

YOGESH KUMAR AGARWAL**E-Mail:** yogesh.jecrcit09@gmail.com**Contact No.:** +91-9166321737**Skills:**

ERP	: Oracle E-Business Suite 11i/ R12-versions
Databases	: Oracle 10g/11g
Languages	: SQL, PL/SQL
Reporting Tools	: XML/BI Publisher Reports (Oracle Reports), Report Builder
Database Tools	: SQL* Developer
Server Tools	: Putty, Winscp
Other Tools	: BMC Remedy ITSM & Altris-Incident, Cherwell-Incident, Agile-Central, Change and Problem Management
Code Control System	: Subversion and Team Forge, Gitlab
Application Modules	: SCM (Order Management, Inventory), Advanced Pricing, CRM (Depot Repair, Service contracts, Install Base, Field Service), IStore (Web application of Order Management) and oracle apps Alerts and Email-Center Modules.

Professional IT Experience:

- 6.7 years of experience in **Oracle Apps SCM & CRM** modules as **Functional** Consultant.
- Working in production Support and developing Enhancements for Oracle Application **SCM Modules** (Order Management, Inventory), **Advanced Pricing** Module, **CRM Service modules** (Depot Repair, Service Contracts, Install Base, Field/Tele Service) and Web based module- **IStore**.
- Working in production Support and developing Enhancements for Oracle Apps Alerts and Email-Center modules.
- Worked on **implementation** projects for SCM modules (Order Management, Inventory and Advanced Pricing) and CRM modules (Depot Repair, Install base, Field service).
- Developing/providing solutions for functional errors in oracle CRM, SCM, iStore modules and Oracle Apps Alerts and Email Center modules with knowledge of regarding all base tables.
- Working on customization of Oracle Reports, Forms Personalization and EDI for developing/providing the solutions.
- Working on PL-SQL for providing the solutions of technical issues.
- Aware about end to end O2C cycles and setups.
- Aware about end to end cycle of CRM module (Depot Repair, Install Base, Service Contract) and setups.
- Developed test plans, scripts and conducted regression testing for quality assurance.
- Ability to handle multiple tasks and a proven team player, with good interpersonal and communication skills.
- Successful in meeting new technical challenges and finding solutions to meet the needs of the customer.

Work Experience:**Red-Hat, Pune****Nov-2018 to Till Date****Project Detail 1:**

Project Name : Red-Hat
Location : Pune
Organization : Red-Hat India
Role : Functional Consultant (Enhancement and Support)
Duration : 12/11/2018 – till date

Description: Red-Hat is product based company, where we are working on Oracle Apps Alerts and Email-Center modules, SCM and CRM modules with different types of integrations.

Responsibilities: Working as Functional developer in Enhancement and support team, it includes-

- Developing the new setups in Order Management.
- Involved in production enhancement and support activities in the area of Oracle Apps Alerts and Email-Center modules, SCM and CRM modules and different types of integrations with issues resolution.

Project Detail 2:

Project Name : Red-Hat Saudi Arabia and Philippines Implementation
Location : Pune
Organization : Red-Hat India
Role : Functional Developer (Oracle SCM Modules- Order Management, Inventory & Oracle CRM Modules- Install base, Service Contract)
Duration : 15/12/2018 – 30/06/2019

Description: Red-Hat is product based company, we got new requirement from business they were expanding business in Saudi Arabia and Philippines hence we have to create new setup for Saudi Arabia and Philippines. We have worked on SCM and CRM modules with different types of integrations- LMS, SFDC and B2B etc.

Responsibilities: Worked as Functional developer in SCM and CRM modules, it includes-

- Setup Document management BR-100.
- Functional specification (MD.50) for customizations and development of customization requirements.
- Developed the new setups in Order Management, Inventory modules.
- Developed the new setups in Install base and Service Contract modules.
- End to end testing the whole process of customer support.
- Coordination with client managers/Key users and other teams for issue resolutions and getting sign-off for release to be moved to production.

Got Redhat Award with **Customer Focus** and **Focus on team** for the hard work in Project.

Zensar Technologies, Pune

June-2018 to Nov-2018

Project Detail:

Project Name : **Beckman Coulter Inc.**
Location : Pune
Organization : Zensar Technologies
Role : Functional Developer
Duration : 18/06/2018 – 15/09/2018

Description: It is biomedical laboratory instruments based project, where we have developed SCM module- order management and inventory modules setup in oracle EBS.

Responsibilities: Worked as Functional developer in SCM modules, it includes-

- Setup Document management BR-100.
- Functional specification (MD.50) for customizations and development of customization requirements.
- Developed the new setups in Order Management, Inventory modules.
- End to end testing the whole process of customer support.
- Code Review, Issue Resolution and getting sign-off for release to be moved to production.

Capgemini, Mumbai

May-2014 to June-2018

Project Detail 1:

Project Name : **Smiths Medical**, United Kingdom
Location : Mumbai
Organization : CAPGEMINI
Role : Techno-Functional Consultant
Duration : 30/05/2014 – 12/06/2018

Description: It is medical based project, where we have provided production support in oracle EBS.

