**ANANDHI A**

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**Profile**

To use my experiences and skills in solving problems in creative manner in a challenging position.

**Professional Experience**

**Home First Finance Company May 2019 – May 2021**

I had 2 years of experience in Salesforce technology where I worked as a salesforce developer and as a tester. Deeply had experience in Apex, Triggers, workflow. Worked in Salesforce sales/ Service cloud.

**Role: Manual Tester (Salesforce)**

Project: In HFFC, name of the project is “MICHEAL CONNECT PAGE” Uk

* Worked in workbench and postman
* Involved in the Test estimation, Test plan, Test case identification and Test case execution.
* Worked in Salesforce admin and configuration part where we can create Sales order, Booking Sales order and Updating the Sales Order.
* Worked more on functionalities where it is developed correctly or not.

**Capgemini Technology Services India Limited Sept 2021 – Till Date.**

I had 1 year 11 months of experience in Capgemini where I worked in Salesforce technology where as a salesforce developer, tester and administrator. Deeply worked in salesforce QA, sales cloud, **Community cloud**, whole sale order, and retail order and after sales. I'm a great team player and one of the star performers in my project. Daily tasks will be completed within the deadline.

**Role: Associate Consultant** **Manual and Automation Tester (Salesforce)**

Project: “PSA” India Project, Citroen handled by Stellantis.

* Worked in DMS where there will be wholesale, Retail and After Sales.
* Wholesale – creating order and allocation, creating vehicle and allocation, Validation of Vehicle and Invoicing, Verification of Payment
* Retail – Creation of booking, updating and modification of booking(variant and color of vehicle changes), Move to the Invoiced stages(status)
* After Sales – Moved to the Delivery stage, Registration, Accessories fitment, PDI, CVIP, Pre Delivery Checklist, Delivery Note.
* Worked mainly on Retail and ICRM(Booking order, creating booking,

Update and modify booking, Creation of leads and opportunities, Conversions of opportunities, Quote creation.

**Framework used in Automation Testing.**

In **Selenium**, worked in **TestNG** framework used to complete test scripting.

**Roles Performed**

* Involved in Test Plan, design and deriving test data and creating and reviewing peers test cases.
* Performed all types of testing includes Regression, Integration, Smoke, Sanity, End to End and Functional Testing.
* Working in Agile methologies.
* Performed various kind of performance testing using Jmeter tool.
* Test Execution and documenting the results.
* Prepared test cases for the written test scenarios for the testing and executed the test cases.
* After test case execution, Bugs are raised in JIRA.
* Preparing Defect Report and assigning the defects to developer to fix the defect. Retesting the cases where defect has been raised and update the status.
* Validation of user stories with respect to the customer as well as business.
* Send Daily Report to Project Manager. Performing functional testing on the critical modules.
* Prepare weekly status reports.
* As an active team member, involved in major testing activities and supporting the team to make sure that testing activities gets completed on every sprint cycle.

**Education**

* **Bachelor of Engineering in Computer Software**
* **Immaculate Heart of Mary Girls Higher Secondary School, Chennai 2015**
* **Immaculate Heart of Mary Girls Higher Secondary School, Chennai 2013**

**Technical Skills**

* Software Testing Life Cycle(STLC)
* Automation Testing(Selenium with Java)
* TestNG(framework), Postman & Jira.
* API Testing using Postman
* Agile Testing
* Manual Testing
* Functional Testing
* Positive & Negative Testing
* Smoke Testing
* Sanity Testing
* Regression Testing

**Certification**

* Completed Salesforce Platform Developer 1 certification.

**Badge**

Earned 40,000 badges from trailhead in Salesforce and learned about many tools.

**Extra Curricular**

* Completed Typewriting in both English and Tamil with Distinction.
* Participated and Got Certified in ‘Forma Science Olympiad 2014-2015’.
* Participated and Got Certified in school for the Achievement of India, Tamilnadu and Asia Book of Records on August 15th 2014.

**Personal Details**

Date of Birth : 25/05/1998

Father’s Name : Alwar P

Language Known : English and Tamil

Declaration

I hereby declare that all the details provided above are true to the best of my knowledge.

Place : Chennai

Date : 12/08/2023