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| **Priyanka Patil**Salesforce Quality Assurance AnalystGE Healthcare, India**Mobile:** +91 7387662258, **E-mail:** patil.priyanka728@gmail.com  |    |

* Currently associated with **GE Healthcare.**, Bangalore since 8th October 2018 as **SalesForce Senior Quality Analyst and consultant.**
* Software Test Analyst with 8+ Years of Experience in the domain of **Software Testing** including **Test Plan Development**, **Test Case Design** and **Execution**.
* Good Experience on **Salesforce Administration**, **Salesforce Functional Testing, Process Enhancement, Project Coordination, Team Management.**
* Experience in **Salesforce application and Apttus CPQ product testing.**
* Experience in handling testing team, which involves quality & test advocacy, resource planning & management, and resolution of issues that impede the testing effort.
* Perform Regression, User Interface, Functionality, Database and Validation in Web Application based testing, Windows application and Mobile app.
* Excellent communication, interpersonal skills. Quick learner, adaptable and process oriented with high customer orientation.

**Key Strengths**

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| * SFDC Testing
* Test Case Design
 | * Apex data loader
* Apttus CPQ Testing
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| * Integration Testing
 | * Black Box Testing
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| * Feature Requirement Analysis
 | * Agile Methodology
 |
| * Functional and System Testing
* Design and Execute Test case
 | * Review Functional Specifications
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**Technical Summary**

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| **Version Control Tools** | SVN |
| **SFDC Tools** | Data Loader |
| **Testing Methodologies** | Black Box Testing, System Testing, Stress and Scalability, Regression Testing, Ad hoc testing, Integration Testing, Sanity Testing, Volume Testing, User Acceptance Testing. |
| **Bug Tracking Tool** | Jira, Rally |
| **Productivity Tools** | MS Office (Word, Excel, Power point). |

**SFDC Technical Highlights:**

* Experience in SFDC related technologies such as Apex, Visual Force
* Extensive experience over creating workflows, approval processes, validation rules and sharing & security rules.
* SFDC Configurations/Customizations – User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers.
* Experience in managing Full sandbox, developer sandbox and Configuration-only sandbox.
* Used different data tools – Apex Data Loader.
* Experienced with Administration, Configuration, Testing experience on Salesforce.com
* Excellent team player and execute tasks under minimal supervision.

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| **EXPERTISE*** Experienced in training and mentoring team members with product knowledge and business processes.
* Experience in developing **Validation Rules, Work Flows** and **Approval Processes** for new Tasks, field updates.
* Gather test requirements, **design and execute test cases**, and provide test summary and metrics.
* Work with developer early in the cycle to **review functional specifications, design documents**, and **identify design issues**.
* Engage with **Product Managers, Technical Marketing Engineers** (TMEs) to **understand major customer use cases, and derive test cases** from them.
* Test case **design and optimization** using techniques like decision tables, equivalence portioning and **boundary value analysis**, **use case testing**, etc.
* **Functional** and **System testing (stress, performance and scalability)** of enterprise-level software products.
* **Identify and resolve cross-functional test dependencies,** and bring them to closure.
* Collaborate with other Senior Technical Leaders and Senior Managers to **influence QA processes** and procedures.
* Participate in **technical communications** within the team and with groups associated with cross-functional projects.

**Employment Chronicle**Employer : **GE Healthcare**Title : Quality Assurance EngineerDate of employment : 8th October 2018 to till dateEmployer :  **Capgemini India Pvt. Ltd.**Title : Sr. Automation Test EngineerDate of employment : 10th November 2016 to 25th September 2018Employer :  **AFour Technologies Pvt. Ltd.**Title : Sr. Software Test EngineerDate of employment : 13th March 2014 to 28th October 2016Employer : **Eternus Solutions Pvt. Ltd.**Title : Software Test EngineerDate of employment : 16th August 2012 to 7th March 2014Employer : **Probity Soft** **Pvt. Ltd.**Title : Software Test EngineerDate of employment : 1st November 2011 to 14th August 2012 **Academia & Certifications****ISTQB Foundation Level** Certification**.****Apttus CPQ 201 Certification.****B.E.(Computers)** from North Maharashtra University, Jalgaon in 2011 |  |  |

**Project Handled**

**Quality Assurance Engineer, GE Healthcare, Bangalore Oct 2018 - Till Date**

**Title:** GE Healthcare Apttus Product

**Client:** GlobalRegions

**Environment: Salesforce,** Apttus CPQ

**Technologies /Tools:** Salesforce, Apttus, Apex

**Description:** GE Healthcare provide medical technologies, digital infrastructure, data analytics for healthcare professionals along with services, accessories, consumables, education, training and consulting using salesforce and apttus CPQ applications.

