Snehal Choudhary
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Software Technologist (Salesforce | Salesforce Admin Certified | Salesforce Developer Certified | Process Automation | Data Management | CRM | Security | OOPS | Agile)

Profile Summary

- Experienced End to end Salesforce based application implementations with close to 8+ years of experience in software development and management
- Expertise Extensive hands-on experience on Salesforce Administration, advanced Apex and Visualforce Programming, Batch, Scheduled and Future Jobs, standard and custom reporting + dashboards, Force.com migration tools (Force.Com IDE & Data loader), Knowledge Management, Go-live support, post-production support and REST based Web Service Integrations.
- Leading and Mentoring teams based out of different global locations
- Expert in Process Automation using Process Builder, Flows and Workflows.
- Working knowledge of Customer Community, Service Cloud, Sales Cloud
- Worked with stakeholders, leadership and subject matter experts, to create a comprehensive view of the organization's strategy, processes, information, and information technology assets
- Experience in technology evaluation, building quick proof of concepts and demonstrating it to customers.
- Good communication and interpersonal skills, Seasoned Team Player and capable of working in large and medium teams.
- Strong Object oriented and Data Management fundamentals.
- Worked on CPQ Implementation and features like Pricing and Discounting rules
- Worked on Vlocity cards, Data Raptor, Omniscript, Integration Procedures
- Worked on version controlling using GitHub

Technical Skills

- Salesforce – Apex, Visual Force, Lightning Component Lightning App builder, Process Builder, Flows, Workflow, Triggers, SOQL/SOSL, Service cloud, Sales Cloud, Workbench, Apex Data Loader, Java script, HTML, Eclipse IDE
- Web Services – REST, SOAP
- Version Control Systems and Other Tools /Systems - GIT, SVN, JIRA
- Sales Cloud, Service Cloud, Community Cloud

Educational Qualification

Bachelor of Engineering -Nagpur University, 2009 – 2013

Certifications

- Salesforce Certified Admin 201
- Salesforce Certified Platform Developer I
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified CPQ Specialist

Professional Experience

IDFC Bank (June2022-Till Date)
Client: IDFC Bank
Role- Technical Lead/Manager

- Worked on Lightning Aura Components in Service Cloud implementations
- Worked on Integration using REST API
- Worked on managing and technically leading the team
- Worked with Architect to create customized solutions for Business
- Worked on the end to end Banking modules

Mindtree (Jan2019 – June2022)
Client: Wolters Kluwer
Role- Technical Lead

- Extensive experience on Salesforce Configuration/Customization Apex, VF Pages, Lightning Components
- Worked on Sales and Service Cloud implementation including Configuration and Customization
- Worked on Customer/Partner Community Cloud
- Worked on Apex, Triggers, HTML, CSS, JavaScript
- Worked on Lightning Aura and Web Components
- Worked on Jira, SVN, VS Code, Ant Migration tool

Tech Mahindra (Mar2018 - Dec2018)
Client: Mastercard
Role- Senior Software Engineer

- Working on Sales and Service cloud Implementation using Lightning / Classic.
- Worked on Apex classes, VisualForce pages, Lightning Components
- Used Lightning process builder, Flows for visualizing and creating automated business processes which saved lot of Development efforts as well as cost
- Worked on entire Case Management system
- Worked on version controlling using Github
- Worked on Opportunity, Order Management

TCS (Jan2017 – Mar2018)
Role- Software Developer
Client: Fiat Chrysler

- Worked on end-to-end Service cloud implementation.
- Worked on Live Agent, Omni Channel setup
- Worked on custom Validation rules, Workflows, Process Builder
- Worked on integrating third party applications using Rest api
- Worked on Assignment rules, Escalation rules, Auto Response Rul.

Accenture (Jan 2014 – Dec 2016)
Client: Walt Disney
Role- Software engineer

- Worked on Sales cloud implementation including configuration and customization
- Worked on Profiles, Permission Sets, Security Settings
- Worked on Apex Classes, Batches, Schedulers
- Worked on Workflows, Process Builder
- Worked on tools like Ant, Eclipse, VS Code

Awards and Recognition

- Received ACE Award in Accenture for Outstanding Performer
- Received Strategic Thinker Award from Business while working in Fiat Chrysler project
- Received Outstanding Performer of the year award for leading a Team and delivering the project smoothly
- Received A Team Lead award for successfully leading a team

Declaration:

I, hereby declare that all the above information given is true and correct to the best of my knowledge and belief.

Dated: Snehalkumar Choudhary

Place: