consultant** |
| **Duration :** | **June 2018 – Nov 2018** |

**Roles & Responsibilities**

* SFDX development setup and deployment architecture design.
* Tools setup for developers.
* Deployment automation using Gitlab.
* Resolving SFDX queries regarding package versioning, components retrieval, components deployment.
* Training Developer in pulling, pushing code using Git commands.
* Automation for fetching previous Features/commit files.

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| **Project Name :** | **Tele2** |
| **Client :** | **Tele2, France, Europe** |
| **Role:** | **Salesforce Release Management and Salesforce Admin** |
| **Duration :** | **February 2018 – Oct 2018** |

# Roles & Responsibilities

* Implement Delta deployment logic for salesforce metadata in CI/CD job.
* Deployed the Salesforce Metadata from one environment to another environment (CI/CI2/CI3-QA- SIT-UAT-Staging-PROD)
* Maintained continuous integration/continuous delivery through ANT/Azure DevOpsPipeline.
* Involved in Analyzing/Creating tickets, their functional requirement and give quick response to User.
* On time completed pre & post deployment task in each environment.
* Involved in creating, deleting fields from objects, page layouts, or modifying the page layouts, based on record types and profile.
* Trained team for using CI process in Azure.
* Support as a lead from offshore team.

# CONTRIBUTION IN COGNIZANT COE:

As a part of COE supported many project on the time of resolutions. Supported project are –

|  |  |
| --- | --- |
| **Projects** | **Roles & Responsibility** |
| Mars | Modified the script of delta deployment logic for new SF metadata. |
| Flight Centre | Supported in identifying the gap in Delta deployment and Vs Code Deployment Issues |
| Western union | Supported Continuous Integration Using JFrog, Slack and Falcon |

#  PERSONAL DETAILS:

Full Name : Atul Tiwari

Father’s Name : S K Tiwari

DOB : 23 -Apr -1994

Passport Number : P6395474

Marital Status : Single Languages Known : English, Hindi

Present Address : D1-204, Akshar Elementa, Near Bhumkar Chowk, Hinjewadi,

 Pune