Akshay Thakur

Contact: +91-9872489636

E-mail: akshay.thakur3728@gmail.com



**SALESFORCE.COM CRM – Developer and Admin**

An accomplished software engineer specialized in customization, configuration in SFDC and has the ability to create business processes; seeking to work for a software organization where I can execute my skills and experience to develop my candidature and can benefit the concerned organization

**PROFESSIONAL PORTFOLIO**

**Roles and Responsibilities:**

* Around 2 years of experience in IT industry includes experience in Salesforce.com CRM Platform.
* Experience in developing lightning aura components and using flows.
* Experienced in SFDC Administrative tasks like creating profiles, roles, users, page layouts, validation rules, approvals, workflows, reports, dashboards, Deployments and basic developments.
* Manage users, Public Groups, Profiles, and Roles within the Salesforce CRM; this involved designating access to the applicable user within the role hierarchy.
* Experienced in Data Migration from Traditional Applications to Sales Force Using Data Loader.
* Worked on Salesforce CPQ bundle/data migration using CPQ tool and data loader.
* Provide end user support and assist with best practices to enhance and increase user and frontline knowledge of SFDC.
* Good Interpersonal skills, commitment, result oriented, hard working with a quest and zeal to learn new technologies.



**PROFESSIONAL EXPERIENCE**

1. Organization : Cognizant Technology Solutions

Period : Feb 2019 to till date.

Designation : Programmer Analyst.

Previous experience :

1. Organization : Stellen Infotech Pvt. Ltd.

Period : Feb 2018 to Jan 2019.

Designation : Salesforce / Php Developer.



**TECHNICAL EXPERTISE**

CRM : Sales force CRM

Progamming skills : Javascript,Lightning Component,Visualforce,Apex

Tools : Workbench, Apex DataLoader

Operating System : Windows,Linux



KEY PROJECTS HANDLED

**1: Unit4**

Unit4, headquartered in Netherlands is a software company that provides enterprise software, ERP applications, and related professional services to organizations in professional services, education, public services, not-for-profit, real estate, wholesale, and financial services.

**Unit4 Support: (Sales and Service)**

**SFDC development:**

* + Experience in Development, Configuration and Implementation and in Support of Salesforce applications
  + Involved in writing test classes and perform unit testing
  + Designed ,Developed and deployed Apex Classes,Triggers as per requirements and functionality
  + Created page layouts to **organize fields, related lists** and other components on a record detail
  + Experienced in managing full sandbox, a developer sandbox, and Partial Data sandbox
  + Experience working in **Agile** Methodology
* Deployed code from Sandbox to production using Changesets.
* Daily Interaction with Business and clients on requirements analysis
* Performed Enhancements changes in visualforce pages, modifying apex classes based on requirements and functionality.
* Involved in **Lightning Migration** and having experience in handling user issues post migration in admin level.
* Involved in Lightning aura component development.

**Personal details:**

DOB:24.04.1997

Languages known : English, Hindi, Punjabi

Father’s Name:Ramesh Thakur



**EDUCATION DETAILS**

* Bachelor of Technology(Computer Science and Engineering) from Chandigarh Group Of Colleges Landran, Punjab.



**DECLARATION**

I hereby declare that all the information provided in this document is true to the best of my knowledge.

Date:

Place: Bangalore (Akshay Thakur)