



Kalyan K

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PROFESSIONAL SUMMARY

Experienced Associate Test Manager (ATM) - adept at completing projects with confidence and skill. History of performing well under pressure and accomplishing successive assignments with high accuracy. Experienced in fast-paced environments and adapts well to changing situations.

SKILLS

Switches- Base24 Classic, Tango & Connex	ISO 8583
ATM & POS, Card & payments and Mobile Banking	ATM & POS - Online/Offline Certification
Simulators - Paragon, Visa, Mastercard	Windows 10
Quality Assurance	User Acceptance Testing
Workflow Analysis	Manual Testing
Performance Testing	Regression Testing
Test Planning	Reporting and analysis
Defect tracking	Test scenario development
Requirements Analysis	Test Automation
User Experience (UX) design	

WORK HISTORY

ASSOCIATE TEST MANAGER - ATM 05/2023 to CURRENT

Emirates National Bank Of Dubai - Virtusa | Dubai

- ATM Testing, and Cards & Payments project Implementation.
- Develop test strategies, plans, and cases based on system requirements and design documents.
- Defining scope of testing, including manual and automated testing approaches.
- Collaborate with developers, business analysts, and stakeholders to identify test requirements and acceptance criteria.
- Perform functional, regression, performance, and integration testing on software and hardware components.
- Conduct testing on various platforms, including ATMs, point-of-sale devices, and self serve kiosks.
- Test NCR's products across different environments
- Managing 8 team members.
- Participated in ATM certification/ testing, production fix testing, PILOT Testing
- Reviewed End to end module testing along with online certification for VISA/MasterCard/ UAE Switch

- Ensure cross-platform compatibility, especially in hardware and embedded systems testing.
- VISA/MasterCard & UAE Switch Certification & Mandates
- Providing Technical Assistance with Internal Operations teams, external service providers like Visa, Master Card Incident management
- Knowledge on Production and DR systems in sync using replication tools
- Updated customers and senior leaders on progress and roadblocks.
- Optimized resource utilization by accurately forecasting project needs and allocating resources accordingly throughout project lifecycle.
- Streamlined project management processes by implementing Agile methodologies and improving team communication.

SENIOR TEST LEAD - ATM

01/2022 to 04/2023

NatWest Bank(RBS) - Virtusa | London

- Worked as Lead for Testing team
- Collaborated with stakeholders to gather and document business requirements for software development projects
- Primary responsibility is to ensure that delivered software meets specified quality standards
- Managing overall testing process, including resources, timelines, and budgets
- Actively participated in team meetings to share knowledge, exchange ideas, address challenges, and collaborate on potential solutions.
- Communicating testing progress, risks, and issues to project team and stakeholders and ensuring that testing progress as expected
- Conducted user training sessions on simulators to facilitate adoption of Test execution processes and getting hands on
- Participated in cross-functional teams to improve business processes and optimize efficiency.

TEST LEAD

08/2020 to 01/2022

NatWest Bank(RBS) - Virtusa | Scotland

- Collaborated with other dependent teams to prioritize tasks to be completed and ensure project status on track
- Product Testing , Project Management and Project Implementation on IST Switches, ATM Testing
- Facilitated daily stand-up meetings, sprint planning, sprint retrospectives, and other agile ceremonies
- Ensured sprint deliverables and objectives were met on time and within budget
- VISA & MasterCard Certification & Mandates
- Created and maintained test data to ensure test coverage for different scenarios
- Developed test plans, test cases, and test scripts to ensure highest level of software quality.
- Executed test cases and documented defects, confirming resolution and mitigation of defects.

SENIOR CONSULTANT

11/2018 to 04/2020

Capgemini | Chennai, India

- Technical specialist for Base24 Environment, Paragon Virtual simulator -ATM Support
- Providing Test configuration, Environment setup, cards management for testing & Transaction routing configuration, transaction flow, audit validation and documentation
- Mentored junior consultants, helping them enhance their skills and contribute more effectively to projects.
- Team Lead for the project which includes test effort estimation Resource management, Project status Report updating & attending all client meetings
- Automated ATM Testing execution and created Test bed and provided handover document successfully
- Increased client satisfaction by providing tailored consulting services and effective problem-solving strategies.
- Exceeded customer requirements with accurate and deliverable solutions.
- Troubleshoot issues by understanding issue, diagnosing root cause and coming up with effective solutions.

ATM TEST ENGINEER

06/2015 to 11/2018

Financial Software & Systems | Chennai, India

- Maintained up-to-date documentation of all test plans, procedures, results, and defect tracking databases for future reference or audits.
- Tracked test reports and failures determined by root cause data trends.
- Optimized regression testing efforts through continuous improvement of test cases and methodologies.
- Reduced product defects by performing thorough root cause analysis and implementing corrective actions.
- Developed effective test strategies based on requirements analysis and risk assessment for optimal resource allocation.

ATM OPERATION'S EXECUTIVE

12/2011 to 11/2014

Financial Software & Systems | Chennai

- Collaborated with back-office team members to facilitate seamless business execution.
- Optimized operational efficiency by redesigning processes, systems, and workspaces for increased productivity.
- Conducted regular meetings with team to discuss issues, concerns and updates.
- Introduced new methods, practices, and systems to reduce turnaround time.
- Mentored junior staff members for accelerated career growth, developing future leaders within organization.

EDUCATION

Master of Science | Computer Science

05/2011

Madras University, Chennai

Grade: First Class

- Graduation with Distinction, [2011]
- Integrated Master's
- Ranked 8th in University
- Vice Captain of Volley ball team, [2009] to [2010]

LANGUAGES

English

Tamil

PERSONAL INFORMATION

- Place of Birth: Thanjavur
- Date of Birth: 19/11/1988
- Nationality: INDIAN
- Whatsapp: +91 9080954831