



CONTACTS



nvssaikasyap@gmail.com



+91-9989927699



Visakhapatnam, AP - 530016


[linkedin.com/in/nvssaikasyap/](https://www.linkedin.com/in/nvssaikasyap/)

SKILLS

- Business Analysis
- Requirements Gathering & Analysis
- Technical Documentation
- Agile Software Development
- Planning and Gap Analysis
- Information Architecture Design
- Quality Assurance
- Agile Project Management
- SQL

SOFTWARES/TOOLS

- JIRA/Confluence
- Microsoft Visio
- Microsoft PowerPoint
- Adobe XD
- Microsoft Azure

CERTIFICATION

- Certified Scrum Master
- Microsoft Azure Fundamentals

EDUCATION

- **MBA (PGPM), Marketing – Dean's Merit List Candidate**
Great Lakes Institute of Management, Gurgaon
- **B.Tech, Mechanical – Gold Medalist**
KL University, Guntur

LANGUAGES

- English
- Telugu
- Hindi

KASYAP

BUSINESS ANALYST/ AGILE PRODUCT OWNER

- A Result-focused Business Analyst/Agile Product Owner possessing 6 years of experience with high logical and analytical business cognizance in the areas of Digital transformation, Stakeholder management, Business analysis, Information architecture design, Planning, Gap Analysis, and Quality assurance
- Proven track record of handling multinational clients and leading cross-functional software development teams
- Experienced in helping clients achieve their business objectives in Technology, Real estate, and Banking industries

EXPERIENCE

CONSULTANT

Apr.2018 - Present

ROLE: BUSINESS ANALYST/ AGILE PRODUCT OWNER

DELOITTE TOUCHE TOHMATSU INDIA LLP. – BENGALURU, INDIA

- **Owned the Product roadmap** and efficiently **maintained/groomed Product backlog** to meet the market and customer demands in a timely manner
- Effectively **collaborated with various business process owners and product managers** to get the business requirements, and coordinated with the technical and design teams to convert those requirements to an experience first product, enabling the users to have a hassle-free end to end journey
- **Organized Requirement gathering** workshops ensuring alignment with product vision thereby developing **different tangible deliverables** such as BRD, Functional specifications, User stories, Workflow/Process diagrams, Interface Control documents
- **Worked with the product design and technical team** to implement UX and performance enhancements in the extremely complicated Quoting application which increased the **product usage by 35%** and also **improved the platform efficiency to the tune of 20%**
- **Assisted quality assurance team** to ensure test cases are sufficient, regression cycles are performed, and high-quality testing is completed within the project timeframe
- **Tracked** and communicated **team velocity and Sprint/Release progress** to Product Managers and other business stakeholders
- **Efficiently managed two parallel releases (team of 22 people each)** with separate budgets and stakeholders ensuring deliverables are in line with agreed quality standards

International Work Experience:

- Led an engagement from onshore for one of the major real estate clients in UAE which involved complete **Digital transformation** by developing a customer experience strategy, **building an intuitive user journey** thereby designing/developing an App and portal

Major accomplishments:

- **High Performer of the Year** (received twice) –For getting repeat business worth ~5 Crore
- **Move the Dot award** – In recognition for receiving client accolades and achieving a **CSI of 98%**

SYSTEMS ENGINEER

Jun.2014 – Apr.2017

ROLE: OFFSHORE BUSINESS ANALYST

TATA CONSULTANCY SERVICES – MUMBAI, INDIA

- Assisted the US-based global information solutions client in developing new models to assess the creditworthiness of their customers
- **Led requirement gathering sessions from offshore** through regular meetings with the clients working out of the USA
- **Managed project delivery** using **Agile Craft**, a Project Planner Management Tool involving the creation, update, and closure of the tasks assigned to the respective resources with the client's due diligence
- **Managed project** which involved **Credit Model migration** from Legacy systems to Unix based on the client's requirement

Major accomplishments:

- **'Outstanding Contributor Award'- Employee of the Quarter (EOQ)** - For the major process improvement done at the account level
- **On the Spot Award** (twice) - In recognition for successful defect-free project submission