 **Sumit Pharande**

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**PROFESSIONAL OVERVIEW**

***SALESFORCE DEVELOPER***

* Total 4.1 Years of Professional Experience in Salesforce and Microsoft .Net technology as a Software Developer with an International Work Experience in Philippines for 6 months.
* A certified and resourceful Salesforce Developer / Administrator with overall 3.8 years of relevant experience in Salesforce Development, Administration, Configuration and Implementation.
* Well versed in Apex Data Loader and Force.com Configuration and Apex / Visual Force development along with IDE and Salesforce.com sandbox environments.
* Thorough understanding of declarative solutions including creation of custom objects, workflows, field updates, outbound messages and communication templates.
* Experienced with Apex Programming, Visual Force pages design, Custom Objects, Standard Objects and solid understanding of the capabilities and constraints of the SFDC CRM application.
* Experienced in Creating Permission sets, Profiles , Custom setting
* Experienced in analyzing business requirements and implementing specifications to Salesforce custom objects, master-detail relationships and lookup relationships.
* Having Knowledge of Governor Limits, Best Practices.
* Experience in Integration by using REST Web Service as well as SOAP.
* Experience in technologies like Visualforce, HTML, CSS and JavaScript.
* Working experience in Debug Logs, Debug Levels and Developer console.
* Have Working knowledge on declarative features and Automation tools.
* Experience in JavaScript Remoting, Continuation.
* Knowledge in Salesforce Lightning.
* Good Knowledge of Salesforce Sales Cloud.
* Knowledge of Field Service Lightning, Lightning Scheduler
* Experience in Salesforce Service Cloud Case Management, Omni Channel, Macros.

**TECHNICAL SKILLS**

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| --- | --- |
| **Salesforce Technologies:** | Apex Classes, SOQL, Visual Force (Pages, Components)  Apex Data Loader, Apex Web Services, Reports, Custom Objects, Eclipse with Force.com Plug-in |
| **Web Technologies:** | HTML 5, XML, JavaScript, CSS,Jquery |
| **Business Modeling Tools:** | MS Office, MS Outlook,CSI (Agile Management Tool), Azure GIT, Visual Studio,Squids |
| **Operating Systems:**  **Project Methodologies:** | Windows, UNIX  Agile Methodology. |

**WORK EXPERIENCE**

**Accenture Private Limited - Pune, INDIA January 2020 – Till now**

*Senior Salesforce Developer*

***Project: US Bank***

* Contributed to the development of Salesforce solution – Ncino managed package Lightning Application for Banking Sector, Loan Management systems.
* Assisted in analyzing business and technical requirements and designing managed objects of Salesforce.com for application based on project specifications.
* Designed Custom Objects, created fields, Validation rules, and deployed Apex Classes, Controller Classes for various functional needs of the application.
* Created a Lightning Components to Launch Flows for Auto generation of Credit Scores from third party systems.
* Created Custom setting, Permission sets, Custom profiles, Public groups to restrict the data access to the unwanted internal users depending on their job responsibilities.
* Created Community for Launching Flows to guest users for Creating Appointments using lightning Scheduler.
* Integrated the Web Services for extracting the data from external systems.
* Loaded Data from Higher Environments to Lower Environments.
* Implemented Lightning Scheduler.

**WORK EXPERIENCE**

**Syntel Private Limited - Pune, INDIA August 2016 – January 2020**

*Salesforce Developer / Administrator*

***Project: Customer Care Portal (CCP) | Client: Humana Health Care Insurance***

* Contributed to the development of Salesforce solution - Service Cloud Console Application (call centers) for tracking and resolving customer inquiries, meeting project scope and client expectations.
* Assisted in analyzing business and technical requirements and designing standard objects of Salesforce.com for Customer Care Portal module / application based on project specifications.
* Designed Custom Objects and developed and deployed Apex Classes, Controller Classes for various functional needs of the application.
* Created a Visual Force page to implement custom search functionality as well as Process Builder, workflow rules and to meet the functional requirements.
* Created Lightning Components as per the requirements, experienced in Lightning App builder.
* Created Custom setting, Permission sets, Custom profiles, Public groups to restrict the data access to the unwanted internal users depending on their job responsibilities.
* Integrated the Web Services for extracting the data from external systems.
* Loaded Data from Higher Environments to Lower Environments.
* Participated in Scrum Planning (Agile methodology), Daily Scrum and Scrum Retrospective and written integration & Apex test classes for unit testing to ensure maximum code coverage.

**ATOS-Syntel Pvt LTD - Manila, PHILIPPINES Nov 2018 – April 2019**

*Salesforce Developer / Administrator*

***Project: CRM Service | Client: Humana Health Care Insurance***

* Work with Business team to prioritize the business level requirement.
* Conduct meeting with Offshore and Technical Architect for reviewing the requirement documents.
* Coordinate with All stakeholders to get sign off.
* Helped team in resolving the issues coming in SIT/UAT.
* Worked on issues which are come after Post production on high Priority.
* Risk analysis where Requirements changes are done.
* Coordinated with SIT/UAT testers for Defect Resolving and Closing the Defects.
* Participated in Scrum Planning (Agile methodology), Daily Scrum and Scrum Retrospective.
* Worked on REST API Integration.
* Experience in Apex and Visual force Pages.
* Provided the Solution using Continuation Pattern for long running service calls.

**ATOS-Syntel Pvt LTD – Pune,India June 2016– August 2016**

*Salesforce Developer / Administrator*

***Project: Moduslink***

* Developed and implemented Moduslink project requirement on Salesforce platform and deployed Custom tabs, Validation rules, and Auto-Response Rules for automating Moduslink features.
* Analyzed project requirements & business process and followed appropriate guidelines & standards and full life-cycle of development progression proposed by the client.
* Created various Visual Force Pages incorporate extra functionality and wrote Apex Classes and Controller to provide functionality to the visual pages.
* Utilized Force.com developer toolkit to develop custom business logic and as well as completed bulk imports of data using Apex Data Loader.

**EDUCATION**

**BACHELOR OF ENGINEERING - COMPUTER ENGINEERING 2015**

University of Pune – Pune, Maharashtra

**Certifications:**

* Salesforce Certified Administrator
* Salesforce Certified Platform Developer I
* Salesforce Certified App Builder
* Salesforce Certified Sales Cloud Consultant
* Salesforce Certified Service Cloud Consultant
* *Successfully completed Syntel’s Health Care domains Enabler1 training*

**Awards***:*

* Syntel Spot Award.
* Syntel Adaptive Award

**PERSONAL DETAILS**

**DOB:** 2nd January 1993

**Languages Known:** English, Marathi and Hindi

**Place:** Pune, INDIA

**Passport No:** P4181604

DATE:

Sumit Pharande.