

Resume

Shaifali Dixit

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CAREER OBJECTIVE

Seeking a learning, challenging & progressive career in a reputed company which could provide sufficient opportunities to apply academic knowledge for achieving organizational goals as well as personal enrichment.

EXPERIENCE SUMMARY

3.5 years of IT Experience in Tata Consultancy Services as a Test Lead, Automation/Manual tester.

1.8 years of IT Experience in CitiusTech as an **RPA Developer** using **Automation Anywhere**.

- 05 Months of IT Experience in JP Morgan Chase as an RPA application Support Associate.
- Hands on experience in Robotic Process Automation RPA with different platforms and successful implementation in Production environment.
- Develop robots using Automation anywhere and Identifying and debugging the errors using Error Handlers.
- Involved in RPA Implementation - Performing Development, testing, support, UAT, Pilot, System Setup.
- Good Knowledge on Running scheduled tasks anytime by using powerful Task scheduling, even when computer is locked.
- Created reusable automation framework RPA implementation.
- Created database connections to fetch the data and automated the process to arrange data.
- Part of RPA Capability to look after all the issues that occur along different processes and assist developers in resolving issues.
- Proficient in maintaining and tracking Project requirements on TFS board.
- "Star of the Quarter" and "On the Spot" award for outstanding contribution to the organization by TCS and have received appreciation certificates from the clients as well for on time delivery and 100% satisfactory index.
- Expertise in Manual Testing and Automation Testing using Selenium.
- Proficiency in various testing methods like Smoke testing, Sanity testing, Functionality Testing, Regression Testing, End to End Testing and Compatibility Testing, Post Deployment Testing.
- Expertise in working on both Waterfall and Agile methodology.
- Familiar with Functional and Non-functional Testing.
- Proficient in concepts of SDLC & STLC.
- Well versed with Test Documentation (Test Scenario, Test Case, Test Data, Defect Report, and Test Metrics).
- Expertise in Bug Reporting & Tracking Process, Bug Reporting and Tracking using Bug tracking tools like JIRA.
- Familiar with Programming Fundamentals (Structured Programming and Object-Oriented Programming).
- Knowledge on Test Automation Tools like Selenium.
- Excellent Communication, Interpersonal Skills. Quick Learner, versatile, adaptable and process oriented with high customer orientation.

Technological Forte:

Skills : RPA Developer/Manual Testing/Automation Testing

Tools : Automation Anywhere, TFS, JIRA, HP ALM, Selenium, Load Runner, Microsoft SQL Server

Certifications : ISTQB Foundation Level, Advanced Automation Anywhere RPA Certified

Assignments

Title : Application Support Associate

Tools Used : **RPA Tool- Automation Anywhere.**

Company : **JP Morgan Chase**

Duration : August 2020 to Till Present

Current Roles & Responsibilities:

- Actively working as an RPA application support.
- Supporting a vast RPA infrastructure for various Process.
- Maintaining & optimizing Bot performance.
- Deciding the necessary approach to handle for various monitoring alerts generated pertaining to Bot processing.

Project: 1

Title : **Billing Edits Automation**

Client : **R1-RCM**

Tools Used : **RPA Tool- Automation Anywhere.**

Company : **CitiusTech HealthCare Technology Private Limited.**

Duration : November 2018 to August 2019.

R1 RCM is an American healthcare revenue cycle management company servicing hospitals, health systems and physician groups across the United States. The company provides end-to-end revenue cycle management services as well as modular services targeted across the revenue cycle including pre-registration, financial clearance, charge capture, coding, billing and follow-up, underpayments, and denials management.

Roles & Responsibilities: **RPA Developer**

- Performed tool evaluation and feasibility to help in selecting suitable Automation tool for RPA implementation.
- Worked closely with Process SME's to depict process in to detailed Technical design documents (TDDs).
- Created reusable automation framework for RPA implementation using RPA Tool Automation Anywhere.
- Developed and documented configuration best practices create and maintain solution documentation.
- Developed Test Strategy and Test cases for testing of RPA solution. Designed solutions utilizing RPA best practices and maintain technical responsibility for project delivery.
- Involved in RPA Implementation - Performing Development, Testing, UAT, System Setup.
- Provide test results to Clients and Operators on daily basis.
- Provide production support & enhancement after deployment to production.

Project: 2

Title : Auth Enhancement
Client : R1-RCM
Tools Used : RPA Tool- Automation Anywhere.
Company : CitiusTech HealthCare Technology Private Limited.
Duration : September2019 to Till-Present.

R1 RCM is an American healthcare revenue cycle management company servicing hospitals, health systems and physician groups across the United States. The company provides end-to-end revenue cycle management services as well as modular services targeted across the revenue cycle including pre-registration, financial clearance, charge capture, coding, billing and follow-up, underpayments, and denials management.

Roles & Responsibilities: RPA Developer

- Performed tool evaluation and feasibility to help in selecting suitable Automation tool for RPA implementation.
 - Worked closely with Process SME's to depict process in to detailed Technical design documents (TDDs).
 - Created reusable automation framework for RPA implementation using RPA Tool Automation Anywhere.
 - Developed and documented configuration best practices create and maintain solution documentation.
 - Developed Test Strategy and Test cases for testing of RPA solution. Designed solutions utilizing RPA best practices and maintain technical responsibility for project delivery.
 - Involved in RPA Implementation - Performing Development, Testing, UAT, System Setup.
 - Provide test results to Clients and Operators on daily basis.
 - Provide production support & enhancement after deployment to production.
- Following Agile practices using JIRA as Project Management Tool.

