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| **Resume****DambarudharaPatra Mobile:7077192413/9337152346****PAN Number: BIIPP9724P E-Mail id:** **babi.patra1@gmail.com****PASSPORT Number: M5363935 DOB: 05/05/1987** |
| **Present Address: Plot No: 803, Pokhariput, Bhubaneswar, Pin-751020** |

**Professional Summary:**

**Total Experience: 5 Years 7 Months**

**From June 2011 to April 2015 as Senior Executive IT at Apollo Hospitals Enterprises Limited, Hyderabad.**

**From July 2016 to March 2017 as Programmer at Apollo Hospitals Enterprises Limited, Chennai.**

**From March 2017 to June 2017 as Application Support Engineer at Cloud Med-Telstra Health (Arcus HIS) with Payroll Global Hunt Company, Chennai.**

**From March 2019 to May 2019 working as Senior IT EXECUTIVE at Hegde Hospital, Madhapur.**

**From January 2020 to May 2020 working as a Functional Analyst at Manorama Infosolutions Pvt. Ltd. Healthcare Solutions, Kolhapur, Maharashtra at client location Kolkata.**

**Non-Professional Summary:**

**From 2006 to 2009 as an Insurance Advisor of ICICI Prudential Life Insurance Company Limited, Bhubaneswar.**

**In 2008, as a Unit Manager of Tata Teleservices Limited with payroll Adecco.**

**More than 7 Years of Experience in Coaching and guiding Students of CBSE, CHSE, ICSE, BSE at Bhubaneswar, Hyderabad, Chennai. Computer faculty at two renowned institutes from Bhubaneswar, Nayagarh.All students’ classes from STD V to XII, Banking, Railway, Spoken English etc.**

**From May 2015 to June 2016 as Managing Trustee at Umalaxmi Educational Charitable Trust, Bhubaneswar.**

**From July 2017 to June 2018 as Computer Faculty at Umalaxmi Institute of Information Technology, Bhubaneswar and Nayagarh.**

**From July 2018 toMarch 2019 as an Accountant cum Office Assistant (Billing) at Bhawani Distributors, Bhubaneswar.**

**From July 2019 to Dec 2019 as a Computer Faculty at Shree Krishna International School, Bhubaneswar.**

**From August 2020 to December 2020 as a PGT Computer Science at Chandrasekhar Academy, Puri.**

**Key Skills:**

* + - **Technical (Data Analysis, Data Modelling)**
		- **Testing Manual**
		- **SQL and PL/SQL Developer (ORACLE 11G and Microsoft SQL Server)**
		- **Excellent in providing support on IIS Web Applications based on Microsoft Web technologies**
		- **Hands on Troubleshooting using deployment, monitoring systems**
		- **Deep functional and system Configuration knowledge for the product supported**
		- **Understanding of Upstream and downstream system for the product supported**
		- **Worked on Virtualized or Cloud based environments**
		- **Web API troubleshooting experience**
		- **SQL DML Statements**

**Educational Qualification:**

* **Master in Computer Application (MCA) from UTKALUniversity, Odisha in June 2011.**
* **+3 from UTKAL University, Odisha in 2008.**
* **+2 from Council of Higher Secondary Education, Odisha in March 2004.**
* **10th from Board of Secondary Education, Odisha in March2002.**
* **PGDCA (O level) from JVCE, BJB Auto. College, Odisha in 2008.**
* **Multimedia, Graphics Designing, Editing and Microsoft Office from OPERP, Bhubaneswar with NIIT, Odisha in March 2008.**
* **MS Office and Internet from OBCFDCC, Bhubaneswar with ECIL-ECIT, BBSR, Odisha in 2009.**
* **Data Entry Operator from SCTE & VT, Odisha with C.V. Raman College of Engineering, BBSR, Odisha in August 2008.**

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| **Project Experience :****Med Mantra Implementation (Jun 2011 – April 2015)****Outline: Apollo Group of Hospitals and Tata Consultancy Services jointly created Med Mantra, a next generation Hospital Information System.****Med Mantra is an enterprise level health information system and provides end-to-end solution for in-patient, out-patient and preventive care. It aims at competing with different existing HIS in the current global market for an international acceptability as per JCI compliances, HIPAA and HL-7 requirements. Med Mantra aims at gaining the title of the future international Health Information System. The system consists of 27 different modules to be covered over 4 releases, covering the hospital functionalities.** **Some of the key objectives of the project include:*** **Development and deployment of next generation HIS, covering end-to-end requirements of hospitals. It included areas ranging from RADT, Diagnostics, and Wards & Nursing management to Enterprise Scheduler, CRM, Billing, HR, LAB, OT and Admin etc.**

**Client: Apollo Hospitals Hyderabad, Apollo Hospitals Chennai****Responsibilities:*** **Involved in understanding requirement and functional specification developed using SRS.**
* **Delivering demo to the users and assisting them in adopting the system & functionalities.**
* **Completing uploading and setting up Clinical Master data including identifications & mapping of clinical data to follow International Standards.**
* **Master Data Setup activity for Hospitals and clinics.**
* **Equipment set up for All LAB, Radiology module.**
* **Handling L1/L2 support, providing user and database support to the users after “Med Mantra - Go-Live”.**
* **Creating User Login-id’s and assigning Different roles for the Users.**
* **Testing the Modules per the Requirement.**
* **Data Uploading and updating in database.**
* **During OT Module Implementation at Apollo Hospital Hyderabad, providing Support from back end to the user.**
* **Creating procedure and function to cloning data master DC data to LOCAL DB.**

