Ramachandra M

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**Career Objective**

A seasoned Business Analyst in aviation/airlines ERP System with 3+ years of experience, building highly effective business systems. Planning and Management is what I am known for. Executing assigned task with ownership and integrity is what I like to do.

**Professional Summary**

* As a **scrum master** I am responsible for executing **BA and Development Sprint** meetings internally with Development, BA and Testing team
* Client interactions
* Requirement Analysis
* Defining Business Requirements
* Working with **Business Documentation**
* Expertise in creating the **Business Test Scenarios**
* **Managing Reviews and Discussions** with different organizational hierarchies
* **Managing clients CR/NR/BR’s** as per the SOP’s standards
* Expertise in **Product Development lifecycle testing**
* **Managing PMO** to ensure the successful delivery of the product/feature of the application
* **Documenting Operational Process**
* Delivered the business Requirements, Business process requirements and the functional design activities digitally
* Transforming business **Requirements into IT Solutions**
* Writing of user stories supported by explicit acceptance criteria
* Educating the client on the various stages of Product deployment
* **Expertise in Product Demo as a critical part of client interaction**
* Featuring as a **Software Test Engineer** I am keen in testing the developed product

**Employment History**

 **Product Name : ARMS and ASMS Windows Application, AOT, AOM application.**

 **Project Name : ARMS>> EMSS and CAAS-ASMS project**

 **Company : Laminar Aviation Infotech PVT Ltd.**

 **Role : Asst. Business Analyst**

 **Experience : 3.2 years**

* Currently working on **development and implementation of Aviation Engineering ERP** in **Engineering Maintenance modules**.
* Managing process flow of various activities of **EMSS** and **ASMS**, understanding client requirements, gathering relevant user inputs, **preparing UAT document** and final testing of the developed product before it is deployed to client.
* **Planning and Forecasting of Maintenance** related tasks assisting in developing aviation ERP software for Engineering Maintenance Department flow in ERP and providing support to the operational users of the Maintenance Department & systems.
* **Driving SDLC (Software Development life Cycle)** and all stages of product demo with client before product deployment for EMSS.
* **Communicating and collaborating Proactively** with external and internal customers to analyze information needs and **functional requirements** and **delivering Use Cases**, **GUI, Screen, and Interface** designs as and when required.
* Defining and **documenting customer business functions** and processes.
* Identifying, defining, and documenting business needs and objectives, current operational procedures, problems, input and output requirements and levels of systems access after consulting with functional unit management and personnel.
* **Data sanitization**, **Collaboration** of the engineering data related to the aircraft.
* Analyzing the practicability of and developing requirements for new systems and upgradations to existing systems.
* Ensuring the **system design accuracy** as per the requirement.
* **Developing a comprehensive change in management strategy** for the court.
* Part **of Product Development, Improvement & Customization**.
* **Conducting training sessions** for the end users and the in-house product/application team.

**Training Undergone and Certifications**

**Excel**

* Completed training on MS Excel.
* Expertise in handing various business scenarios with Excel
* Working on Solving Business Problems with high end excel features like – VBA, Macros & Pivot
* Focus on creating a data culture in an organization.

**MySQL**

* Working knowledge of RDBMS concepts, basic queries, functions, joins etc.
* Knowledge in project management.
* Taking Data Driven decision.
* Good Knowledge on manipulating the data from Database.

**Academic Qualification**

* Bachelor of Engineering in Aeronautical Engineering from Nitte Meenakshi Institute of Technology with 8.90 CGPA affiliated to VTU (2013 – 2017).
* PUC Science from Guru Nanak college WITH 76%, Bidar (2009 – 2011).
* Jnana Bharati High School with 93%, Hallikhed B, Dist Bidar.