Project: 3

Title : **Non-SAP Workload Migration to Cloud**
Client : **DOW Chemicals**
Tools Used : Automation /Manual Testing (TFS, Selenium).
Company : **Tata Consultancy Services (TCS).**
Duration : July 2017 to September 2018.

The Dow Chemical Company (TDCC) is an American multinational chemical corporation headquartered in Midland, Michigan, United States, and a subsidiary of Dow Inc. The company is among the three largest chemical producers in the world. Dow manufactures plastics, chemicals, and agricultural products.

Roles & Responsibilities: Test Lead

- Creating Test Scenarios & Test Cases on the basis of BRD prepared during requirement gathering phase.
- Executing the test cases as per the scenarios
- identified and updating the test results in TFS.
- Participating in System Testing, Regression Testing, Smoke Testing, Adhoc Testing, Exploratory Testing and UAT Testing.
- Prepared automation scripts for regression testing using Selenium.
- Created Test Report and Provide Daily updates.
- Attending calls with clients

Project: 4

Title : **Non-Employee Management Tool (NEMT)**
Client : **DOW Chemicals**
Tools Used : Automation /Manual Testing (TFS, Selenium).
Company : **Tata Consultancy Services (TCS).**
Duration : August 2016 to June 2017.

The Dow Chemical Company (TDCC) is an American multinational chemical corporation headquartered in Midland, Michigan, United States, and a subsidiary of Dow Inc. The company is among the three largest chemical producers in the world. Dow manufactures plastics, chemicals, and agricultural products.

Roles & Responsibilities: Automation /Manual Test Engineer

- Creating Test Scenarios & Test Cases on the basis of BRD prepared during requirement gathering phase.
- Executing the test cases as per the scenarios
- identified and updating the test results in TFS.
- Participating in System Testing, Regression Testing, Smoke Testing, Adhoc Testing, Exploratory Testing and UAT Testing.
- Prepared automation scripts for regression testing using Selenium.

Created Test Report and Provide Daily updates.

Attending calls with clients.

Project: 5

Title : **Water Application Value Engine (WAVE)**

Client : **DOW Chemicals**

Tools Used : HP ALM, TFS

Company : **Tata Consultancy Services (TCS).**

Duration : January 2016 to July 2016.

The Dow Chemical Company (TDCC) is an American multinational chemical corporation headquartered in Midland, Michigan, United States, and a subsidiary of Dow Inc. The company is among the three largest chemical producers in the world. Dow manufactures plastics, chemicals, and agricultural products.

Roles & Responsibilities: Quality Analyst

- Creating Test Scenarios & Test Cases on the basis of BRD prepared during requirement gathering phase.
- Executing the test cases as per the scenarios
- identified and updating the test results in TFS.
- Participating in System Testing, Regression Testing, Smoke Testing, Adhoc Testing, Exploratory Testing and UAT Testing with help of HP ALM.
- Prepared automation scripts for regression testing using Selenium. Created Test Report and Provide Daily updates.

Project: 6

Title : **Field Trial Database (FTD)**

Client : **DOW Chemicals**

Tools Used : Automation /Manual Testing (TFS, Selenium, HP Load Runner).

Company : **Tata Consultancy Services (TCS).**

Duration : March 2015 to December 2015.

The Dow Chemical Company (TDCC) is an American multinational chemical corporation headquartered in Midland, Michigan, United States, and a subsidiary of Dow Inc. The company is among the three largest chemical producers in the world. Dow manufactures plastics, chemicals, and agricultural products.

Roles & Responsibilities: Test Engineer

- Creating Test Scenarios & Test Cases on the basis of BRD prepared during requirement gathering phase.
- Executing the test cases as per the scenarios
- identified and updating the test results in TFS.
- Participating in System Testing, Regression Testing, Smoke Testing, Adhoc Testing, Exploratory Testing and UAT Testing.
- Prepared automation scripts for regression testing using Selenium.
- Created Test Report and Provide Daily updates.
- Attending calls with clients
- Involved in Performance testing of the application using HP Load Runner tool.

WORKSHOPS & TRAININGS ATTENDED

- **ILP Training** i.e. TCS Initial Learning Program (Quality Assurance).
- **Duration:** Decemebr2014-Feb2015

ACADEMIC DETAILS

- **2014: B. Tech (Electronics and Communication Engineering)** from Krishna Girls Engineering College, Kanpur, U.P. with **81%** marks.
- **2010: 12th** from Theosophical Inter College Etawah, U.P., from CBSE Board with **88.89%** marks.
- **2008: 10th** from Theosophical Inter College Etawah, U.P., from CBSE Board with **86.75%** marks.
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PERSONAL DETAILS

Date of Birth	: 02 December 1992
Gender	: Female
Languages Spoken	: English, Hindi
Mobile	: 8454037771
Email	: shaifalidixit202@gmail.com
Nationality	: INDIAN

DISCLAIMER

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

References: Available on request

PLACE: Thane

Shaifali Dixit