**Responsibilities:**

* Handling leadership of testing team for one of the scrum team.
* Apttus CPQ Functional Testing across global regions and different tracks.
* Production cases analysis and solutions.
* UI, Functional Testing and Regression Testing.

**Project Handled**

**Sr. Automation Test Engineer, Capgemini India Pvt. Ltd., Pune Dec 2016 –Sept 2018**

**Title:** BottomLine, Payment Management System

**Client:** US/UK

**Environment:** Windows

**Technologies /Tools:** Java SE 6.x, Selenium webdriver, JUnit.

**Description:** Bottomline is a Payment Management System is webs based application which lets banks and financial firms to manage and automate their different types of payments.

**Responsibilities:**

* Functional Testing, UI Testing and Regression Testing for CIBC web app.
* Automation maintenance for Web app test automation.
* Test automation execution.
* Work with Version Control System (SVN)

**Project Handled**

**Sr. STE, AFour Technologies, Pune Mar 2014 – Oct 2016**

**Title:** Samaritan, Volunteer Management System

**Client:** Utah, U.S.

**Environment:** Windows

**Technologies /Tools:** Java SE 6.x, Selenium webdriver, JUnit.

**Description:** Volunteer Management System is webs based application which lets volunteer to register using one system and apply for various activities and all the volunteer activities are managed by three more systems.

All systems used in the applications supports Windows OS and Microsoft Internet Explorer.

**Responsibilities:**

* Functional Testing, UI Testing and Regression Testing for Samaritan web app.
* Functional Testing, UI Testing and Regression Testing for MaaS Web app and Mobile Agent
* Automation maintenance for Web app test automation.
* Develop automated Test cases for Web Application.
* Test automation execution against different environments QA, Staging, Production etc.
* Analyzing daily execution status reports and reporting application issues.
* Work with Version Control System (SVN)

**Project Handled**

**STE, Eternus Soluntions Pvt. Ltd., Pune Sept 2012 - Mar 2014**

**Title: Ffreedom**

**Client:** Ffreedom, Mumbai.

**Environment:** Windows

**Technologies /Tools:** Salesforce,Apex, Data Loader

**Description:** Financial planning is the process of wisely managing your financial resources. Which enables you to achieve your dreams and goals by negotiating the financial barriers in your life. It outlines a financial road map for you with information on your savings, spending and investments.

**Responsibilities:**

* Functional Testing, UI Testing and Regression Testing for Ffreedom Salesforce app.
* Integration and System Testing for new functionalities.
* Interacted and communicated with the business user to understand the business requirements.
* Testing and Support of the applications running in both UAT and local test servers.
* Performed Bulk testing using Apex Data loader.
* Preparing Action Plans and preparing Test Cases.
* Prepared Summary Reports and Suggestion Documents.

**Project Handled**

**STE, Eternus Soluntions Pvt. Ltd., Pune Dec 2012 - Jan 2013**

**Title: Student Conservation Association (SCA) - Member Portal and Partner Portal**

**Client:** Student Conservation Association (SCA) , U.S

**Environment:** Windows

**Technologies /Tools:** Salesforce,Apex, Data Loader

**Description:** The Student Conservation Association (SCA) is America's conservation corps. SCA provides college and high school-aged members with hands-on conservation service opportunities in virtually every field. SCA are building the next generation of conservation leaders.

**SCA has two portals:**

1. Member which is used to by candidates to fill out their applications

2. Partner which is used by Partners to fill out Positions from their organization

**Responsibilities:**

* Functional Testing, UI Testing and Regression Testing for Salesforce app.
* Performed Black box/Functional, Regression, Integration and System Testing for new functionalities.
* Interacted and communicated with the business user to understand the business requirements.
* Testing and Support of the applications running in both UAT and local test servers.
* Performed Bulk testing using Apex Data loader.
* Preparing Test Cases.
* Prepared Summary Reports and Suggestion Documents.

**Project Handled**

**STE, ProbitySoft Pvt. Ltd., Pune Nov 2011 - Aug 2012**

**Pothole Tracking System**

**Client: Municipal Corporation of Greater Mumbai (MCGM), Mumbai**

**Environment:** Windows

**Technologies /Tools:** Java, JavaScript

**Description:** The objective of this Portal is to provide Citizen an ability to report their inconveniences and problems related to MCGM's public work management. It is a Web-GIS based system to track potholes.

**Responsibilities:**

* Interacted and communicated with the business user to understand the business requirements.
* Involved in Testing of Application and Performed Black box/Functional, Regression, Integration and System Testing for new functionalities.
* Involved in the Testing and Support of the applications running in both UAT and local test servers.
* Prepared Test Cases.
* Prepared Summary Reports and Suggestion Documents.

**Declaration**

I hereby declare that all the information furnished above is true to the best of my knowledge.

Date: 8-Nov-2019 Priyanka Patil

Place: Bangalore, India