

PROFILE AT A GLANCE

A Business Analyst with strong business analysis skills and excellent facilitation abilities combine with 3 plus years of US Healthcare experience in a wide range of project disciplines (e.g. Application Development, Application Enhancement, Application Maintenance, BPM,EHR and Business Intelligence).Also experienced in Information Security analysis with exposure to Risk Assessment, Internal Auditing and Cyber Security. Being highly ambitious, I bring in a positive and result oriented approach to all tasks I undertake and can work well both in a team, as well as individual.

SKILLS

- Business Analysis, Requirement elicitation, User Acceptance Testing
- Information Security, Business Rules Configuration
- Requirements engineering and Business Process Modeling
- Good knowledge of Business Analysis, Business Process Management, Data Analysis, Issue Analysis, Agile Methodologies and System Lifecycle Methodologies.
- Performed extensive research and transcribed white paper on Artificial Intelligence (AI) to securely transmit PHI data of beneficiaries.
- US HEALTHCARE LIFE SCIENCE EXPERTISE: -
 - Provider Management
 - Pharmaceuticals
 - Provider Enrollment
 - Plan Management
 - EDI Transactions
 - Knowledge on HIPAA, COBRA, MIPS, EHR, EMR, API

PROFESSIONAL EXPERIENCE

Organization: Cerner Corporation

Designation: Senior Business Analyst

Duration: Apr 2019 to Till Date

Tools: POWERCHART, JIRA, RQM, Microsoft Visio

Roles and Responsibilities:

As a Solution Designer, I define and document the vision, functional requirements, using solution management tools and processes. I have collaborated with clients, strategists, engineers, and user interface designers as a partner in development of applications and verified the solution meets functional requirements and approves the solution for release.

- Documented functional requirements and risk analysis using management tools and Agile processes.
- Created features, epics and acceptance criteria for projects to meet market needs.
- Prioritized backlog for product roadmap to meet business needs using JIRA project management software
- Designed/improved workflows and processes.
- Worked on enhancing the EHR/EMR Product 'Powerchart'
- Conducted meetings between development teams, strategists, internal users and clients to clarify user stories, track issues and define Scope of Capabilities.
- Managed daily Scrum, bi-weekly planning iterations and monthly development team retrospectives as part of Agile ceremonies.
- Collaborated with technical writers for client release documentation.
- Developed, maintained and executed test cases to ensure the quality of the product.

Organization: DXC Technology

Designation: Business Analyst

Duration: Sep 2016 to Mar 2019

Tools: Oracle 10g, MMIS, SQL, Team Foundation Server, MTM, JIRA, Microsoft Visio

Roles and Responsibilities:

DXC's MMIS (Medicaid Management Information System) product is a claims processing and information retrieval system for Medicaid that's required by the federal government. This project is a multi-phased initiative established by the HealthCare Solutions & Products (HSP) Innovations team with the goal of modernizing and upgrading Healthcare Portfolio through the modular componentization and consolidation of DXC's various HealthCare applications and platforms. It considers new MITA 3.0 framework requirement by technical advancements like cloud computing and provide a higher degree of interaction and interoperability across Medicaid enterprises using next generation architecture

- Gathered business requirements for functional Enhancements, Implementation and Change requests.
- Formulate and define system scope and objectives for DXC's MMIS (Medicaid Management Information System) product.
- Play the role of a Proxy Product Owner for Implementation of MMIS product using Agile methodology
- Involved in sharing the knowledge of technologies used in Healthcare Payer's business processes, and US Healthcare Life Science industry standards in MMIS product development.
- Captured and Managed Business rules for one of the projects in Healthcare Payer System.
- Leading cross-functional teams in the development, documentation and delivery of process to attain business goals.
- Breaking down Epics into Features and creating User stories for scrum team and designing wireframes for the user stories.
- Data Extraction as per business request for Ad hoc analysis using SQL.
- Spent time overseeing the actual development of the product, including planning, refinement, review, and sprint.
- Process Mapping of multiple business workflows.
- Worked very closely with Global Project Teams including IT architects, Operational Architects to ensure the solution is compatible and a long term fit for the company.
- Pre-sales consultation - Provide solution and response to RFPs.
- Elicit customer requirements to carry out application migration assessments, undertake project scoping and estimation activities.
- Participate in Gap Analysis and Preliminary Design Proposals (PDP).
- Proposed solutions to handle multiple requirement. Data Analysis and Prioritization.
- Knowledge on development helped coordinate and lead User Acceptance Testing, prioritizing gaps and negotiating between the business and technical solution providers to gain product acceptance.
- Worked closely with peer product owners to understand and address cross module dependencies.
- Applied Unified Modeling Language (UML) methodologies to design Use Case Diagrams and documentations like Activity Diagrams, User guide, configuration guide, and Data definition catalog.
- Provided business analysis support by altering requirement management process in order to bring down the time to market for product upgrades and increase the number of inclusion of high priority customer issues to be addressed in each release.
- Ensure traceability of requirements from business needs and help developing QA Test plans for Functional, Integration and System Testing.
- Ensure issues identified, tracked, reported on and resolved timely.

Organization: Concentrix (SYNNEX Corporation)

Designation: Information Security Analyst

Duration: Aug 2015 to Sep 2016

Tools: MS Office

Roles and Responsibilities:

- Preparing Periodic MIS Reports includes daily, weekly, bi-weekly or monthly reports
- Vulnerability Analysis and Penetration Testing
- Interpreting MIS data and Preparing Presentations as and when required by Business Head
- Internal Audit Compliance Analysis
- Project management
- Scheduling and conducting the BCP tests for various locations of the company
- Responsible for periodic checks and updating all InfoSec documents
- ISO 27001 document reviews and PCI DSS standard compliance analysis.
- Enterprise Risk Assessment
- Incident Report Management: Part of the Incident Response Team to support detection, triage, incident analysis, containment, remediation and reporting of events/ incidents while coordinating, balancing business priorities, emerging and actual threats and best practices to ensure the confidentiality, integrity and availability of information assets
- BGV review with the HR

ACADEMIC QUALIFICATIONS

| EXAM / DEGREE | YEAR | UNIVERSITY / BOARD |
|----------------------------------------------------|-----------|--------------------|
| MBA in Lean Operations and Systems (LOS) | 2013-2015 | Christ University |
| BE in Electrical and Electronics Engineering (EEE) | 2008-2012 | Anna University |

PERSONAL DETAILS

- ☞ **Father's Name:** Georgekutty Devasia
- ☞ **Address:** Navya Nidhi
OMBR Layout
ChikkaBanaswadi
Bengaluru
Karnataka - 560043
- ☞ **Date of Birth:** 6th Dec, 1989
- ☞ **Gender:** Male
- ☞ **Marital Status :** Married
- ☞ **Nationality:** Indian
- ☞ **Language Known:** English, Hindi, Tamil, Kannada, Malayalam

TRAINING

Six Sigma, Green Belt Training from KPMG

DECLARATIONS

I do hereby declare that all the above furnished facts and references are true to the best of my knowledge and I will solely be responsible for any discrepancy found in them.

Date:

Place: Bangalore

(Cijo George)