

CAREER OBJECTIVE

To work with an organization has a professional work driven environment where I can utilize and apply my knowledge, skills which would enable me as a fresh graduate to grow while fulfilling organizational goals.

BASIC ACADEMIC CREDENTIALS

Qualification Board/University Year Percentage

BE RTMNU 2014 - 63.18%

H.S.C Amravati University 2010 - 59%

S.S.C CBSE 2008 - 69.21%

PROFESSIONAL EXPERIENCE (1.2yrs)

CMSIT Services Pvt. Ltd. Mumbai

Clientside – Reliance Corporate Park, Ghansoli

As a **Technical Support Engineer (1.2 yrs)**-October 2018 to December 2019

Responsibilities:

- ☐ Troubleshooting Account locked issue, Password reset, Outlook issue, account expiry, and other
- ☐ Company portal issues.
- ☐ Software Installation
- ☐ Fixing Software and Drives on Systems
- ☐ Troubleshooting Network and Related Issues
- ☐ Resolving issues like File transfer, Skype.
- ☐ Escalating issues to respective team.
- ☐ Updating the issues. Taking follow-up with respective team.
- ☐ Maintain Response SLA and Resolution SLA.

EXPERIENTIAL LEARNING (TRAINING PROGRAM)

- ☐ ANDROID SYSTEM
 - Application Development- Duration: 2days.
- ☐ Gnosis Plus
 - Personality Development -Duration: 11days.
- ☐ Techno-Tonic live workshop on Networking Technology-Duration: 3 Hours.

MINOR PROJECT REPORT

- ☐ ANTI THEFT MECHANISM THROUGH FACE RECOGNITION

MAJOR PROJECT REPORT

- ☐ ANTI THEFT MECHANISM THROUGH FACE RECOGNITION AND ACCIDENT ALERT AND VEHICLE TRACKING SYSTEM

IT PROFICIENCY

- ☐ MS Office
- ☐ Language: C++ , C, HTML, Apex ☐ Operating system- Windows 7 & Windows 8
- ☐ General and graphic application: HTML, JAVA Script

INTERPERSONAL SKILL

- ☐ Ability to rapidly build relationships and set up trust.
- ☐ Ability to work individually as well as in team
- ☐ Strong motivational & Leadership skills
- ☐ Confident and Determined
- ☐ Ability to take the risks and work smoothly
- ☐ Ability to cope up with different situations

PERSONAL DETAILS

- ☐ Father's Name : Mr. Ashokrao Ramekar
- ☐ Permanent Address : Tambake Lay Out, Yavatmal
- ☐ Date of Birth :- 14th December 1991
- ☐ Language :- English, Hindi, Marathi (RWS)
- ☐ Marital Status :- Married
- ☐ Nationality :- Indian

Signature

Location: Mumbai

Date:

