



# vemula jyothsna

Data Analyst

Looking for a role that enriches my skill set and knowledge in turn that develops organization.

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📍 Bangalore

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## WORK EXPERIENCE

### Data Analyst

geektrust.in

03/2020 - 09/2020,

Bangalore

*Achievements/Tasks*

- Responsible for creating the experienced dashboard to know the disaster ratio of the company based on the reviews, feedback, and escalation from the customers.
- Created a non-daily dashboard based on the audits that happened for the company which helps to know the efficiency.
- Launch dashboard tells what are operations or things that the company needs to do with the newly tied up customer within a span of time.
- Candidate's funnel dashboard, helps us to know the entire details of the status of candidature in the hiring process.

### Business Analyst - Intern

Treebo Hotels

05/2019 - 11/2019,

Bangalore

*Achievements/Tasks*

- Responsible for creating new models that support business decisions by working closely with financial reporting and IT teams to establish initiatives and strategies to improve importing and to optimize costs.
- Engage with business leaders and users to understand how data-driven changes to process, products, services, software and hardware can improve efficiencies and add value.
- Articulate the ideas and also balance them against what's technologically feasible and financially and functionally reasonable.

## EDUCATION

### PGDM - Data Sciences

MYRA School of Business - Mysore

05/2017 - 06/2019,

9.2

*Courses*

- Data Analytics and Operations

### Bachelor of Technology

Narayana Engineering College - Nellore

05/2011 - 08/2015,

66

*Courses*

- ECE

## SKILLS

R Programming Language

Statistical Modelling

MS-Excel

Data Analytics

Business Analysis

Tableau

MongoDB

SQL

ETL

CRM

Python

Dashboards

Power BI Tools

Data Visualization

## ACHIEVEMENTS

Runner-up in Inter-college sports meet

## ACADEMIC PROJECTS

A Study on Service Quality Gaps in E-Commerce Industry (01/2019 - 03/2019)

- The Service Quality Gaps have not been studied in the e-commerce industry. I don't know how they are qualified and quantified. In this project I have defined the service quality parameters. I have found out the gap between perceived and expected service quality based on the service quality parameters.

Study of Granite Processing Unit (09/2018 - 11/2018)

- The widespread nature and the limited regions or availability of granite which is one of the most common stone used in the construction works and the competition and its reserves are causing problems in the industry as well as granite quarry operators not being in a position to manage the supply & demand.
- This being the issue within the granite industry leads the searcher to observe some of the operational bottlenecks from Dheeraj Granites in order to be able to draw inference using theoretical frameworks to be able to overcome or provide some solutions to gaps.

## CERTIFICATES

The Business Analyst Intelligence (08/2019 - 11/2019)

Google Analytics Certification (07/2019 - 10/2019)

## LANGUAGES

Telugu

*Native or Bilingual Proficiency*

English

*Full Professional Proficiency*

Hindi

*Full Professional Proficiency*

Kannada

*Professional Working Proficiency*

## INTERESTS

Painting

Handcrafts

Music

Indoor sports

Traveling

Dancing