

Aesha Shah

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Experienced Business Analyst with over 3 years of experience in Information Technology supporting business solutions and analyzing business operations. Excellent reputation for resolving problems, improving customer satisfaction, successfully manage multiple deadlines and multiple projects effectively through a combination of business and technical skills.

Experience

09/2020 to Present

Executive Business Analyst

Green Apex Technolabs LLP, Ahmedabad

- Documented **business processes** and analyzed procedures to align with changing business needs.
- Worked closely with **software development** and testing team members to design and develop robust solutions to meet client requirements for **functionality, scalability**, and performance.
- Business analysis and providing the **high level estimation** of digital solutions.
- **Evaluating risks** related to requirements implementation.
- Identify and **reconcile errors** in client data to ensure accurate business requirements.
- Created workflow diagrams and flow charts to clearly demonstrate processes.
- Understanding of client business issues and providing **optimal solutions** using **digital platform**.
- Providing **root cause analysis** of raised **business problems** and resolving it in committed time.

09/2017 to 08/2020

Associate Business Analyst

Streebo INC, Ahmedabad

- **Gathered requirements, defined scopes**, scheduling meetings as per project demands.
- Translate **stakeholder requirements** into over **10** different tangible deliverables such as functional specifications, user cases, user stories, **workflow/process diagrams, data flow/data model** diagrams.
- Excellent understanding of **Database Management** and **SQL**.
- Creating **application prototypes** and screen mock-ups.
- Assisting the QA team in preparing the **test plan, test cases, test scripts** and actively participated in **functional testing, system testing, performance testing** and **regression testing**.
- Worked with **development** team to define and **implement** customer change requests to **enhance product functionality**.

Highlights

- Web and Mobile application
- Chatbot
- Requirement Gathering
- Requirement Analysis
- Client Communication
- Agile Business Analysis
- Functional Specification Document
- User guidance document
- User Stories
- Flow diagram
- Effort Estimation
- Gap Analysis
- Impact Analysis
- Wireframes/Mockups
- Defining workflows

Education

Gujarat Technological University,
Ahmedabad

B.E in Computer Engineering

Graduated in 2018 with 8.00 CPI

Hobbies

- Music
- Reading
- Writing