Responsibilities: Worked as Techno Functional Consultant, it includes-

- Involved in 24x7 production support and activities in the area of Oracle SCM- Order Management, Pricing, Inventory, iStore and CRM (Depot Repair, Install base, Field service, Service contract) Modules.
- Code Review.
- Issue Resolution.

Got **Recognition Award** of the outstanding performance, hard work and commitment for **Smiths Medical Group**.

Project Detail 2:

Project Name : **Smiths Medical Shanghai**
Location : Mumbai
Organization : CAPGEMINI
Role : Functional Developer (Oracle SCM Modules- Order Management, Inventory and Advanced Pricing)
Duration : 14/06/2016 – 20/02/2017

Description: We got new requirement from business they were expanding business in Shanghai hence we have to create new Organization setup for Shanghai. It is medical project, where we have implemented Order Management, Inventory and Advanced Pricing setups.

Responsibilities: Worked as Functional developer in SCM modules, it includes-

- Setup Document management BR-100.
- Functional specification (MD.50) for customizations and development of customization requirements.
- Developed the new setups in Order Management, Inventory and Advanced Pricing modules for China Shanghai.
- End to end testing the whole process of customer support.
- Coordination with client managers/Key users and other teams for issue resolutions and getting sign-off for release to be moved to production.

Project Detail 3:

Project Name : **Smiths Medical Hangzhou**

Location : Mumbai
Organization : CAPGEMINI
Role : Functional Developer (Oracle SCM Modules- Order Management, Inventory and Advanced Pricing & Oracle CRM Modules- Depot Repair, Install base, Service Request)
Duration : 05/08/2017 – 30/03/2018

Description: We got new requirement from business they were expanding business in Hangzhou hence we have to create new Organization setup for Hangzhou. It is medical project, where we have implemented SCM and CRM modules setups.

Responsibilities: Worked as Functional developer in SCM and CRM modules, it includes-

- Setup Document management BR-100.
- Functional specification (MD.50) for customizations and development of customization requirements.
- Developed the new setups in Order Management, Inventory and Advanced Pricing modules.
- Developed the new setups in Depot Repair, Install base and Service Request modules.
- End to end testing the whole process of customer support.
- Coordination with client managers/Key users and other teams for issue resolutions and getting sign-off for release to be moved to production.

Project Detail 4:

Project Name : **Smiths Medical** – CRM Modules (Rollout)
Location : Mumbai
Organization : CAPGEMINI
Role : Functional Developer (Oracle CRM modules)
Duration : 15/10/2015 – 30/11/2015

Description: It is medical project, where we have implemented CRM support services.

Responsibilities: Worked as CRM Functional developer, it includes-

- Designed the CRM modules requirement.
- Developed the new setups in Service Request, Depot Repair, Install base and service contract modules.
- Define some changes in CRM modules tables.
- End to end testing the whole process of customer support.

Academic Qualification:

Examination	School/College	Board/University	Year of Passing	Percentage (%)
MBA (Finance)	SMU, Distance Education	Sikkim Manipal University	2018	66.56
PG-DAC	CDAC, Mumbai	CDAC	2014	72.38
B.Tech. (Information Technology)	Jaipur Engineering College & Research Centre, Jaipur	Rajasthan Technical University (RTU)	2013	73.53
XII	Adarsh Vidya Mandir School, Jaipur	Rajasthan Board of Secondary Education (RBSE)	2008	75.85

X	Keshav Adarsh Vidya Mandir School, Neemkathana, (Sikar)	Rajasthan Board of Secondary Education (RBSE)	2006	82
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Awards/Achievements:

- Got Redhat Award with **Customer Focus** and **Focus on team** for the hard work in project.
- Got **Recognition Award** of the outstanding performance, hard work and commitment for **Smiths Medical Group**.
- **Oracle Certified java Programmer (OCJP) certified** on September 13, 2012.
Oracle Testing ID: **OC1166420**
- Successfully Completed **Java Programming Language SE6.0** (ORACLE Workforce Development Program) from Road Ahead Technologies Pvt. Ltd., Jaipur.
- Microsoft Digital Literacy Certified on April 01, 2011.
- Cleared “Akhil Bhartiya Sanskriti-Gyan Pariksha” in Class XI & XII.
- Cleared “Antarrashtriya Gandhi Samanya Gyan Pariksha” in 2007.
- Participated in “Akshay Urja Diwas” on August 20, 2006.

Extra-Curricular Activities:

- Worked as a volunteer of “NAYA SAWERA SOCIETY, JAIPUR” a Youth Club Member, from 31st October 2011 to 30th June 2013.
- Participated in “JAIPUR MARATHON” on 22nd January 2012.

Personal Details:

Date of Birth : 14th June 1992

Address : 251/A-1, Rameshwardham, Murlipura-Scheme, Jaipur

Date :