**Pankaj Bhati**

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Contact No. **+91 9643833567**

**PROFESSIONAL SUMMARY**

* 8+ years of experience in Designing, Implementing, Supporting, and managing Microsoft System Center Configuration Manager (MEMCM), Intune, operating systems Management.
* Experience in Autopilot, Autopilot Azure AD and Hybrid AD, Autopatch and windows update
* Experience with Microsoft Intune device enrollment, application deployment and management of devices
* Responsible for management of LOB application and Win32 Application.
* Responsible for APNS, DEP, NDES and VPP.
* Experience in Installing, Configuring and Maintaining of Microsoft System Configuration Manager Current Branch/2012
* Experience in deploying clients, Managing Software Packages, Software updates and software metering in an SCCM environment.
* Create, implement, deploy, and maintain images and operating system deployment (OSD) processes for enterprise workstations in a large corporate environment.
* Experience on upgrading SCCM current version.
* Managing SCCM Site Server, Distribution point, Management Point and Other roles.
* Managing hardware & software Inventory and related troubleshooting.
* Work experience or knowledge in ITIL or ITSM processes particularly Incident Management and Change management.
* Strong communication skills, systematic approach, and quick adaptability to newer technologies.
* Work well both independently and as part of a team under pressure and conflicting priorities.

**Technical Skills**

* Technologies- Microsoft Endpoint Manager (Microsoft Intune), Microsoft Endpoint Configuration Manager (MECM), Ivanti, Patch my PC.
* Ticketing Tools: ServiceNow

**Work Experience**

Company Name: **HCL Technologies Ltd**

Duration: **13 April 2020 to Till Date**

Job-Designation: **Senior Specialist**

* Experience with Microsoft Intune device enrollment, application deployment, compliance, and configuration policies.
* Managing 40000+ Windows 10 devices using MECM Console.
* Managing 1500+ iOS/android devices using MEM console.
* Modern management of Windows 10 using Windows Autopilot.
* Responsible for configuring & managing App Protection Policy and Configuration Policy.
* Responsible for LOB application and Win32 Application.
* Real time troubleshooting related to SCCM/Intune issues.
* Responsible for creation, testing and implementation of Various conditional access policy.
* Involved in SCCM patching process like SUG creation, downloading update, deploying to prod.
* Create & deploy remediation script for patch failed/error/unknown devices.
* Client remediation and real time troubleshooting from backend and client side.
* Utilizing PowerShell Script for automating various tasks for Intune.
* Windows patch troubleshooting from backend & client side.
* Creating SCCM Client health check report on daily basis (MEMCM).
* Deployment and reporting of monthly patching.
* Package and customize applications using PowerShell and PSADT
* Planning and implementation of software deployment to client workstations
* Create SCCM Configuration Items and Baselines, SCCM collections, SCCM reports and Queries.
* Coordination with users and application owners for facilitating User Acceptance Test
* Managing daily, weekly, monthly meeting with all client management and SME’s
* Experience in SCCM Current branch upgrade
* Managing patching with 95% compliance Windows 10 workstations by proper housekeeping.
* Interacting with the client to understand their requirements and accordingly provide solutions in association with project and sub vendor technical teams.
* Worked on office 365 Deployment/upgrades on windows 10 clients.

Company Name: **ULTIS Technologies Private Ltd**

Duration: **05 August 2014 to 15 March 2020**

Job-Designation: **Senior Specialist**

* Installation of SCCM clients through client push and manual installation based on request in a day-to-day environment.
* Installing MP and DP and related troubleshooting.
* Responsible for Client remediation based on request.
* Patch Management and related troubleshooting
* Managing SCCM Server and Generating S/W and H/W inventory.
* Importing Drivers packages as per new drivers Available
* Updating WIM file using offline Servicing.
* Troubleshooting at client side for Windows 10 Deployment
* Monitoring Server’s health end errors through Event Viewer and Logs.
* Setup the Peer-to-Peer cache in SCCM for bandwidth optimization.
* Create custom report based on customer requirement.
* Automation of application creation, Collection, and deployment in SCCM
* Package and customize applications using PowerShell and PSADT
* Planning and implementation of software deployment to client workstations

**Academy Qualification**

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| **Years’** | **Subject** | **Board/University** |
| 2014 | B. Tech [ECE] | UPTU, Greater Noida (UP) |
| 2009 | PCM | CBSE |
| 2007 | ALL | CBSE |

**Personal Profile**:

Father Name : Shri Harpal Singh

Date of Birth : 05/03/1993

Nationality : Indian

Sex : Male

Marital Status : Unmarried

Language Known : English and Hindi

**Declaration**: I hereby declare that the information mentioned above is true to my best and belief.

Place: - \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: - \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature: - \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_