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| **Rathidevi** |  | **rathi.vraghav@outlook.com****+(91) 9727750306**www.linkedin.com/in/vrathidevi |
| **Summary of Professional Skills** |
| * Senior IT Project and Program Manager, delivery focused, proven achievements were delivering complex, multi-million Enterprise IT Transformation and Change projects/programs.
* Developed communication management at different levels, from technical to business and C-level, managing stakeholders’ expectations effectively, as also communication and reporting needs.
* PMP & CSPO Certified professional with experience in implementing Agile/SCRUM project management methodology for a large-scale digital transformation project.
* Easily adapts to change and manages concurrent tasks. Well-organized, skilled in leading development of complex solutions and building, coaching and mentoring effective, highly qualified project teams using internal and external resources, both in-shore and off-shore.
* Successfully deployed projects and programs in several industry areas: Oil & gas, Steel, Engineering services, Power, Industrial manufacturing.
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| **Areas of Skills/Expertise** |
| * Resource Management
* Influencing & Problem Solving
* Jira, Wrike Azure, MS project
 | * Agile/SCRUM methodology
* Managing Cross functional teams
* Analytical &Reporting(Governance & Metrics)
 | * Risk & Project control
* Program management techniques
* Communication Management
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| **Professional Experience**  |
| **Emeritus |Senior Manager ( India& APAC)– Projects| Program | Dec2020– Till Date**  |
| * Work collaboratively with global business partners and cross functional departments/projects to provide integrated solutions
* Adhere to project management best practices and follow the already defined processes and methodology, contributing proactively to improve the overall working approach
* Focused teams on business objectives and tracked progress to ensure project milestones were completed on time, on budget and with the desired results.
* Resolve and handle potential conflicts within and outside of the team, and contribute positively to the overall working environment
* Own and drive project delivery for Marketing Intelligence (statistical analysis, management and operational reporting)
* Technically curious professional thinking about how to solve business challenges through IT solutions
* Setup proper communication plans, risk management, budget/forecasting, etc. Tracks and reports monthly budget accruals and variances
* Work with Product Managers and development teams to prioritize development activities and maximize value within resource and schedule constraints
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| **Reliance Industries Ltd, Senior Manager – Projects| Program | Aug 2014 – Dec 2020**  |
| *Currently part of the Platform team delivering various digital solutions (SAAS) for all the businesses in RIL (Hydrocarbon, Retail, Jio, Brands, Media & Life sciences)** Streamlined project management methodologies and communication in the platform, which increased efficiency by 90%.
* Collaborated with C level executives to optimize the governance capabilities by innovative solutions to improve the project governance processes and status reporting.
* Leveraged servant leadership to program manage the execution of the application with mobile technologies which helped 150K Internal users to access 80+ services through their mobile.
* Led cross-functional teams (Size of 90+FTEs) stakeholders includes development team (UI/UX, Frontend, Backend, Architects, Devops & BA’s) and business owners.
* Defined processes and tools best suited to each project. Moved between Agile and waterfall approaches depending on project specifics, creating detailed project road maps, plans, schedules and work breakdown structures.
* Facilitated scrum ceremonies, tracked project metrics with help of project management tools like, Microsoft Azure MS office, Jira, Confluence, and Excel
* Mitigated risk factors through careful analysis of financial and statistical data. Anticipated and managed change effectively in rapidly evolving business environment
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| **Essar Project India Ltd Program Manager- PMO ( Engineeering Division) Jan 2010 – Aug 2014** |
| * Managed multimillion Program/ project(s) reduced operations costs by 30% by applying new controls.
* Plans, tracks, analyzes, and reports schedule and financial status for projects of varying contract type, size, and complexity.
* Implemented strategic objectives and monitored KPIs for all project teams, resulting in a KPI success rate of 99%
* Implemented a Kanban-style project management tracker, improving on-time milestone completion rate from 75% to 97%
* Managed and supported a project team of 5 people, setting and monitoring KPI progress, achieving a project success rate of 95%
* Formulated project timing and risk mitigation plans to identify potential problems and adverse impacts before they had the chance to occur.
* Implementation of Earned Value procedures and similar project management control techniques on all projects.

**Achievements:*** Received on the spot award for **DCI implementation.**
* Received Kudos Award for **effective internal auditing.**

**MATERNITY BREAK Dec07-Dec-09** |
| **Enrich IT Inc , First tek, Account Manager Sep 04- Nov 07**  |
| * Interacts with management staff to establish and maintain a cost and schedule baseline, analyze the performance on the contract on a recurring basis, and work with the program staff to generate Estimates at Completion
* May assist in the development of Work Breakdown Structures (WBS) and related dictionaries
* Develops and maintains master program schedules for assigned contracts and internal development efforts
* Utilizes the information from Microsoft Project and other sources to generate budgets and track performance against those budgets
* Performs monitoring, analysis and reporting on assigned projects the status of procurements for the purposes of cost reporting. Interfaces with operating and support groups (Purchasing, Finance, QA) to collect data for preparation of schedules and reports

 **Achievements**:* Received Best performer award in second quarter for the year 2007.
* Received Raising star (Account Management) award in Third quarter for the year 2007
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| * **MBA(HR)** –Madurai Kamaraj University (2006- 2008)
* **BE (CSE)**– SRM Valliammai Engineering College (1999- 2003)
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