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CAREER OBJECTIVE:

To pursue challenging career in the field where I can best apply my skills for the development of organization and self.

EDUCATION:

California State University, Los Angeles

Mar 2016

Master of Science, Computers and Systems Engineering

Jawaharlal Technological University, Kakinada, India

Apr 2012

Bachelor of Engineering, Electrical Engineering

PROFESSIONAL SUMMARY:

- 3 years of diversified experience in Business Analysis, Risk Management, Data and Reporting Analysis with knowledge of the Software Development Life Cycle and Quality Assurance Life Cycle.
- Extensive knowledge & experience in various standard (SDLC) methodologies, Business Metrics, Data Modeling and Mapping. In depth Experience in AGILE methodologies like SCRUM.
- Experienced in all phases of software product development and proficient in creating Business Requirements, System Requirement Specifications (SRS), Functional Specification Document (FSD), Design Documents to formulate Test Plans, Test Cases, business rules, User Stories, Use Cases, Process Flow Diagrams, Activity Diagrams, & Data Flow Diagram (DFD)
- Experience and thorough understanding of multiple business processes in Healthcare, Insurance, Finance & HR (Derivatives & Data analytics).
- Experience in dealing with application in different technologies like web based, client server, cloud, Business Intelligence, Document Management, & CRM.
- Creative, with strong analytical & logical acumen, proven experience at building, motivating and leading professional teams, managing projects and supporting client relationships with excellent communication skills.

TECHNICAL SKILLS:

Operating System	Windows 98/2000/NT/ 2000 Server, MS-DOS, UNIX, Linux
BI Tools	Alteryx, Tableau Desktop, MS BI, Tableau Server
Business Analysis Skills	Business requirement gathering and Analysis, User Interface Design, Risk Analysis, Cost Benefit Analysis, Change management and Quality Assurance
Process Skills	Process re-engineering, Project scheduling and management, Risk management
Languages	C/C++, Basic, SQL, PL/SQL, R, Shell Scripting, HTML.
Product roadmap Tools	Product Plan, Trello
Packages / Tools	MS Office, Excel.

PROFESSIONAL EXPERIENCE:

Company: Pena4 Tech Solutions Private Limited, Visakhapatnam, India

Dec 2019 – Jan 2020

Description: Pena4 Tech is a Business Process Outsourcing resource provider dedicated to increasing performance across multiple industries with product development and technology solutions.

The Project dealt with Product Management by creating and reviewing documentation including tech specs for the products. Manage product team, including UI/UX designers, development lead and testing team.

Role: Business Analyst – Product Management

Responsibilities:

- Functional Oversight: Manage the function's process activities, work commitments and performance, provide day to day oversight to SCRUM team.
- Production Support Management: Develop a plan to move the development team from development mode to production mode.
- Regularly meet with users and IT staff to develop/modify system specifications.
- Involved in Workflow process and design analysis.
- Assist developing reports, business case analysis as requested.
- Manage product team, including development lead and quality assurance team.
- Follows functional guidance as provided by IT Development Manager.

Environments: Product Plan, TRELLO, MYSQL Server, MS SQL Server 2012, SSAS, SCRUM, MS Word, Excel.

Company: SCAN Health Plan, Long Beach, California

Oct 2016 – Mar 2019

Description: SCAN Health Plan is a not-for-profit health plan founded in 1977 and based in Long Beach, California. The Medicare advantage health maintenance organization is the one of the largest not-for-profit Medicare Advantage company in the United States.

The Project dealt with Analytics and Risk management by creating dashboards for the Enterprise Monitoring and Oversight department. Custom mapping and various bar charts were created based on exposure of various fields to accomplish an interactive and dynamic Dashboards.

Role: Monitoring and Reporting Specialist

Responsibilities:

- Conduct routine and random monitoring to measure compliance with Centers for Medicare and Medicaid Services (CMS) and California Department of Health Care Services (DHCS) regulatory requirements.
- Assist Management by compiling and/or reviewing documentation requested by the Compliance Department and/or CMS or DHCS prior to and during audits.
- Responsible for interaction with business stake holders, gathering requirements and managing the delivery, covering the entire Tableau development lifecycle.
- Experience with creating Worksheets, Dash boarding and info graphics.
- Working with Multiple data Connections.
- Experience in tableau created Rapid Analytics and Reporting.
- Experience with Tableau for Data Acquisition and data visualizations for end users.
- Using Multiple Measures like Individual Axes, Blended Axes, and Dual Axes.
- Expertise in Tableau Analysis.
- Expertise in design and implementing workflows using Alteryx.
- Experience in BI interactive Dashboards and Tableau Publisher.
- Involved in Test Evaluation, Summary Reports.

Environments: Tableau Server 10.0, Tableau Desktop 10.2, Alteryx 2018.2, MYSQL Server, MS SQL Server 2012, MS SQL Server 2008 SSAS, CMS, Excel.