

RamNarayan Reddy Patlola



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Skills

Languages/Technologies/Tools: CONGA CPQ, APTTUS CPQ, QUOTE TO CASH, PRICING, PRICELISTS PRICE MATRIX, Search Filters, Proposal Creations C, C++, JAVA, JavaScript, OOPS, SQL, ORACLE, MYSQL, SOQL, HTML, CSS, JSON, XML, INTEGRATION APIS (SOAPUI), AUTO RABBIT, SALESFORCE INSPECTOR, POSTMAN, ORMB, JIRA, CA AGILE, SFDC ADMIN.

Certification: Programming Foundations with JavaScript, HTML, and CSS from Duke University on Coursera, Salesforce Certified Administrator, Salesforce Certified Associate, Salesforce Certified CPQ Specialist.

Professional Experience

TATA CONSULTANCY SERVICES

Salesforce Apttus CPQ Business Analyst – NA-Apttus Commercial Team (Align Technology)

**INDIA, Telangana
Nov 2021 – Present**

- Coordinate with Align Finance Department in Gathering, Analyzing Business scenarios and requirements for its customers and designing the solution.
- Effective Communication and close collaboration with SQA, FBO, and ADMIN teams.
- Configuring Standalone, Bundle & Option Products in Apttus CPQ Console.
- Configuring Price List Item, Price Matrix, Price Matrix Entries, Price Rule, Price Dimension.
- Incentive, Attributes Rules, Attribute Value Matrix, Constraint Rules, Visibility Rules, loyalty, Workflow Approvals.
- Data Migration Through Auto Rabbit
- SOAPUI Testing for Integrated sandboxes to create orders on the Account, Contact for Testing The adjustment, discount, List price.
- Incentive-Promotion configuration for the products in Apttus Based on The Business Requirements.
- Configure Incentive Eligibility Criteria (IEC) - Search Filters for Business Scenarios.
- Using SQL for Data manipulation needed for Platform on Objects Operations.
- Consistently Provide Timely and accurate resolution of Issues impacting the orders in Production.
- Working With Business stakeholders (Finance department) on regular basis for Priority Configuration requirements and Road Blocks.
- Advise Testing Team on TCS Scenarios & Manual Testing.
- Creation of Knowledge Documents for end-to-end Transparency on configuration.
- Validation of existing configurations After Sandbox syncing Every Quarter.
- Aiding FBO with Process walk on Configuration.
- Dealing with data on the cart/ Catalog Page on the Apttus platform To Finalize Quotation.

- Validation and functionality of data on Promotion/incentive Migrations.
- Document Data for Production Deployment to improve and maintain a high level of data quality.
- Take Part in Deployment activities and Support Road Blocks during Deployments with the Admin team.
- Supporting QAT testing for Integrated Applications in SQA Absence.
- Involve In Sprint Planning with Client ,Business and CR Creation For Production Deployments

OPTUM GLOBAL SOLUTIONS
Software Engineer – ISB Module1

INDIA, Telangana
Aug 2021–Nov 2021

- Test and validate an industry-standard product for UnitedHealth Group.
- Functional Test case Scenario Writing.
- Manual testing on ORMB Through JSON Processing.
- Perform Unit Testing, Integration Testing.
- Running Jobs Through Post Man.
- Automation Testing Through Existing code Enhancement for Running HTML Report on Data verification.
- Using X path Validating the data in Database Through Functional test ID.
- Presenting the Functional Test Results and Automation Test reports to PO review and Involve with BA, Developer team In Functionality and Bug Clarification calls.
- Debugging the automation script and feature file enhancement.
- Join daily stand-ups with Dev Team, PO, and Scrum along with the team to share the updates.

Education

(GRIET) GOKARAJU RANGARAJU INSTITUTE OF ENGINEERING AND TECHNOLOGY
Computer Science & Engineering (CGPA - 8.39)

INDIA , Telangana
July 2017 – July 2021

Projects & Co-Curricular Activities

- Designed and Developed a User-friendly Website for Restaurant Management for Booking, Feedback, and Employment Opportunities Using HTML, CSS, and JAVASCRIPT.
- Conga CPQ Asynchronous Project-Products, Pricing, Fields, Visibility, Price Adjustments, Discounting.
- Organized the Biggest Technical Event (48hr Nation Wide Hackathon) Which was Conducted at our University. (Managed and Coordinated Sponsorships For the Event)
- Participated in AIESEC Events – Incoming Global Volunteer(IGV)

School Education

Intermediate -Sri CHAITANYA JUNIOR KALASALA - M.P.C (81.8%) Hyderabad, Telangana 10th –
NARAYANA E-TECHNO SCHOOL (CGPA -8.0)