**BHAVANA SIDDEGOWDA +918861645283**

**Bengaluru, Karnataka** **bhavanasiddegowda12@gmail.com**

**Professional Summary:**

* Experience in **Salesforce CRM** development Technology which includes Salesforce-CRM application development, Salesforce Admin, Salesforce Customization, with an overall **IT** Experience of **4 years.**
* Extensive Experience in Apex Class, Apex Triggers, Test Classes, and customization.
* Good knowledge on Data Management activities like bulk import/export/update using Apex Data Loader and Import Wizard.
* Extensive experience in Workflow, Process Builders, Flows and Entitlements.
* Extensive experience in SLDS (Salesforce Lightning Design System).
* Exposure on Sales and Service Cloud.

**Educational Qualification:**

* M-Tech in Automotive Electronics from JSS University
* BE in Instrumentation from VTU
* Intermediate, STATE, SDMIMD
* Secondary School, CBSE, Demonstration School.

**Professional Experience:**

**Conduent Business Services March 8, 2018 – Till Date Bangalore, India**

**Appistoki Consulting Services June 2016 – Jan 2018 Bangalore, India**

**CERTIFICATIONS**

* Salesforce.com Certified **Platform Developer I** (Credential ID**:** 19863077)
* Velocity Developer Certificate

**Project Profile:**

**Intercept**

Description:

The Patient Assistance Programs (PAPs), which are created by pharmaceutical companies to provide free or discounted medicines to people who are unable to afford them. Each program has its own qualifying criteria.

* Intercept has developed the Interconnect® patient support program to guide patients through disease education, treatment, and financial assistance options.

As a Developer, was responsible for

* Enhancing and adding new functionality to Prescription, Chevron details, Patient Reactivation Queue using Visualforce, Apex controller and Batch, also analyzing impact analysis on different modules associated to Prescription Module because of complexity of code at apex and script level.
* Modifying Records using batch classes.
* Creating custom objects, fields and relationships.
* Creating profiles and permission sets.
* Creating Workflows and Validation Rules.
* Involved in Data migration using data loader, workbench

**H@W - Dova Implementation**

Description:

The project involves developing applications through Salesforce platforms that address the needs of specific client, Provides access and RB support services to patients and providers.

Environment:

Salesforce CRM, Salesforce Lightning, Salesforce Classic, Apex, Batch Apex, Visualforce, JavaScript, SOQL, SOSL, Eclipse IDE, Apex Data Loader, Workbench, Changeset, AppExchange.

**H@W - Pfizer Implementation**

Description:

The project involves developing applications through Salesforce platforms that address the needs of specific client, Provides access and RB support services to patients and providers.

Environment:

Salesforce CRM, Salesforce Lightning, Salesforce Classic, Apex, Batch Apex, Visualforce, JavaScript, SOQL, SOSL, Eclipse IDE, Apex Data Loader, Workbench, Changeset, AppExchange.

**Virtual Chief Financial Officer**

Project Description

The objective of this project is to establish CFO in Salesforce-CRM that keeps track of all the Expense provided by the company and Revenue getting by Employees and also has access to employee task sheet.

As a Developer, was responsible for

• Involved in technical design document that involve business requirements, technical specifications, and timelines and for tasks.

• Creating custom objects, fields and relationships.

• Creating profiles and permission sets.

• Creating Workflows and Validation Rules.

• Involved in application development which includes Apex classes, Triggers.

• Involved in Data migration using data loader.

• Involved in metadata migration using change set and ANT tool.

**PERSONAL DETAILS:**

Nationality : Indian

Marital Status : Married

DOB : 12-06-1992

Father Name : Siddegowda H S

Place : Mysuru