Santosh Kumar Sakala

(Senior Associate Consultant at Infosys)

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**OBJECTIVE**

It is my endeavour to be part of an organisation which demands responsibility, innovation, creativity and to work in an environment where I can contribute towards the professional growth in conjunction with personal advancement.

**WORK EXPERIENCE:**

* + Having 7.1 years of Experience in the field of IT primarily as a Developer with considerable exposure to Testing and Business Analytics as well.
  + Experience in Oracle PL/SQL programming and Performance Tuning and basic knowledge of Oracle Forms and Reports
  + Experience in Unix Shell Scripting which includes complex logic.
  + Experience working in banking Domain for 6 years and Insurance domain for 1.1 year.
  + Experience in solving critical batch issues within short response time.
  + Knowledge on the transaction flow from the time the card is swiped to the settlement.
  + Experience working in all phases of SDLC, which includes requirement gathering to deployment.
  + Knowledge in C programming and Data Structures.
  + Successfully delivered more than 40 work projects and migrations. Took ownership of the deliverables during the stages of Requirement Gathering, Analysis, Estimates, Design, Coding, Testing, Deployment and Post production support. Ensured high quality work products and processes.
  + Managed risks and threats to the project activity.
  + Ensured no SLA breaches occurred as part of development, maintenance and security compliances.
  + Provided innovative solutions to the challenges at hand as part of the Development processes.
  + Handled many critical issues and supported in tight schedules as part of project maintenance. Provided swift responses to the users as part of these support activities.
  + Experienced in using the standard methods, tools and metrics to enhance the quality of deliverables. Used CA service Desk Manager, GIT/Harvest (CA SCM) and other tools to promote the Dev Ops infrastructure in the project.
  + Used different tools including IBM’s RTC, ClearCase and ClearQuest for defect logging, tracking and report generations.
  + Strong visualization and adaptability.
  + Team player with ability to work under stringent timelines.
  + Experience in Horizon/JIRA for defect tracking, requirements capturing and code deployment tool named Datical for automatic deployment.

**Jan 2014 to March 2019: Accenture Solutions Private Limited**

* Worked as a software developer in Accenture Services Pvt. Ltd (8th Jan 2014 to March 10th 2019)

**PROJECTS WORKED ON:**

**Company:** Accenture Services Pvt. Ltd.

**Client:** Banking Client, USA – May 2014 to Jan 2018

**Major Work Projects:**

1. **QUARTERLY, USAA, BANA & DAILY TRANSACTION FILE for Citizens and PSCU Reporting:**

Reporting the summarized transactions that happen in on daily, monthly and quarterly basis to clients which they use for billing and revenue calculations.

1. **MASTER CARD AND VISA COMPLIANCE:**

Master Card and Visa make changes to their functionalities to support business objectives every half yearly. This involves developing new functionalities to reach up to the existing banking technologies.

1. **EMV AND TOKENIZATION**

Tokenization is a process where the card details are encrypted and tokens are generated and sent to the merchants reducing fraudulent transactions.

EMV concept has been introduced to replace the magnetic strip cards with chips which store their data in integrates circuits. These activities involve implementing changes to support EMV and Tokenization.

1. **STAR ACCESS**

Integration of all the changes related to support inclusion of a new STAR network into existing functionality.

**Role:**

Analyst, Developer, Offshore Team Coordinator

**Responsibilities:**

* Requirement gathering and Analysis
* Worked for almost 6 applications within the team.
* Handling work entry deliverables for the respective applications and Identifying requirement gaps and additional requirements.
* Involved with Business teams for analysis and design review discussions.
* Providing estimates and risk analysis for various phases involved till the deployment.
* Providing High Level and Technical Design responses. Documentation and repository maintenance.
* Unit and SIT testing. Defect logging and tracking using RTC, Clear case and clear quest.
* Handling the version management and Deployment using tools like Clear case, GIT and Harvest.
* Providing post production validations and support services.
* Automated reports frequently requested by client. Working toward dynamic and data driven frameworks.
* Taking brown bag sessions on technical and domain areas. Involved in knowledge sharing sessions.
* Was involved in design discussions of the project.
* Contributed in development using PL/SQL programming and UNIX scripting.
* Contributed in enhancing the existing processes by code optimization to achieve better performance.
* Supported the functionalities of EMV and Tokenization from the application perspective.
* Involved myself in discussions with the business teams to understand the requirements to implement the business logic
* Scheduled batch jobs regularly to make sure all the processes run efficiently.
* Involved in deploying the code in production/live environment.

**Company**: Accenture Services Pvt. Ltd.

**Client: Markel Managed Services** – Feb 2018 to till date

**Role:**

Developer

**Responsibilities:**

* Requirement gathering and Analysis.
* Working on migration of code from a 4th generation technology (Power House) to PL SQL code.
* Interaction with clients to gather the functional requirements.
* Supporting the client with User Acceptance Testing.
* Deployment support for the go live.
* Production support after the go live.

**March 2019 to present: Infosys Limited**

* Working as a senior associate consultant in Infosys (18th March 2019 to current)

PROJECTS WORKED ON:

**Company:** Infosys Limited

**Client:** Banking Client- KYC related Project

**Role:** Developer

* Working on a migration project to build the database and reporting system using SQL and PL/SQL.
* Involved in Project refinement and requirement gathering calls to refine the requirements and providing timelines.
* Build the database as per the requirement and migrate the data from different systems into the new DB created.
* Deployment and post deployment support to the team and knowledge on Datical tool for DB deployment.
* Working in an agile based project and involved in scrum discussions daily.

**ACHIEVEMENTS**

* Awarded the ‘**Accenture Going for Extra Mile Award**’ for excellent contributions to the projects which later helped for business reference.
* Awarded the ‘**Accenture Rising Star Award’** and **‘Catalyst’** for exceeding performance.
* Certified by **Oracle** for successfully completing **Oracle 11g: SQL Fundamentals 1** certification.

**EDUCATIONAL BACKGROUND**

* SSC (2007) Andhra Pradesh State Board **(91%)**
* IPE(MPC) (2007-09) State Board of Andhra Pradesh (**94%)**
* Bachelor in Technology (Computer Science) (B. Tech) (2009-13) from RAGHU Engineering College, (Affiliated to JNTU Kakinada), Visakhapatnam (A.P.) **(80%)**

**EXTRA-CURRICULAR ACTIVITIES**

* Active participant in Accenture **Cricket**, **Badminton** and **Volley Ball** tournaments.
* Worked as the **main coordinator** for technical events conducted in the college annually.
* Participated in **programming contest** conducted by **the IIT-Kanpur** National Technical Symposium (TECHKRITI 2k11) and **stood in the top 5**.

**PERSONAL INFORMATION**

Name : S. Santosh Kumar

Marital status : Single ( Unmarried )

Gender : Male

DOB : 19/06/1991

Permanent Address : Dr no 2/32, Koppaka Village, Anakapalle Mandal

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