**Client: Apollo Clinics, PAN INDIA****Responsibilities:*** **Initial Location set up and Master Data Configuration of Clinics.**
* **Handling L1/L2 support, providing user and database support to the users after “Med Mantra - Go-Live”.**
* **Creating anonymous block to clone service, package and profile from one location to another.**
* **Agreement Creation (Corporate, TPA, OP and IP) and packages mapped support given for 54 clinics in back end.**

**Old Data Migration:*** **Data migration in Hospitals and Clinics like old data related Registration using SQLLDR for Apollo Hospital Bangalore, Hyderabad and Chennai Region Hospitals.**
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| **Med Mantra Implementation (July 2016 – March 2017)****Client: Apollo Hospitals Chennai****Responsibilities:*** **Involved in understanding requirement and functional specification developed using SRS.**
* **Delivering demo to the users and assisting them in adopting the system & functionalities.**
* **Completing uploading and setting up Clinical Master data including identifications &mapping of clinical data to follow International Standards.**
* **Equipment set up for All LAB, Radiology module.**
* **Handling L1/L2 support, providing user and database support to the users after “Med Mantra - Go-Live”.**
* **Creating User Login-id’s and assigning Different roles for the Users.**
* **Testing the Modules per the Requirement.**

**Client: Apollo Clinics, PAN INDIA****Responsibilities:*** **Initial Location set up and Master Data Configuration of Clinics.**
* **Handling L1/L2 support, providing user and database support to the users after “Med Mantra - Go-Live”.**
* **Creating anonymous block to clone service, package and profile from one location to another.**
* **Testing our new updated version software before implementation.**
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| **Health Object (Arcus HIS): (March 2017 – June 2017)****Outline:Arcus HIS is a comprehensive hospital information system that handles patient administration and financial functions and integrates these with an advanced clinical information system. It provides secure access to a patient’s electronic medical record in real time at the point when clinical decisions are being made. Its modular design and high degree of system configurability mean Arcus can be implemented quickly and easily. Specific organizational workflows as well as long term growth requirements can be catered for rapidly.****Arcus integrated architecture allows seamless linking of multiple care teams and departmental workflows across the enterprise. It not only provides solutions to today’s challenges but opens unlimited possibilities for developing new, innovative models of care.** **Some of the key objectives of the project include: Inventory, Billing, Wards, LAB and Registration Modules.****Client: Rainbow Hospitals, Optimax EYE Solution, Vasan Dental care, Apollo White Dental, MAXVISION EYE Hospital, Medivision Hospital, Samaya hospital etc.****Responsibilities:*** **Handling L1/L2 support, providing user and database using MS SQL Server 2014 support to the users after “Arcus HIS Go-Live”.**
* **Handling Report Server using SQL and PL/SQL.**
* **Creating and replacing old procedure to new procedure as per client requirement data.**
* **Work in support team to solve various system and application configuration related issues.**
* **Gather and showcase deep knowledge of Telstra Healthcare products and its various integrations and configurations.**
* **Converse with Global customers to identify and solve the issues in application usage**
* **Analyses and monitor complex problems across cloud infrastructure and software using a range of tools and techniques.**
* **Work closely with Operations, Customers and Engineering to diagnose and troubleshoot issues.**
* **Provide feedback to L3 and Engineering on misses in documentation. Maintain and enhance articles for obvious misses.**
* **Participate in development and operational meetings (e.g. Stand-ups / Retrospectives), and occasionally participate in department meetings.**
* **Support other engineers on the team with guidance, experience, oversight, advice, and reviews.**
* **Work with support tools and processes religiously so that information is always up to date in the incidents.**
* **Understand the release notes for any new updates to the application**
* **Hands on in configuring any hardware/software component in the product supported.**
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**Hegde Hospital: (March 2019 – May 2019)**

 **Outline: Insta HIS is a comprehensive hospital information system that handles patient administration and financial functions and integrates these with an advanced clinical information system. Its modular design and high degree of system configurability mean Insta can be implemented quickly and easily. For Fertility process capture all functionality using Gemino by Palash IVF Solutions. Using for Appointment Booking Hegde App/Console is managed.**

**Lifeline Enterprise: (January 2020 – May 2020)**

**Outline: Manorama Lifeline Enterprise is a comprehensive cloud-based HIMS solution suite composed of over 45+ modules designed to automate and streamline the entire patient journey of healthcare entities right from the patient’s entry to his/her exit. It provides hospitals, rehabilitation centers, and other medical and healthcare facilities with a throng of customizable modules, enabling them to create a tailored solution that meets their requirements and specifications.**

**As a cloud-based healthcare management software, Manorama Lifeline Enterprise can be accessed anytime and anywhere. This gives users the flexibility to access real-time data whenever they need it. Data that pertains to legal and financial aspects of hospital and healthcare management are centralized as well as corporate data, making it easy for the administration to perform analysis and make quick, data-driven decisions.**

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| * **In-patient Management System**
 | * **Billing & Revenue Cycle Management**
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| * **Hospital Support Function System**
 | * **Lab Information System**
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| * **Doctor Consultation & Electronic Medical Record**
 | * **HIPAA Compliant**
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**Client: Coal India Pvt. Ltd. , Chittaranjan National Cancer Institute, Saroj Gupta Cancer Center and Research Institute etc.**

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| **Declaration:****I do here by declare that the above is true to the best of my knowledge.****Place: Bhubaneswar Signature****Date: 12.04.2021 DambarudharaPatra** |
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